

Family Leave Administration

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Outline

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- **❖**Introduction
- Family Leave Types
- Reasons for Offering Leave
- Leave Administration Options
- Third Party Vendor Approach
- Administration Challenges
- How to Make it Successful

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Family Leave Types



- Maternity / Paternity birth of a child
- Adoption adoption, fostering
- Primary Caregiver additional bonding time with newborn/adopted/fostered child
- FMLA
- Paid Time Off

Reasons for Offering Leave Programs



Compliance with law (FMLA)

Family friendly culture

Employee / Attorney recruitment and retention

Competitive benefits offerings

Leave Administration Options



Internal – HR or Benefits handles everything

- External Vendor manages leave
 - Minimal HR/Benefits involvement

- Hybrid Combination of internal and external administration
 - Internal payment tracking
 - Additional oversight



Pros

- √ Compliance expertise
- ✓ Tracking capabilities
- ✓ Customized communications
- ✓ Reporting
- ✓ Automated approach

Cons

- ✓ Delay in claims payments (fully insured plans)
- ✓ Less flexibility
- √ Policy misinterpretation

Internal Resources

- ➤ Staff
- ➤ Systems
- Processes / Documents
- ➤ Payroll administration

Third Party Vendor Administration

- > Finding the right vendor
- Self-insured vs fullyinsured plans
- > Fiduciary responsibility



Tracking System

- Leave tracking
- ➤ Payroll coordination
- ➤ Time entry

Internal/External Resources

- Experienced staff
- Collaboration with HR and managers
- Documented processes
- ➤ Policies in place
- ➤ Collaboration with vendor

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Thank you for attending the presentation!

