



Workplace Injury Prevention

Indirect Costs Often Bigger Than Direct Costs

WorkWell injury prevention programs help reduce the direct costs of injury management — such as medical treatment, workers compensation payments and legal services. What may surprise you is the impact on your indirect costs. And these can be substantial, including such **steep out-of-pocket expenses** as:

- Increased insurance premiums
- Repairing damaged equipment
- OSHA fines and/or audits
- Implementation of corrective measures
- Payments to adjusters and attorneys
- Accident investigations
- Hiring contract labor
- Training temporary workers

AVERAGE COST OF SPRAINS:

Direct Costs \$30,798

Indirect Costs \$33,877

Total Cost \$64,675

Source: OSHA.gov

There are also indirect costs stemming from time lost in the workplace:

- Decreased productivity of employees working while sick or through accommodation of injured employees
- Decrease in production results in lower profits
- Lost productivity due to work rescheduling and new employee learning curves
- Scheduling delays due to a lack of workers
- Absenteeism from workers recuperating and taking time off
- Dealing with lower employee morale
- Rebuilding a marred community reputation
- Administrative time spent by supervisors, safety personnel and clerical workers after an injury



How expensive can these indirect costs be? **Greater than the direct costs.** Depending on who you consult, the difference can be staggering:

- OSHA calculates indirect costs as slightly over 1x direct costs
- An American Society of Safety Professionals survey of financial decision makers identified the average estimated multiplier to be 2.12x
- The average for heavy industries falls between a 3x and 4x multiplier

This is why WorkWell recommends you evaluate your indirect costs at three separate levels — using multipliers of 1x, 2x or 3x and choosing the number that applies best to your organization.

Early Intervention Helps Avoid These Costs

Having a WorkWell injury prevention program in place can help keep injuries from occurring in the first place, and help reduce the care needed when they do happen. These 4 examples can have a positive effect on holding down indirect costs:

- POET helps lower turnover rate and the indirect costs of hiring new employees.
- 2. Onsite Services leads to less employee time away from work and higher productivity measures.
- 3. Early attention to aches and pains before they turn into bona fide injuries builds trust with workers and can make necessary medical management less costly.
- 4. Boosting employee morale through meaningful attention to injuries can decrease absenteeism and significantly lower the hidden indirect costs of presenteeism.

AVERAGE COST OF STRAINS:

Direct Costs \$32,959 Indirect Costs \$36,254 Total Cost \$69,213

Source: OSHA.gov

WorkWell can help conduct an ROI analysis of your indirect costs, quantifying this often overlooked but critically important number.

<u>Contact us</u> today!