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CASE STUDY:
MUSCATINE CSD

2019 marked a fresh start for Muscatine CSD. With new buildings and thriving, happy students, Muscatine found just one area holding them back - their payroll department was stuck in the dark ages of time collection.

Seeking to round out their across the board improvements, Muscatine CSD adopted Frontline Time and Attendance to address their software needs.

However, adopting Time & Attendance only solved half of Muscatine's time collection problem. They still struggled to implement this high-tech software on their own devices. Their first attempt was outfitting old computers with USB Scanners to become repurposed time clocks.

Unfortunately, this led to issues with the internet, scanners, random power loss, and countless user error issues from unprepared staff members.

These issues fell squarely on two departments- the payroll accountants and IT team.

Instead of attempting to troubleshoot, employees would just walk away without punching and call IT/payroll with their problems, creating more work for already overworked departments.

At the absolute end of their rope, an email from Touchpoint rolled into their inbox at just the right time.

After going through a short sales process, our helpful representatives planned out the best Touchpoint devices to fit their district's needs. Just two weeks later, Muscatine was on their way to complete time collection harmony in their school district.

While we do not fault Muscatine for attempting their own DIY solution (we have our own options too!), their lives were ultimately made far easier by utilizing our technology made specifically for Frontline Time & Attendance.

Our devices made time collection an afterthought for Muscatine CSD - eliminating the chance for human error, adhering to ACA and benefits laws, and allowing time to be accurately reported at all times.

FAST FACTS:
Problem: Muscatine CSD struggled with their DIY time collection solution.

Reasons: Implementation issues, internet issues, faulty scanners.

Solution: Utilize Touchpoint's seamless Frontline Integration, NeverDown technology, and high-tech time clocks.

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