

3G-4G

Preparing for the change



With the coverage and capacity of 3G networks being increasingly impacted leading up to the 3G network shutdown, providers of care should now be planning an upgrade of their assistive technology systems. Here's what you need to know.



Telstra will officially shut down the 3G Network in June 2024



Impacts of congestion on the 3G network are already being experienced across Australia



During periods of congestion, a PERS alarm call may not be immediately successful



Providers should plan now to upgrade or replace systems to 4G



Peak body PERSL has been reporting member issues with 3G coverage and impacts to medical alarms

Signs of network congestion



Two-way voice no longer working



Delays in response from call centre



Missing test periods



Late night calls regarding false alarms

"The coverage and capacity of 3G networks will be increasingly impacted leading up to network shutdown. PERS alarms should be upgraded, prior to the shutdown, to newer technologies including 4G."



Source: <https://persl.com.au/posts/>

"There are a myriad of devices from sensors, to EFTPOS and M2M devices that work only on 3G. Many device manufacturers have already started to progressively upgrade their products to be 4G-compatible. If you haven't already, start speaking with us or your product manufacturer to see what is available."

- Nikos Katinakis, Group Executive, Networks & IT



Source: <https://exchange.telstra.com.au/>

What to look for when upgrading

Smart-based Emergency Response Systems are now available to optimise the level of care to your community. This is the time to future proof operations via a cloud platform, ensuring that at any time the health and functionality of the device is known. When looking for a new supplier or solution, below are key items that should be delivered.



Recommended Timings

JULY 2021



STAGE 1: BUDGET PLANNING

The start of a new financial year provides an opportunity to plan for system upgrades.

Q2



STAGE 3: IMPLEMENTATION

Your supplier should provide a project plan and roadmap for implementation.

Q1



STAGE 2: VENDOR SELECTION

Identify supply requirements and potential suppliers. Prospect plan evaluation, negotiation and selection.

JUNE 2024



STAGE 4: TELSTRA SHUT DOWN

Congratulations! You're ahead of the curve and have ensured your community won't be impacted by the shutdown.

"We have been searching for a state-of-the-art, flexible, reliable system that would be suitable for our new-look villages of the future. It was important that the components could fit easily into residents' lifestyles and ensure the safety of our communities, and ee vi stood out as the best choice."

- Group CEO, 2021



At ee vi, we provide care technology that provides peace of mind. Feel free to reach out to us if we can help you with the change to 4G.



Source: <https://www.eevi.life>