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Warranty Letter – Redler Products

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As part of the Redler Technology Quality Policy Ltd., we confirm that the warranty for any product and/or project created by Radler Technologies Ltd., provided by Radler Technologies Ltd., is valid from the day of supply for 12 months, or if otherwise defined in the contract with the customer or if the company is configured as a maintenance contract To the customer.

The warranty is defined only in accordance with the existence of each and every one of the terms of this disclaimer.

The warranty is provided solely for the customer's products and/or projects, if his financial obligations are agreed upon with him at the moment of the order. (The explanation of the warranty is given from the moment of supply, and sometimes the client does not pay anything on the day of delivery, so the trial is not true)

The warranty would be in the repair of the product and/or the faulty project or in exchange at the exclusive discretion of Redler Technologies Ltd.

No Redler is responsible for adapting the product and/or project to the needs of the customer, and the customer has the full responsibility for selecting and/or examining the product and/or the project for its needs. Radler Technologies will not be responsible for any result of the system and/or body and/or any tool and/or any machine or equipment and/or to the customer and/or any customer of the customer or anyone who invites him in any situation and under any circumstances. The client has the sole responsibility for implementing the safety checks, the correspondence, and the response to its partners, clients, employees and any other body. Radler Technologies will not bear any financial, physical, technical and any other warranties that are not the declared/or project to be defined in the technical specification.

The responsibility for the replacement of product and/or product in the project is valid from the day of supply and within 5 days to report that the customer has a flaw in the product and/or the project product in its proper operation or failure: visual/functional/installation. (Explain--I don't understand what that means, if you mean that the customer has to say if there is something flawed in 5 days, then it contradicts the 12 months. That is, even if the customer has opened the box after three months and there is a flaw, it has the right to restore the product, except for a visual or mechanical defect – it is because it could bring down It, etc. Therefore, if that's what you mean, I would recommend: the customer has the responsibility to check the mechanical and visual integrity of the products provided to him by 5 days from the day of supply and presenting the product receipt documents at its gates. Any reference to such a defect after 5 days in the procedure of malfunction-Redler will meet a separate pricing according to the customer's demand.



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Redler Warranty Ltd. is limited to this warranty condition and does not include any liability for direct or indirect damage in connection with a defect or flaw in the product and/or project, caused by use/activation/installation that is not according to the "definition" of a guide and/or guidelines for the Redler Technologies Ltd. This warranty does not include any physical injury to the product, a maliciously or non-malicious meeting that is not according to the procedures and the proper use of the product.

Responsibility for the product's correctness and/or the project is solely responsible for the requirements of the product and/or the project, which is published periodically according to the Redler technologies, or according to the customer who is agreed to a separate agreement.

All support and service to the customer who does not derive from improper activity of the product and/or project provided by Redler Technologies according to the product and/or project settings before they are provided will be subject to a separate service order.

For the avoidance of doubt, the warranty will only apply when installing the product and/or the project and its use has been made in full accordance with the instructions and instructions of Radler Technologies Ltd. and for the purposes for which the product is manufactured and sold.

If the customer is not familiar with the activation process of the product and/or the project, the product will be able to receive a paid/or non-payment program, according to the exclusive discretion of Redler technologies.

The warranty does not apply to a product and/or project that has been exposed to any further environmental conditions (there is no such thing as usual, because it does not define anything or "open for interpretation") from the product and/or project settings. Abnormal conditions are abnormal in the humidity or atmospheric pressure, gases or harmful chemicals, power and power of high or low activation, electrical or magnetic induction, and any other condition that is not mentioned above but indicated in the product and/or project settings.

If the commissioning party is not familiar with these conditions, Redler technologies will clarify these conditions – in operating and/or in storage

In accordance with the requirements of the customer, and in accordance with the sole discretion of Redler technologies to confirm this, Radler will offer an extension of responsibility for a fee beyond the 12-month period.

The continued warranty of the product Will be held with a maintenance contract or Radler Technologies Ltd determination.

Do not try to open and/or repair and/or examine the content of products and/or projects Redler technologies not explicitly written by Redler Technologies. Any



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product that will be opened and/or repaired and/or present signs of such attempts will not be included in the warranty and any activity related to the treatment and/or repair of the product and/or project — will be charged according to the sole definition of Redler technologies.