



Hamaspik Headliner

Edition #1 | Spring 2021

Billing / Claims



COVID vaccine billable to the Medicare program

Since the cost of a COVID vaccine was not built into the rate setting process for Medicare Advantage plans in 2020 and 2021, the vaccine is covered by the FFS Medicare program. Members may receive the COVID vaccine without cost sharing at any FFS provider or supplier that participates in Medicare and is eligible to bill under Part B for vaccine administration, including those enrolled in Medicare as a mass immunizer or a physician, non-physician practitioner, hospital, clinic, or group practice.

Behavioral Health claims

Hamaspik has contracted with Beacon Health Options to manage the behavioral/mental health benefit. Accordingly, all contracting, utilization management, and claims for behavioral and mental health providers are handled by Beacon. Beacon can be reached at: 844-265-7592 or on the internet at www.beaconhealthoptions.com

Taxonomy Codes on Claims

We are partnering with Optum to make sure our claims processing system always uses up-to-date pricing info. Inclusion of taxonomy code on the professional claims--electronic 837 or CMS 1500 section 24 J above rendering provider NPI--will ensure that we use the most up-to-date fee schedule info when processing your claims. Please instruct your billers to make sure that they include this element. Also, our Change Healthcare clearinghouse electronic payer ID is 47738.



Chief Medical Officer's Corner



Encouraging Vaccination

We have made tremendous progress in our journey through COVID-19 and getting our membership vaccinated. Early in our vaccination efforts, supply was certainly the most rate-limiting step but as time goes on, we certainly see another obstacle in front of us—lack of demand for the vaccine. It is important to acknowledge that many patients are still reluctant to get vaccinated. Being trust advisors for your patients, your guidance and education can play a major role in addressing hesitation to get

vaccinated. It is imperative to reach out to your patients to make sure they have either already received or are planning to get vaccinated. There is a lot of misinformation regarding the COVID-19 vaccination and it is important to speak about not only the benefits of getting the vaccine, but also the risks of not getting vaccinated. The road to recovery is certainly longer than we all hoped but with everyone's partnership we can come out on the other side of this pandemic stronger.

New Products



Hamaspik Medicare Choice...a MAP Plan

What is MAP? MAP stands for Medicaid Advantage Plus which is a combination of a Medicare Advantage Plan with Medicaid benefits typically included in a Managed Long Term Care plan. MAP plans cover everything that traditional Medicare covers PLUS Medicaid

benefits PLUS supplemental benefits PLUS Managed Long Term Care (MLTC) benefits. It fully integrates all those benefits to streamline care coordination for all services. Members have \$0 coinsurance/copayments and a number of supplemental benefits including: gym membership, Over-the-Counter monthly allowance, vision benefits, 24-hour nurse hotline and more. Hamaspik Medicare Choice operates in 13 NY counties from Nassau up through the Mid-Hudson Valley and including NYC and its suburbs.

Quality



Model of Care – Provider Training

All Medicare special needs plans are required to submit a training plan to the Centers for Medicare and Medicaid Services (CMS). Hamaspik has developed a training module on the model of care which describes the basic framework for how Hamaspik will meet the needs of our members. The training includes an introduction by Hamaspik's Chief Medical Officer/Medical Director and provides an overview of Special Needs Plans (SNPs), what is covered, supplemental benefits, and clinically-related topics such as:

- Identifying needs through a Health Risk Assessment Tool (HRAT)
- Developing an individualized care plan
- Stratifying care management outreach
- Utilizing an interdisciplinary team approach
- Ensuring providers are involved in care decisions
- Improving access to medical, mental health, social and other community-based services

The training will soon be available in the Provider section of our website.

Fast Facts



Hamaspik's service area for our different lines of business are as follows:

- Hamaspik Choice (MLTC): Mid-Hudson Valley = Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster
- Hamaspik Medicare Select (D-SNP): NYC (5 boros/counties), Nassau, Westchester, Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster, Columbia, Greene, Montgomery, Rensselaer, and Schenectady
- Hamaspik Medicare Choice (MAP): NYC (5 boros/counties), Nassau, Westchester, Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster.

Members must reside in one of the above counties in order to join the respective plan.

Hamaspik Medicare Select & Hamaspik Medicare Choice Key Contacts

Member Services Department

Call 833-HAMASPIK
or 833-426-2774
TTY users should call 711

Plan Enrollment Information

Call 888-HAMASPIK
or 888-426-2774
TTY users should call 711

Website

www.hamaspik.com

Behavioral Health Services

Beacon Health Options
Call 866-201-1401

Pharmacy Services

MagellanRx
Call 800-424-4437

Dental Services

DentaQuest
Call: 844 265 7592

Provider Relations Department

Call 833-426-2774
Email address: providerrelations@hamaspikchoice.org

Care Management

Call: 833-426-2774
Fax Number: 845-503-1911

Referrals/Authorizations

Call: 833-426-2774
Fax Numbers: 845-503-1911

Claims EDI Help Desk

Change Healthcare Clearinghouse
Call (855) 886-3963
Hamaspik's Payer ID is 47738

Member Eligibility Info

833-426-2774

PROVIDER PARTICIPATION

New Applicants

Credentialing

Provider File Maintenance

Email:
providerrelations@hamaspikchoice.org

HAMASPIK MEDICARE CLAIM SUBMISSIONS

Medical Claims

*Same claims address for Medicare Select and Medicare Choice

Attn: Claims Department
Hamaspik Medicare
58 Route 59, Suite 1
Monsey, NY 10952