



# Welcome!

Creating modern library experiences  
for small + rural communities

Wednesday, October 7, 2020



## Audio

All attendees have  
been muted



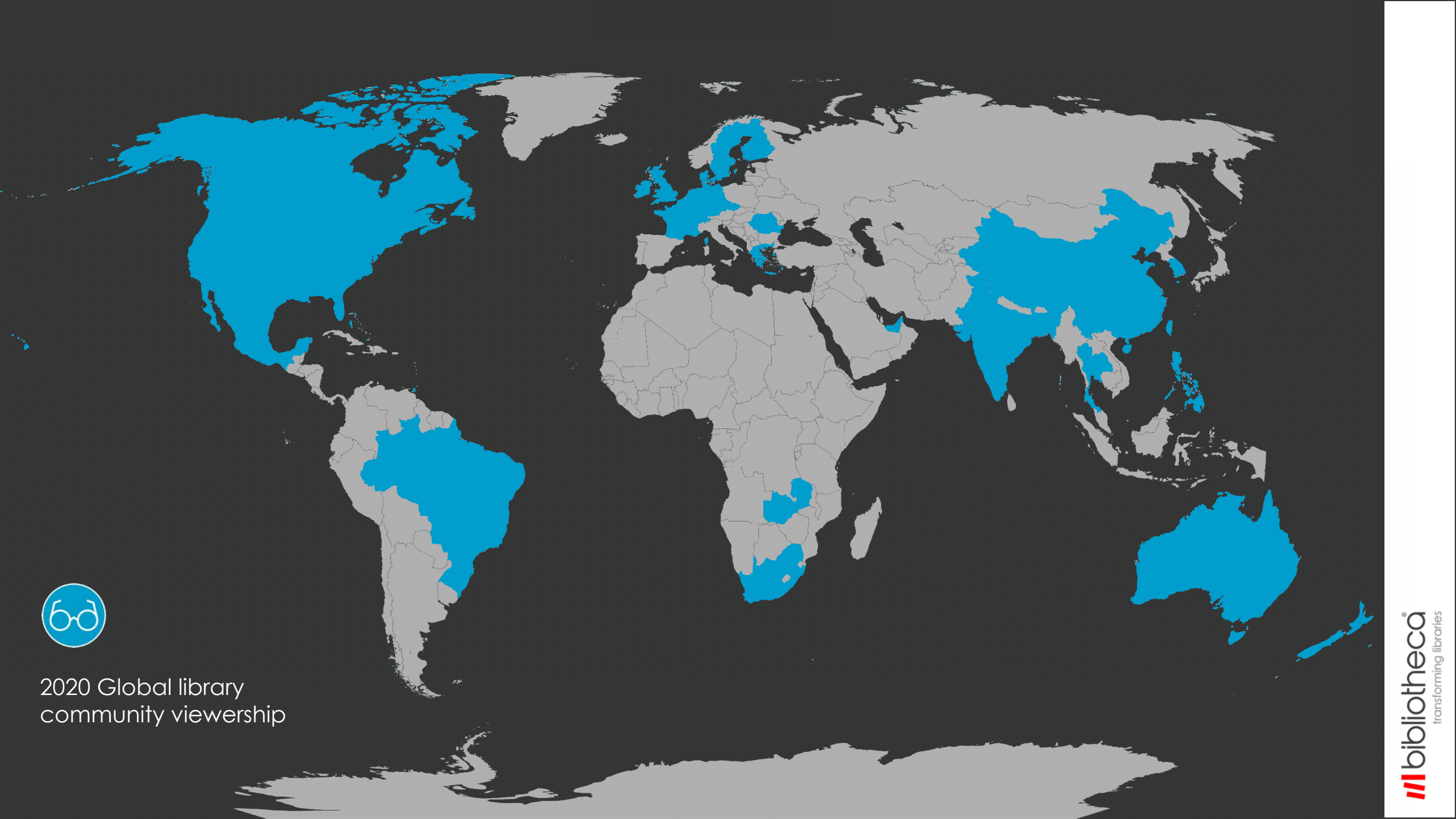
## Chat

All Attendees and Panelists  
Chat log will be shared



## Q&A

Up vote audience questions



2020 Global library  
community viewership



**Jennifer Alvino, MLIS**

Library Director of Windham  
Public Library

President of the Maine Library  
Association



**Laura Pitts**

Library Director of  
Scottsboro Public Library

President-Elect of the  
Alabama Library Association



**Laura Emery**

CEO of Eastern Counties  
Regional Library



**Dana Thomas**

Innovation Project  
Manager of Eastern  
Counties Regional Library



**Moderating**

Meghan Davis, Global VP Marketing



**Monitoring chat and questions**

Kelly Knutson and Kristy Goebel



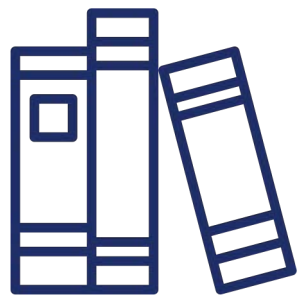
Share with neighboring libraries while prioritizing your digital collection and users



**Maine Statewide**  
cloudLink group



**250+** **Member**  
**libraries**



**55,000+**

Total copies of eBooks and  
digital audiobooks shared



**\$2.8M**

total collection valuation



Time to go browse.



SCOTTSBORO  
PUBLIC  
LIBRARY

Virtual Spirit Week

Share a  
picture of  
something fun  
you have done  
in the last  
week



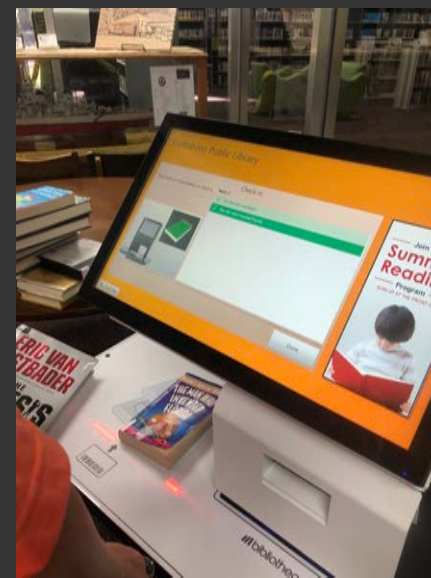
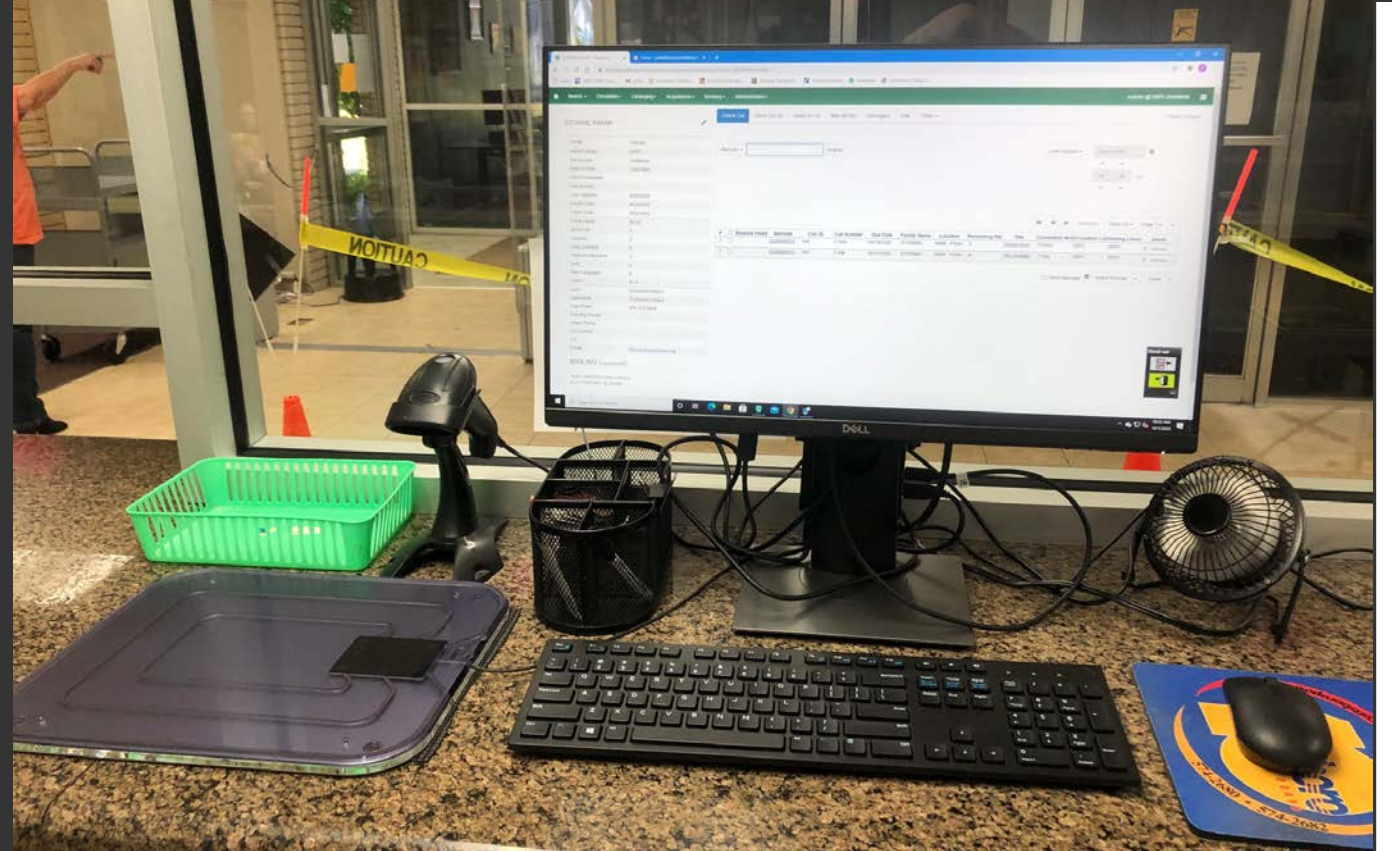
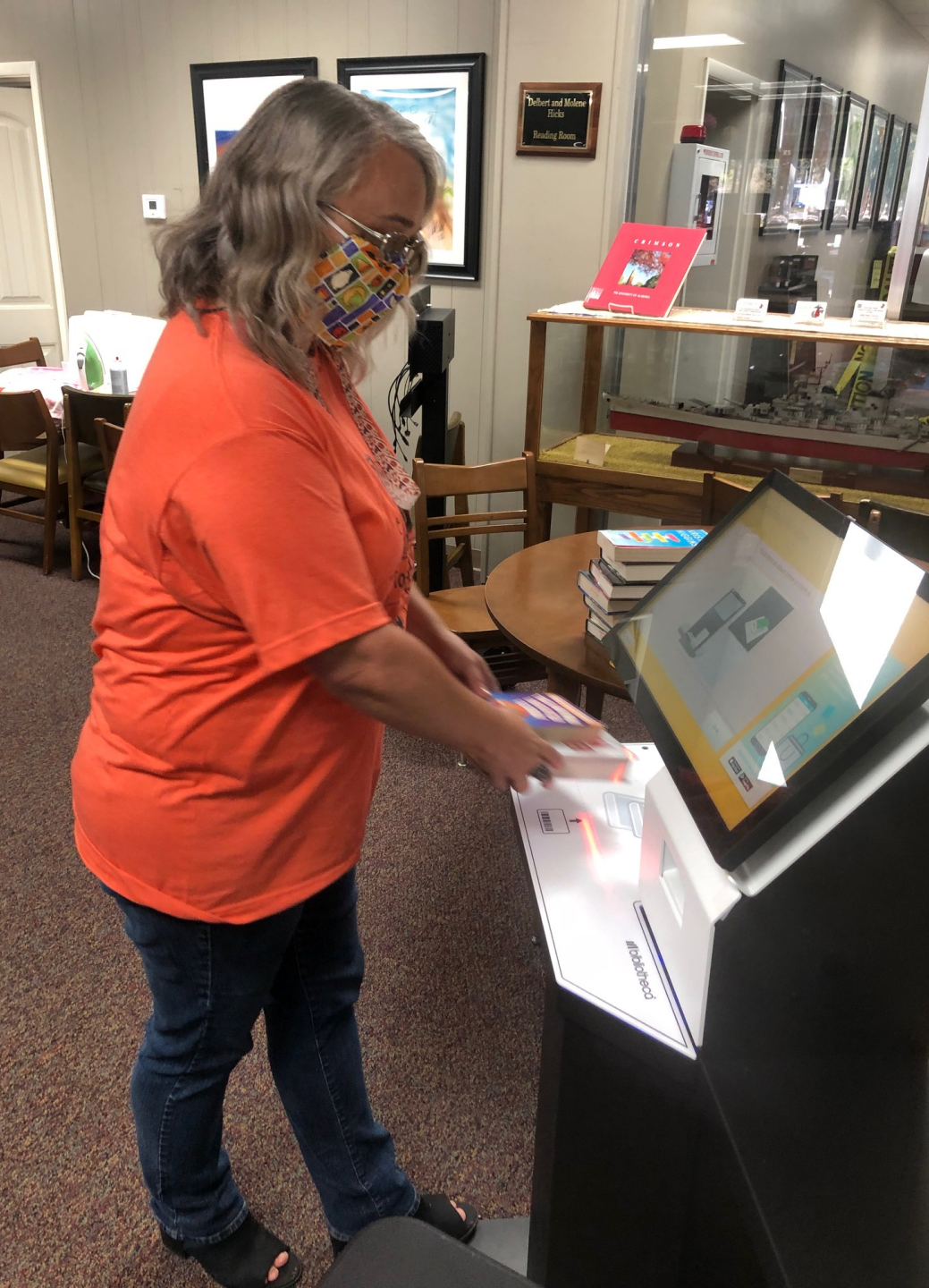
Wednesday,  
April 22



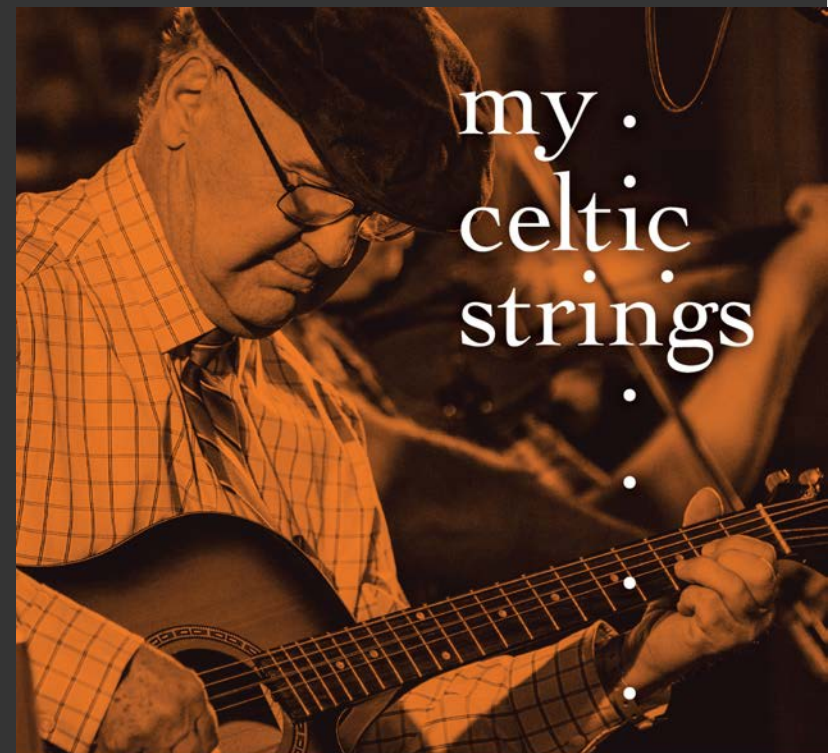
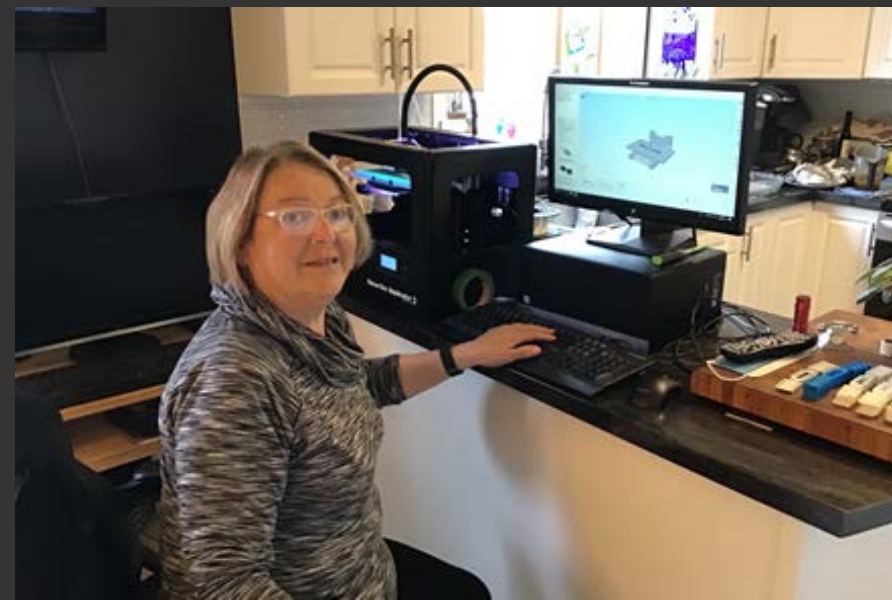
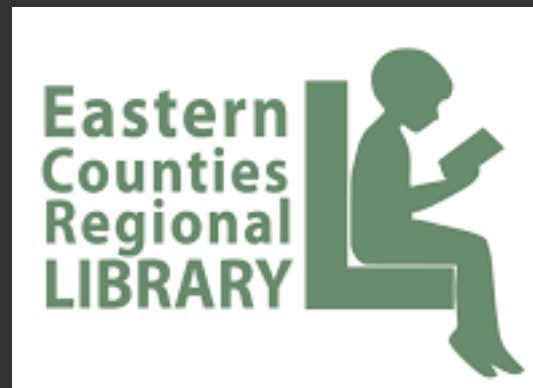
PHASE 1 REOPENING PLANS

Scottsboro  
Public Library





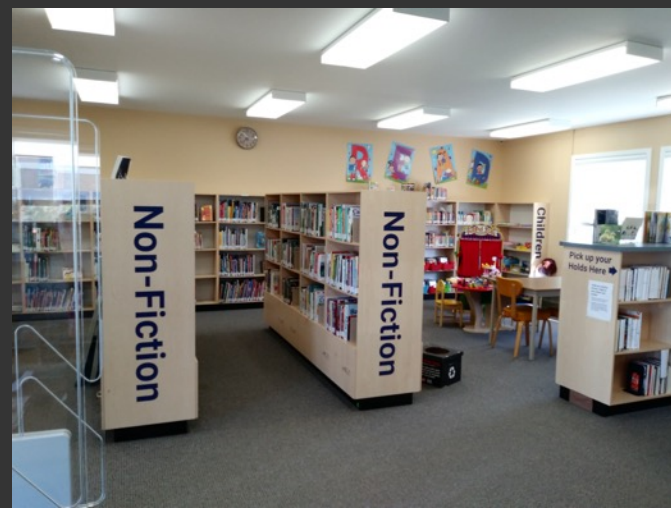
**RFID conversion**  
and self-service  
implementation



PIUS MACISAAC



**Open access pilot**  
Cyril Ward Memorial



**Serving rural + small communities, what are you doing to bridge the digital divide?**



**Discussion**

**With limited funding and smaller budgets,  
how were you able to do more with less?**



## **Discussion**

**How has your outreach strategy and delivery model changed since COVID-19?**



**Discussion**



## Audience Q&A

# Affordable bundles for all types of libraries

- | Touchless self-service and mobile checkout
- | Data-driven decisions & powerful reporting
- | Flexible pricing options





# Normalize your budget and prevent obsolescence

- | Move projects forward that might not be possible without financial assistance
- | From large automated projects to mobile checkout, we partner with Hitachi to meet your library's needs

# Learn from libraries around the world

Catch up on-demand and join the discussion live with global leaders: [bibliotheca.com/events](https://bibliotheca.com/events)

## Oct 14: Stockport (UK) and Montville (US)

Lessons learned from reopening and how libraries can evolve delivery and service models post-pandemic

## Oct 8, 15 + 22: Great Books Conversations

Professor Michael Sugrue, Ph.D., an expert on the Great Books, shares insights for libraries and answers audience questions live

## Oct 27: Munich (DE) and Lejre (DK)

European libraries bring a fresh perspective on evolving experiences for both users and staff with the latest technology





# Help shape the future of our digital events!



## bibliotheca Webinar Feedback Survey

**How did we do?** We appreciate you taking the time to share feedback. Webinar comments and insights will be shared with our team and library presenters. Thanks!

\* Which webinar did you attend or watch on-demand?

\* How did you hear about this webinar?

- ☐ bibliotheca Account Manager ☐ Word of mouth ☐ Email  
☐ Listserv or email discussion list ☐ Social media ☐ bibliotheca website  
☐ Other (please specify)

\* How informative did you find the webinar?

0 (Not informative)

5 (Very informative)

☐

\* How interested are you in implementing one of the solutions discussed at your library?

1 (Not interested)

5 (Very interested)

☐

\* Would you like a member of the bibliotheca team to reach out regarding solutions discussed in the webinar?

- ☐ Yes  
☐ No

Do you have any additional comments or questions?



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## Laura Pitts

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## Laura Emery

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## Meghan Davis

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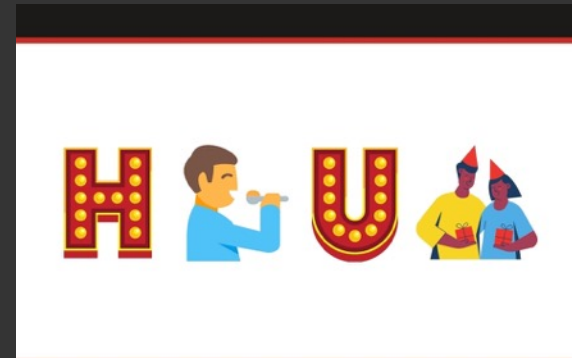
| Twitter: @MeghanDavisVT & @smartlibraries



**We have a limited supply of reusable masks available at our library branches.**

If you need a mask, a contactless Curbside Pickup appointment is required. Please contact your local library to schedule a pickup time.

Find out how to contact your local library at [ecrl.ca](http://ecrl.ca).



**Banned Book  
Emoji Puzzle #6**

