



CUSTOMER FACTFILE

NAME:
SLS Connect

SECTOR:
Commercial
Laundry Equipment

COMPANY SIZE:
50

SLS Connect is the next generation of commercial laundry equipment - an always connected, Internet of Things solution.

SLS (Solent Laundry Services) is a market-leading innovator and supplier of commercial laundry systems.

The SLS Connect range of commercial washing machines and tumble dryers use a unique connected infrastructure allowing SLS to constantly monitor hardware, firmware, machine performance, usage and supply levels.

With SLS Connect depending entirely on a reliable and robust independent internet connection, SLS worked with Onecom to devise a technically innovative and commercially attractive connectivity solution.

Using managed 4G routers that are both quick and simple to set-up, SLS Connect machines connect to the internet, via multiple mobile data networks, made possible by the Vodafone Global IoT platform. Onecom's ongoing service-wrap includes network monitoring, technical support and remote device management.

With the data that is continuously gathered, SLS can predict required maintenance, analyse faults (should they occur), adjust the machines' operating systems and ensure supplies of chemicals are automatically ordered.

Key features

Servicing and maintenance are 'tailor-made', occurring only when necessary.

Repairs can be carried out more quickly, thanks to remote diagnosis.

Active supplies management ensures zero-touch optimised stock control, delivery scheduling and the minimisation of storage capacity.

Together with Onecom, SLS Connect delivers significant financial, operational and environmental benefits that have contributed to an elevated customer experience and broadening of the marketplace.

Awarded the Innovation Excellence Award at the 2018 Dementia Care & Nursing Home Expo, as well as being awarded Equipment Distributor of the Year 2018 at this year's Laundry & Dry Cleaning Awards, SLS leads where others follow.

To learn more about SLS Connect and IoT, [click here](#).