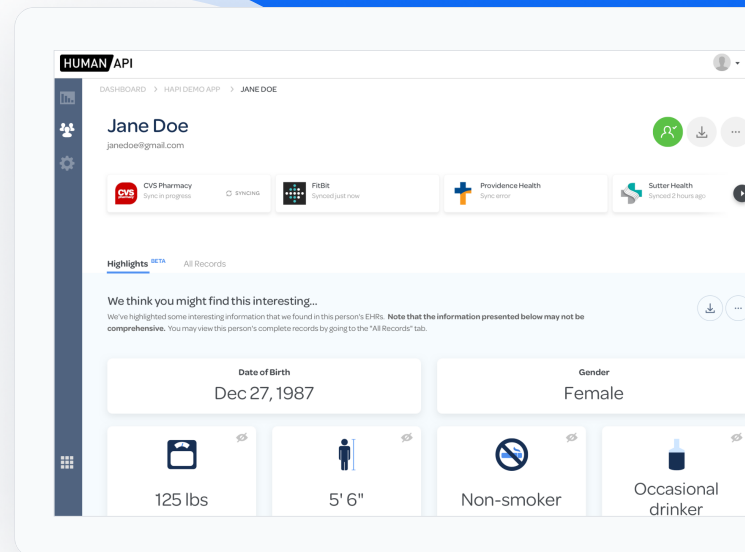


Enroll Participants into Clinical Trials Faster with Electronic Health Records (EHRs)

What are Electronic Health Records (EHRs)?

An Electronic Health Record (EHR) is a digital version of a patient's health record. It's a longitudinal medical history created by healthcare providers, and made accessible through patient portals. They contain medical data that can be used to potentially expedite the study qualification process and replace traditional orders.



Why should I care about EHR data?

EHR data simplifies the clinical trials qualification process for study participants by reducing the need to request records from providers and potentially wait weeks.

Using EHR data has the potential to dramatically:

- Decrease time-to-enrollment and improve recruitment rates
- Reduce the number of back and forth conversations with study participants by electronically gathering their comprehensive medical history
- Deliver a fully digital, seamless user experience that meets modern buyer expectations

EHR data also reduces the administrative burden on clinical trial researchers by aggregating electronic health data - no matter where or how it was stored - in just minutes.

About Human API

Human API is a health technology company that gives consumers a simple way to retrieve and share their EHR data with the businesses that need them. Rather than rely on manual processes that involve phone calls, faxing, or mailing, Human API retrieves medical records digitally, from each person's patient portals. We empower your clients to seamlessly share their electronic health records - no matter where or how it was stored - so you can help more people protect their loved ones. For more information, visit www.humanapi.co.

How It Works

Clinical Research Organizations use the Human API platform to give participants a simple way to share EHR data for study qualification.

1 Introduce the Human API process.

Explain to your participant that they have a way to speed up the qualification process and get to study enrollment faster by sharing their Electronic Health Records (EHR).

Let them know that they'll need the login credentials to their patient portal account(s) in order to participate, or create a new account through their provider's patient portal system.



2 Share the Human API Web Page.

Send participants to the Human API web portal page provided by your study administrator to complete the process.

Example:

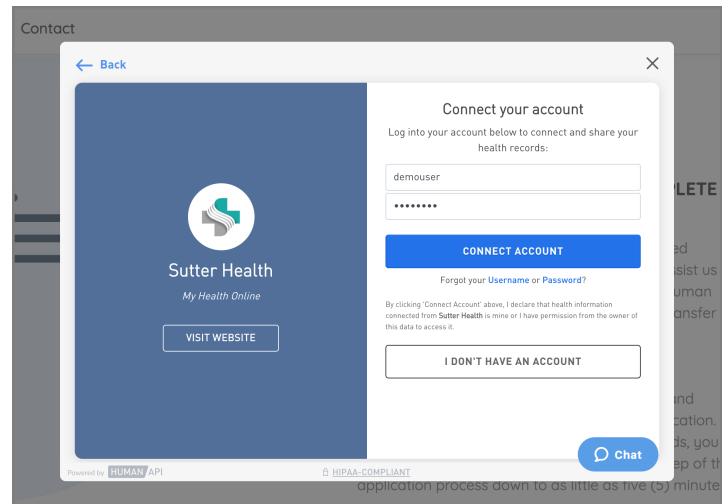
<http://mydigitalrecords.com/CustomName>

A screenshot of a web page titled "Human API". At the top, there are links for "FAQ" and "Contact". The main content area has a large yellow folder icon on the left. On the right, it says "Powered by HUMAN API". Below that is a section titled "IMPORTANT MESSAGE: ADDITIONAL INFORMATION IS REQUIRED TO COMPLETE YOUR APPLICATION". The text explains that medical history information is needed and that Human API is a partner that facilitates the secure transfer of health records. It then asks the user to "Please enter your email address to begin:" and provides an input field with a "CONTINUE" button. At the bottom, there is a small disclaimer about authorizing the transfer of health data to Human API and agreeing to the Terms of Service.

Human API Web Page


3 The participant enters login credentials and authorizes EHR data sharing.

In the Human API Web Page, your study participant will be prompted to provide some basic details about themselves before proceeding to authorize their providers. To authorize a provider, they just need to search for either a health system or a hospital, then enter the login credentials for that patient portal account.



Authorization Window

Need help?

If your participant needs assistance at any point during the authorization process, tell them to take advantage of Human API's Live Chat feature by clicking on the  button, located on the bottom right corner of the popup window. Our dedicated support team is available to help on business days during the hours of 9 AM - 8 PM EST.

Human API EHR data

Why should they participate?

Human API offers a faster, less invasive way for your study participants to electronically share their medical records with your organization. Your client could vastly cut down on the time-to-enroll by participating in this process, with minimal effort on their end. Our intuitive, user-friendly process is designed to maximize conversions and engagement.

What is the experience for my study participant?

After your study participant receives your unique Human API URL, they will be guided through an intuitive, user-friendly process to connect their patient portal accounts and share their medical data.

What data will you be receiving from Human API?

If Human API is able to connect to the medical provider indicated by your study participant, we will receive all of their available electronic medical information from that specified provider. This information includes diagnoses, medications, procedures, tobacco/alcohol use, vital signs, etc. This is information typically found in medical records.

Will my study participant's data be sold to non-related third-party companies, such as marketing firms?

No! Your study participant's health data will never be sold or shared with any non-related third-party companies without their explicit consent. Your study participant's data will only be used for study qualification purposes, which could potentially accelerate time-to-enrollment and increase your placement rates. We put consumer consent and control at the center of our platform and will protect your participant's privacy at all costs. Read more about our consumer data security and privacy policy here: <https://www.humanapi.co/security>

Frequently Asked Questions

FOR STUDY PARTICIPANTS

What if they do not want to participate?

That is completely fine! It is up to the study participant whether they want to use Human API or not.

Where should my study participant go if they have any questions or need help during the authorization process?

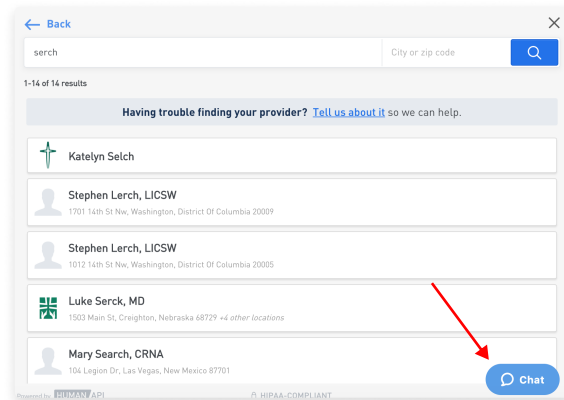
Human API has an entire support team dedicated to answering your participant's questions via Live Chat during the authorization process. Live Chat is embedded within the provider search experience and is directly available to you and your study participants on business days from 9 AM - 8 PM EST.

What if they have trouble accessing the Human API web page?

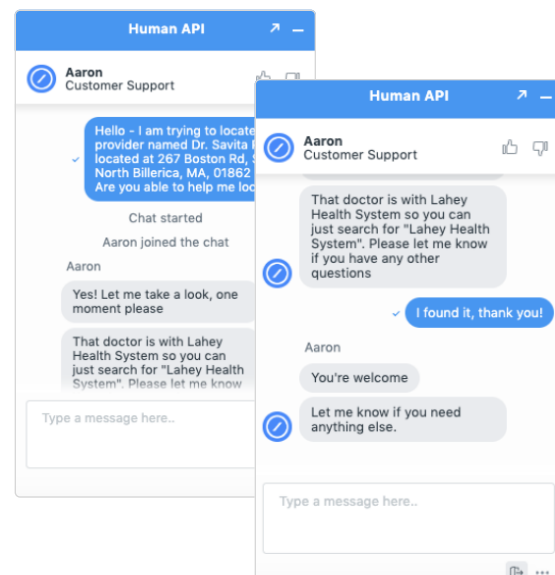
Please direct your study participants to help@humanapi.co if they are having trouble accessing the site.

Do they need to sign another HIPAA auth?

No! The patient portal connection process works as an e-authorization that satisfies HIPAA requirements. By sharing their EHR data through Human API, your study participant is giving their consent. Say goodbye to paper forms!



Your study participant can click on the blue chat button at any point during the authorization process if they have questions or need assistance.



Preview of the Human API Live Chat window, that can be accessed by clicking on the blue chat button at any point during the authorization process.

How large is your medical data network?

Our data network includes 90% of inpatient U.S. hospitals, patient portals, clinics, doctor offices, pharmacies and labs, and 300+ wearable devices and fitness apps, covering 264 million American lives. For more information on our network, please visit <https://www.humanapi.co/data-network>

How quickly will the data become available?

Most of the time, EHR data will be available in minutes after your study participant connects their patient portal accounts. Occasionally, due to variability across different patient portal technologies, it can take longer to gather the data. Our team internally monitors data sync times and actively works to ensure the data is retrieved as quickly as possible.

Do my study participants have to create an account with Human API?

No! That is entirely up to them. Many consumers choose to create an account with us so they can view and manage all their EHR data in one place for free, but it's not necessary if they just want to share their EHR data with your organization.