USE CASE

Managed Service Provider (MSP) Third-Party Audit

CAVELO

When it comes to cybersecurity, organizations and their service providers are equally responsible for measures and cyber defenses that protect shared data. Attackers commonly use service and technology companies as access points to larger corporate targets, so instituting appropriate controls has never been more important for providers and their customers.

THE CHALLENGE

Organizations hire speciality firms to conduct MSP third-party audits. The audits support due diligence questionnaires (DDQs) that companies operating in regulated industries need, while also ensuring alignment to broader regulatory laws like the General Data Protection Regulation (GDPR) and state-level acts like the California Consumer Privacy Act (CCPA). Third-party audits are becoming more routine, yet they lack standardization and often vary depending on the firm conducting the audit or the customer requesting it.

Increased frequency and a lack of standardization makes completing audits and fulfilling requirements challenging for MSPs and vendors. In many cases several MSP employees support the audit, each handling a different section. The process is time consuming, and a lack of central expertise can create confusion, misalignment or worse – failed certification.

Risks of Audit Misalignment, Non-completion and Failed Certification:

Regulatory Non-compliance

Reputational Risk

Lost Business

Competitive Disadvantage

Penalties

Let the Cavelo platform manage third-party audit requirements.

Here's how:

AS A CUSTOMER

1 Make it easy for your MSP or independent auditor to analyze your current and historical data liability and data risk posture.

AS AN AUDITOR OR MSP:

1 Get real-time access to the latest state of your data inventories, sensitive data, and data protection measures while easily bringing industry experts into the conversation with you.

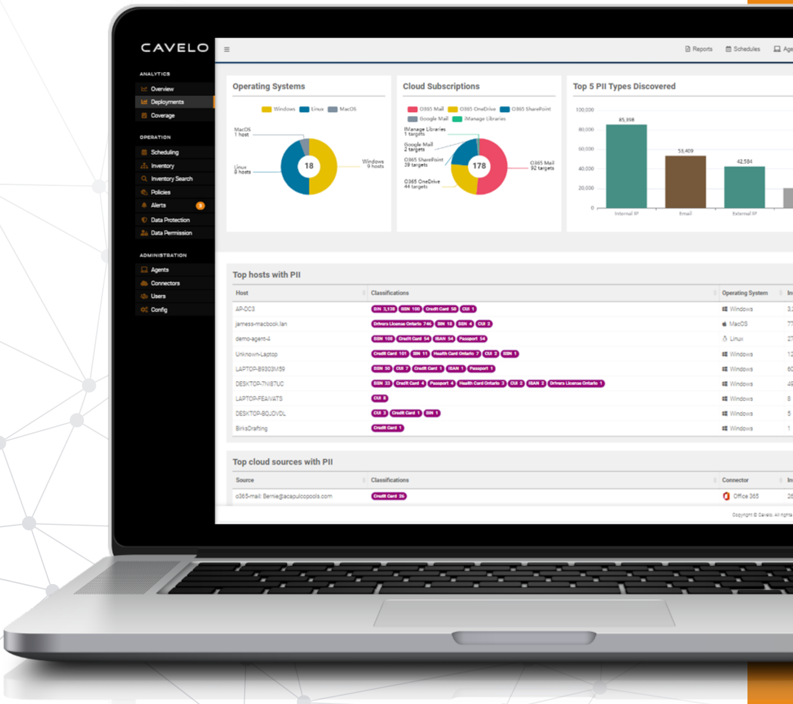
2 Leverage real data when setting new strategies, instead of having to rely on gutfeel.

LEARN MORE

THE SOLUTION

Audit requirements will continue to vary depending on industry or individual regulatory requirements, but by centralizing and automating audit management capabilities MSP teams can:

- ✓ Standardize third-party audit processes
- ✓ Reduce staffing requirements to fulfill audit requirements
- ✓ Significantly reduce the time it takes to complete individual audits
- ✓ Achieve third-party audit certification
- ✓ Gain competitive advantage
- ✓ Meet growing audit requirements in highly regulated industries



Top hosts with PII

Host	Classifications	Operating System
AP-DC3	SIN 3,138 SSN 100 Credit Card 50 CUI 1	Windows
jamess-macbook.lan	Drivers License Ontario 746 SIN 18 SSN 4 CUI 2	MacOS
demo-agent-4	SSN 108 Credit Card 54 IBAN 54 Passport 54	Linux
Unknown-Laptop	Credit Card 101 SIN 11 Health Card Ontario 7 CUI 2 SSN 1	Windows
LAPTOP-B9303M59	SSN 50 CUI 7 Credit Card 1 IBAN 1 Passport 1	Windows
DESKTOP-7NI87UC	SSN 33 Credit Card 4 Passport 4 Health Card Ontario 3 CUI 2 IBAN 2 Drivers License Ontario 1	Windows
LAPTOP-FEAIVATS	CUI 8	Windows
DESKTOP-BQJDVDL	CUI 3 Credit Card 1 SIN 1	Windows
BirksDrafting	Credit Card 1	Windows

Top cloud sources with PII

Source	Classifications	Connector
o365-mail: Bernie@acapulcopools.com	Credit Card 26	Office 365

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