

Welcome!

Reimagining library access
when it's needed most

Thursday, November 5, 2020 ↗



Audio

All attendees have
been muted



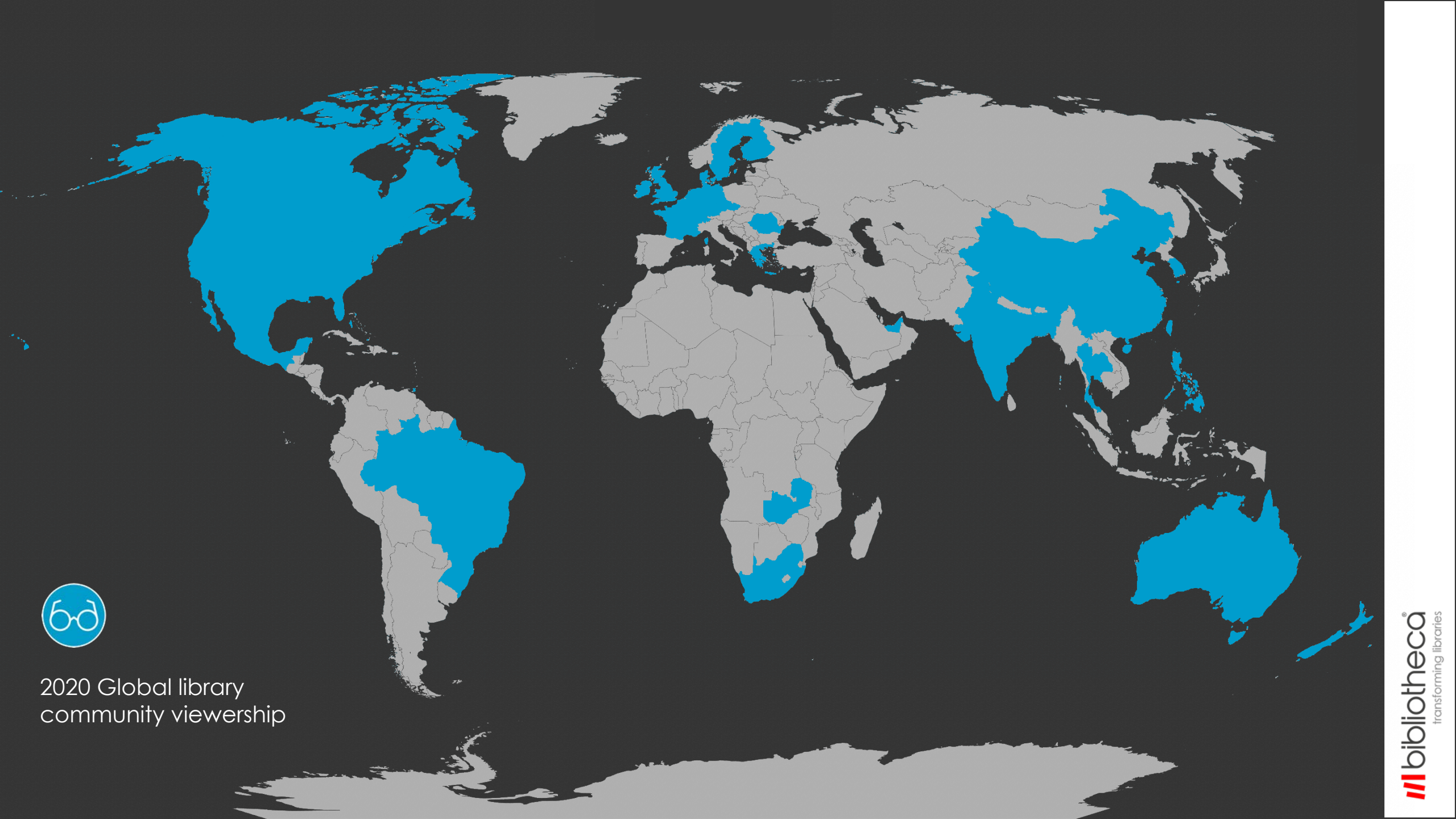
Chat

All Attendees and Panelists
Chat log will be shared



Q&A

Up vote audience questions



2020 Global library
community viewership



Ivana Oruc
Head of Library, Mainz
University of Applied Sciences



Jeri Kay Hopkins
Library Director,
Independence Public Library



Meghan Davis
Global VP Marketing,
bibliotheca



Monitoring chat and questions
Kelly Knutson and Kristy Goebel

INDEPENDENCE PUBLIC LIBRARY CURRENT HOURS

CURBSIDE PICK UP

WEDNESDAY 2:00 PM - 6:00 PM

THURSDAY 2:00 PM - 6:00 PM

OPEN ACCESS

FRIDAY 6:00 PM - 10:00 PM

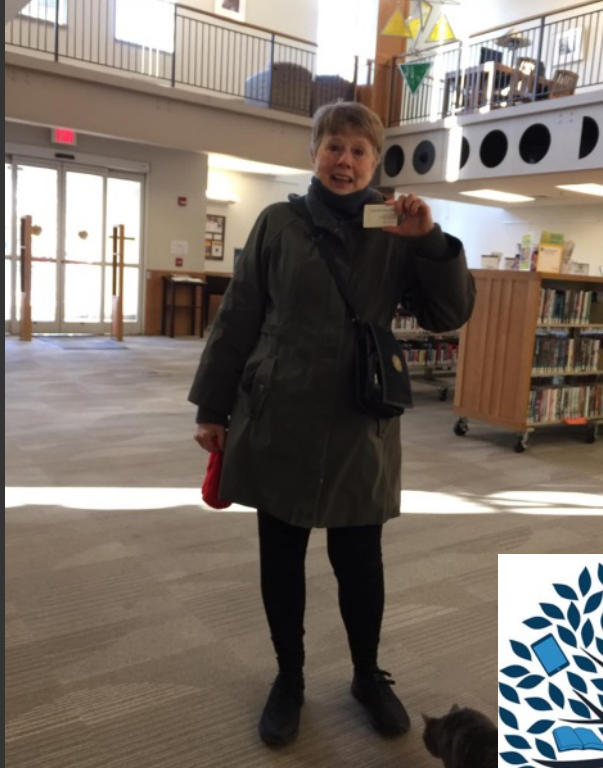
SATURDAY 8:00 AM - 10:00 PM

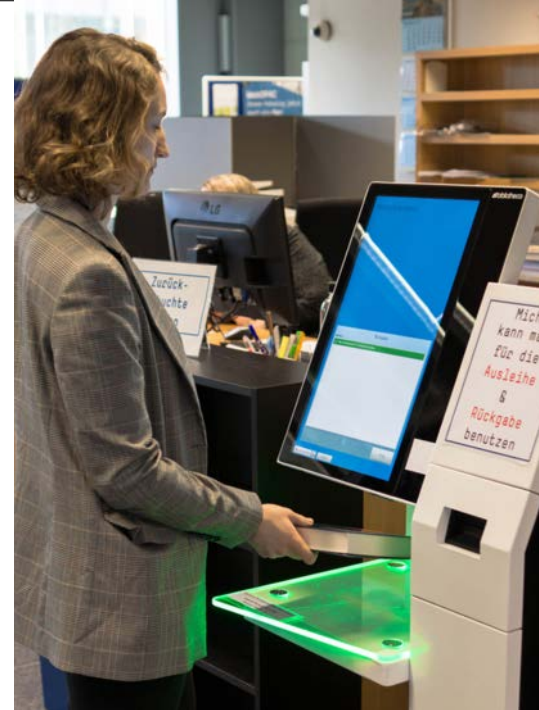
SUNDAY 8:00 AM - 10:00 PM

MONDAY 8:00 AM - 10:00 PM

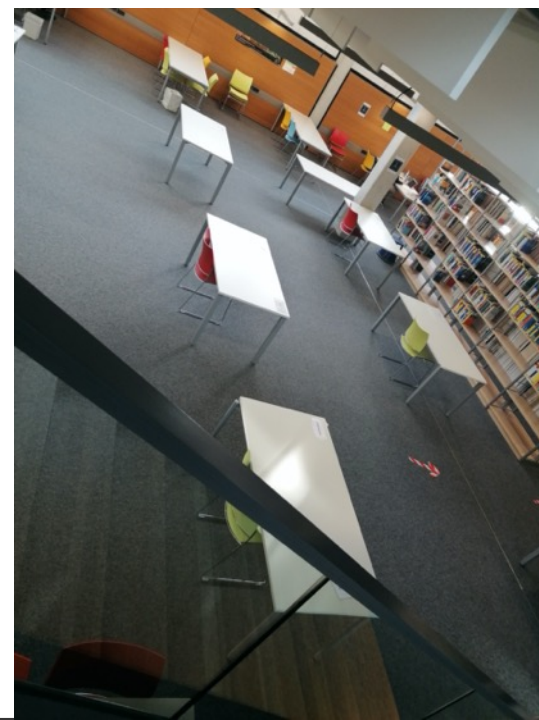


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HOCHSCHULE MAINZ
UNIVERSITY OF
APPLIED SCIENCES





Provide access for
vulnerable users



Create a new holds
pick-up room



Provide access to
all or some of a library

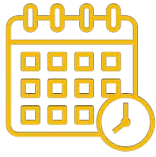


Additional hours
morning or night

open+ access
is not a one-size-fits-all
solution



Data driven insights &
intelligent monitoring



open+ reserve

Guarantee library access with pre-arranged bookings



open+ count

Real-time people counting and occupancy display



open+ access

Extend open hours and provide convenient library access



Evolving access and space management

**What was your motivation to implement
open+ access at your library?**



Discussion





**USING OPEN ACCESS
TO ENTER THE LIBRARY**
**OPEN ACCESS IS A SERVICE OF THE
INDEPENDENCE PUBLIC LIBRARY**

What is your view on the library as the Third Place or Community Center?



Discussion

**How were you able to use
open+ when COVID-19 hit?**



Discussion

**How have staff, patrons and students
reacted to open+ at your library?**



Discussion

How has your library handled the factor of data privacy with additional open hours?



Discussion



Audience Q&A

Virtual Event Line-Up

Catch up on-demand and join the discussion live with global leaders: bibliotheca.com/events

Nov 12: Informal Social + Emotional Learning

Gina Millsap of Topeka Shawnee moderates a discussion with educational researchers with an eye on social + emotional learning

Nov 10: Great Books, Measure for Measure

Take a work break! Professor Michael Sugrue, an expert on the Great Books, shares insights for libraries and answers audience questions live



**If you could leave everyone with one takeaway
from today's webinar, what would it be?**



Discussion



Help shape the future of our digital events!



bibliotheca Webinar Feedback Survey

How did we do? We appreciate you taking the time to share feedback. Webinar comments and insights will be shared with our team and library presenters. Thanks!

* Which webinar did you attend or watch on-demand?

* How did you hear about this webinar?

- ☐ bibliotheca Account Manager ☐ Word of mouth ☐ Email
☐ Listserv or email discussion list ☐ Social media ☐ bibliotheca website
☐ Other (please specify)

* How informative did you find the webinar?

0 (Not informative)

5 (Very informative)

☐

* How interested are you in implementing one of the solutions discussed at your library?

1 (Not interested)

5 (Very interested)

☐

* Would you like a member of the bibliotheca team to reach out regarding solutions discussed in the webinar?

- ☐ Yes
☐ No

Do you have any additional comments or questions?



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