

# BUSINESS UPDATE

**Subject: Adapting to the challenge of COVID 19**

**Issued: Friday March 13, 2020**

As a responsible neighbor, employer, supplier and customer, Anitox is carefully monitoring the dynamic COVID 19 situation globally. An appointed group of leaders from across the business is meeting on a regular basis with the primary goal of doing our part to limit the spread of this disease and, in doing so, provide essential services to support the world's leading food producers in efforts to provide essential food supplies safely, free from harmful pathogens.

We are working to ensure the continuity of our business with the emphasis on safety, and have already taken steps to protect and educate associates globally, including:

- Travel. We've implemented travel restrictions. We have suspended all non-essential business travel and asked team members who have recently travelled to COVID 19 affected areas – whether for business or personal reasons - to self-quarantine. We're also putting limits on team members scheduling or attending large, work-related gatherings.
- Personal health and hygiene. To help protect associates and the wider community, we are all promoting and following the advice of the World Health Organization, the Centers for Disease Control and Prevention (CDC), and/or the relevant local competent authority. This includes advocating the following measures:
  - Encouraging sick team members to stay home.
  - Separating and sending home team members who appear to have respiratory symptoms.
  - Promoting frequent handwashing, as well as sneezing etiquette.
  - Routinely cleaning frequently touched surfaces in the workplace.
- Operations. We've implemented measures to protect our business operations, such as restricting all non-essential visits to our facilities and instigating key worker management plans. We are closely engaged with our supply chain as always, to actively manage risk of supply, production and distribution disruption. We are supporting our suppliers and working with them to find creative ways to mitigate risk and ensure we are best placed to continue providing reliable service to all customers.
- Next steps. We are actively planning for a range of scenarios in order that we can respond quickly and efficiently as the COVID 19 pandemic plays out. This includes, for example, preparing for home working and implementing video-based engineering support for customers whose own biosecurity programs restrict on-site access. We are working in partnership with customers to maximize stock levels, minimize vehicle movements and ensure they can continue to produce essential supplies of clean feed, minimizing risk to animal welfare and food chain biosecurity.
- Communication. We are communicating proactively and directly with associates, customers and supply chain partners, and have plans in place to ensure continued efficient dialogue with minimum response times. Should you have any additional questions or need any further information please email our COVID 19 leadership via [dsmith@anitox.com](mailto:dsmith@anitox.com).

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