planmate

About

Planmate is Copenhagen based tech start-up specializing in machine learning algorithms for the hospitality industry.

Our vision is to improve our clients' operations without sacrificing the customer experience or exploiting the employees.

We achieve this through planning algorithms that learn from past experiences, process optimization and automation of labour intensive and repetitive tasks.

"Planmate have reduced staff costs by 4.3% without compromising either customer experience or workforce motivation."

Christian Brandt, CEO, Jagger Copenhagen

Improved schedules

When all relevant data points are readily available and trusted, the pattern is clear: Fewer hours are scheduled. On average, this translates into a 3.4% optimisation of labour costs.

Continuously updates

All forecasts are updated while you are asleep. If forecasts change outside a present threshold, you receive a push notification. This feature helps your restaurant manager to be on top of staffing while on the run.

Learning algorithms

Your operation constantly gathers data in various systems. Planmate combines these data points to create a pattern of the past to forecast the future shift schedule. If the forecast is off, we investigate it as an incident. Those occasions are learning opportunities which is the reason the Planmate algorithms continuously improve.

Reduced administration

Planmate reduces the amount of time the restaurant managers have to spend on forecasts and monitoring activities. When the local events feed into Planmate or the weather significantly change, the numbers are calculated and made available to the manager directly in Planday. Automating these activities shifts focus from administration to the customers, staff and operation.

POS

Events

Weather

Booking

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Planday