## **Key Partners**



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Who are our Key Partners?

Who are our key suppliers?

Which Key Resources are we acquiring from partners?

Which Key Activities do partners perform?

motivations for partnerships:

Optimization and economy

**Cost Structure** 

- Reduction of risk and uncertainty
- Acquisition of particular resources and activities

## **Key Activities**



What Key Activities do our Value Propositions require?

Our Distribution Channels?

Customer Relationships?

Revenue streams?

### **Key Resources**



What Key Resources do our

Our Distribution Channels?

## **Value Proposition**



What value do we deliver to the customer?

Which one of our customer's problems are we helping to solve?

What bundles of products and services are we offering to each **Customer Segment?** 

Which customer needs are we satisfying?

## **Customer Relationships**

What type of relationship does each

of our Customer Segments expect us

to establish and maintain with them?

How are they integrated with the rest

Which ones have we established?

of our business model?

How costly are they?



For whom are we creating value?

**Customer Segments** 

Who are our most important customers?

- Mass Market
- Niche Market
- Segmented
- Diversified
- Multi-sided Platform

# Channels



Through which Channels do our Customer Segments want to be reached?

How are we reaching them now?

How are our Channels integrated?

Which ones work best?

Which ones are most cost-efficient?

Value Propositions require?

Customer Relationships? Revenue Streams?



What are the most important costs inherent in our business model?

Which Key Resources are most expensive?

Which Key Activities are most expensive?

### **Revenue Stream**

For what value are our customers really willing to pay?

For what do they currently pay?

How are they currently paying?

How would they prefer to pay?

