

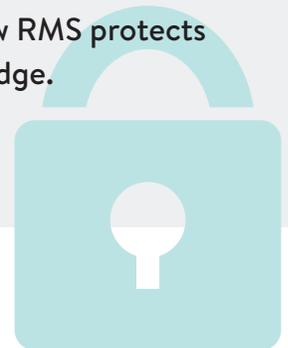


# 3 WAYS RMS TAKES DATA SECURITY TO THE NEXT LEVEL

Hospitality businesses like yours are about one thing—keeping your guests happy in every regard. And in this day and age, having premium data security is just as important to guest satisfaction as delivering friendly customer service, comfortable accommodations and great amenities. Unfortunately, not every property management system out there does data security right. Here's the good news—**RMS DOES**. For 35 years, we've been leaders in technology that not only streamlines the way you do business, but protects the information that keeps you in business.

**Are you confident  
in the security features  
your PMS provides?**

Take a look at how RMS protects  
and you be the judge.



# 1

## Our Certifications Go Beyond the Basics

Earning certifications means more than featuring a few acronyms on your website. Each one is proof positive that you take security seriously, and have the goods to back it up. Most PMS companies have the basics in place.

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### RMS HAS MORE:



#### CLOUD TECHNOLOGY SECURITY

We are the only property management system to have earned FedRAMP (Federal Risk and Authorization Management Program) certification, meaning we offer the same level of cloud security as U.S. Federal Agencies. Yep, this is a big one.



#### OVERALL OPERATIONAL CHECK

We only use cloud providers that are SSAE 18 SOC 1<sup>®</sup> certified. Essentially this verifies that our data centers have been rigorously audited by a third party to ensure every system, policy and procedure we have in place is top-notch. In short, this certification reflects how seriously we take data security.



#### CREDIT CARD SECURITY

We are PCI DSS Compliant, meaning we meet the rigid Payment Card Industry Data Security Standards. Our customers feel confident when using RMS because our payment tools are backed by the most up-to-date cardholder protection.



#### SOFTWARE SECURITY

We are certified based on OWASP (Open Web Application Security Project) materials, delivering the highest security for applications and software use.



#### GDPR COMPLIANCE

We are compliant with the European Union's (EU) General Data Protection Regulation (GDPR), ensuring we meet their rigid standards for data and privacy security.

# 2 We're Confident But Careful

Since technology is always evolving, new problems and challenges can arise anytime. That's why we strive to stay one step ahead by having a third-party assessor regularly test RMS 9+ for any weaknesses. Through a number of in-depth manual and automated techniques, the software is extensively probed for vulnerabilities that could pose a risk to data.



# 3 We Have a Plan In Place

Even though we go to tremendous lengths to ensure your data is always secure, we live in a world where security issues can arise. The cause can be anything from third-party apps and unexpected software vulnerabilities to simple user error—and if by some chance a breach does affect our clients, RMS is ready.

Our Breach Response Plan uses adaptable strategies, depending on the origin and extent of the breach. We have one of the best Customer Service reputations in the business, so our clients know we do whatever it takes to set things right.

## Our Basic Plan Involves:





Not all property management systems are the same—especially when it comes to your data security. Find out more about RMS by scheduling a free demo and experience a safer, better way to run your hospitality business.

**858-427-1200**  
**[RMSNorthAmerica.com](http://RMSNorthAmerica.com)**