

It was recently discovered that individuals currently or previously enrolled in services at the Behavioral Health Group Denver Treatment Center may have been involved in an advertent email exchange where Protected Health Information was shared outside of an appropriate release of information. The information that was shared included the following patient-specific information:

- Full name
- Clinic identification number
- Phone number
- Email address
- Date of birth
- Fact the individual is or was a client at BHG
- Employer's name (in some cases)

The information was sent to two different State organizations who are business associates of Behavioral Health Group Denver, and there is no indication that the information has been improperly used by an unauthorized individual.

The issue has been fully investigated, and Behavioral Health Group commits to protect patients from any harm. If at any point you discover that your information has been used inappropriately, please notify us and we will work with you to make sure the proper authorities are involved as warranted by the situation. In the meantime, please be vigilant and check your credit files to protect yourself from the possibility of identity theft. Even though your address and Social Security Number were not compromised, you may investigate your credit status by contacting one or more of the three major credit reporting agencies listed below:

- Equifax (888) 766-0008 or www.fraudalert.equifax.com
- Experian (888) 397-3742 or www.experian.com
- TransUnion (800) 680-7289 or www.transunion.com

Behavioral Health Group has undertaken appropriate training and re-education measures for all staff involved in the occurrence, and continuing monitoring is underway to try to prevent a future similar occurrence.

We understand that this may pose an inconvenience to you. We sincerely apologize and regret that this situation has occurred. Behavioral Health Group is committed to providing quality care, including protecting your personal information, and we want to assure you that we have policies and procedures to protect your privacy. If you are concerned about your information being shared inappropriately, please contact Behavioral Health Group at 855.898.9091. This number will be available until April 30, 2022.