



Welcome!

Phased Reopening of Libraries with
Roskilde Municipality and Fayetteville
Public Library

Friday, June 19, 2020



Audio

All attendees have
been muted



Chat

All Attendees & Panelists
Chat Log will be shared



Q&A

Up vote audience
questions



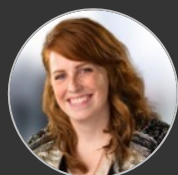
Christian Lauersen
Director of Libraries and
Citizen Services in Roskilde
Municipality



David Johnson
Library Director of
Fayetteville Public Library



Meghan Davis
Vice President of Global
Marketing, bibliotheca

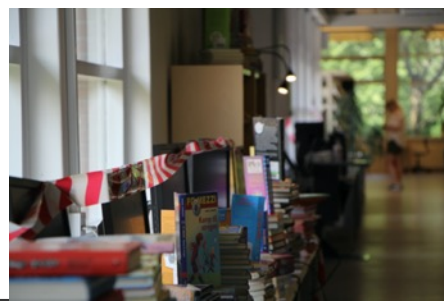


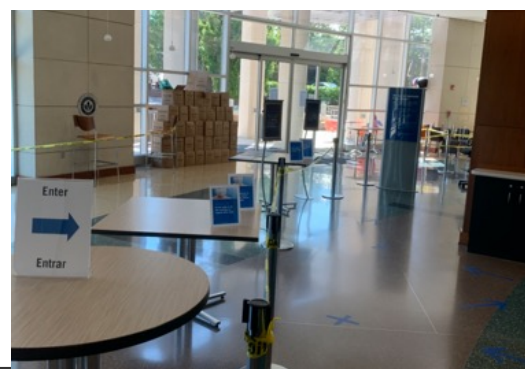
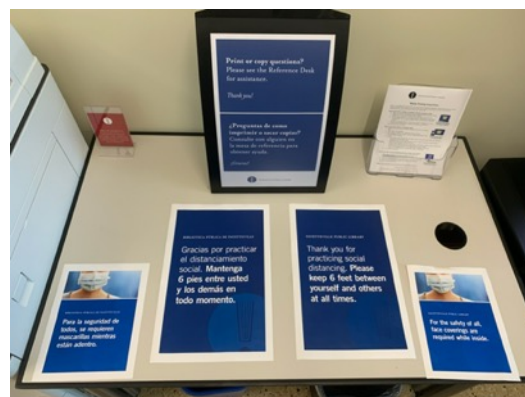
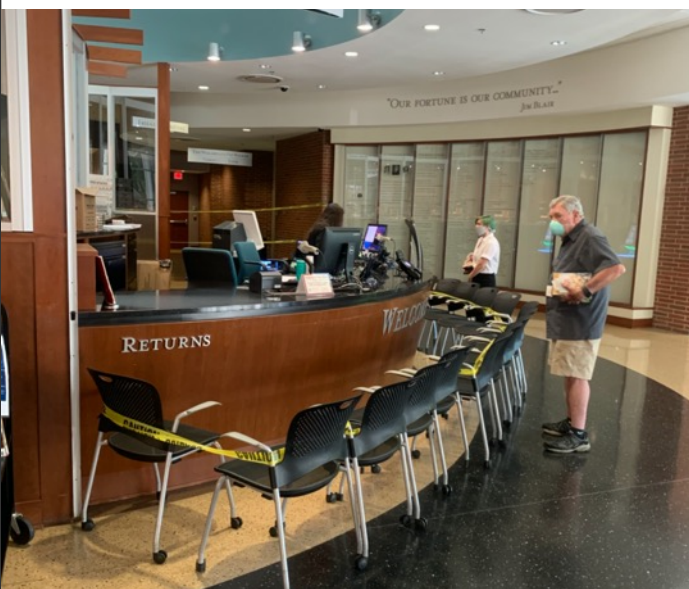
Monitoring chat and questions
Kelly Knutson and Kristy Goebel

Libraries: Six and a bookmobile
Users: 85.000 citizens in Roskilde
Circulation: 970,000 with 1.2M renewals
Reopened: 12 May 2020



Libraries: One
Users: 84,788 (2019 EOY)
Circulation: 1,381,761 (2019)
Reopened: 18 May 2020



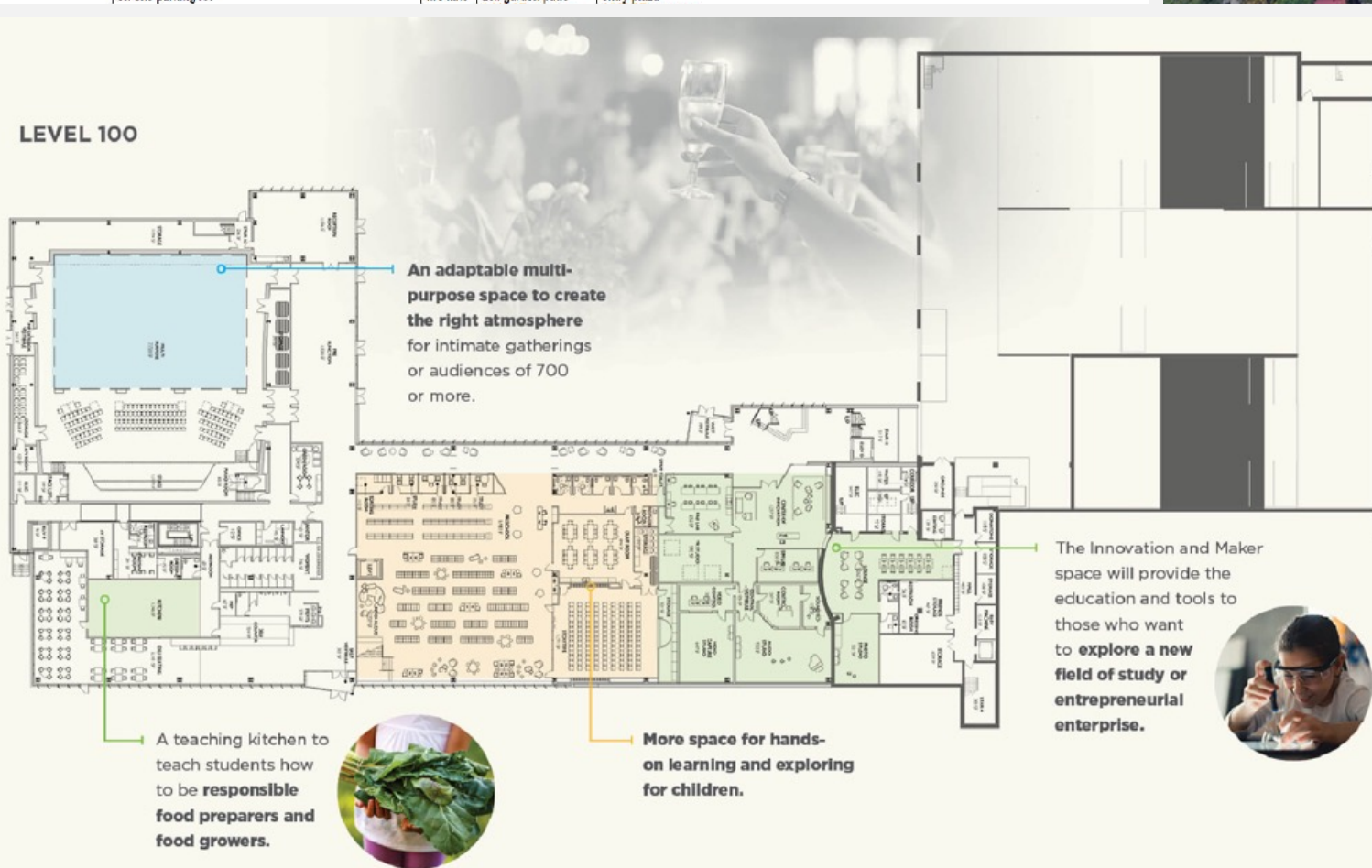




BEYOND WORDS



LEVEL 100



Have you had any failures to learn
from throughout reopening?

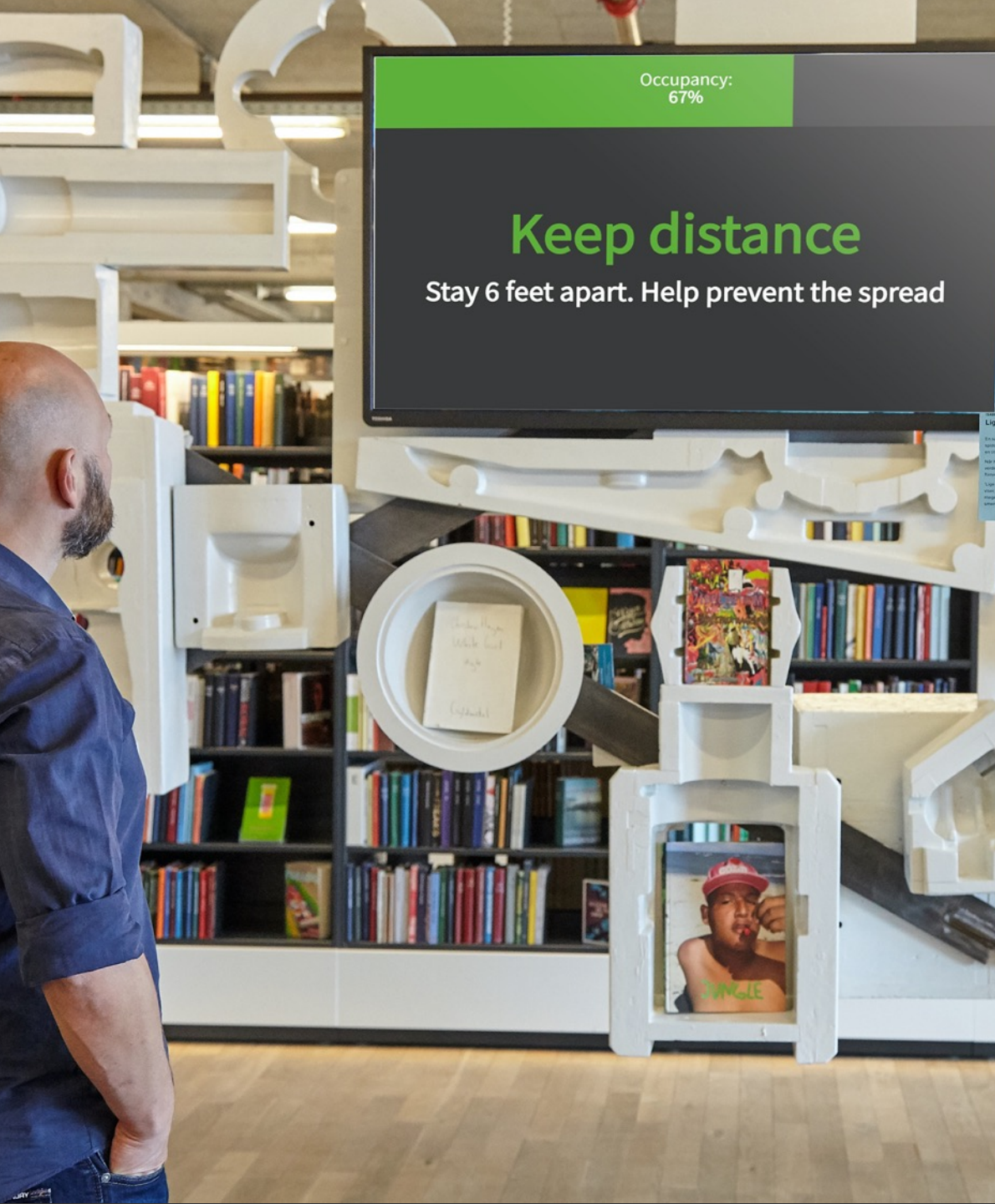


Q&A

Have you had anything unexpected happen? Any pushback from staff or users or adjustments you've needed to make?



Q&A

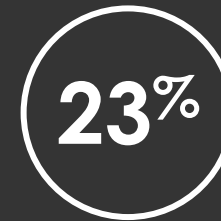


75%

would not feel comfortable
without significant changes



Inclusive hours for
vulnerable populations



Avoiding long lines
of people



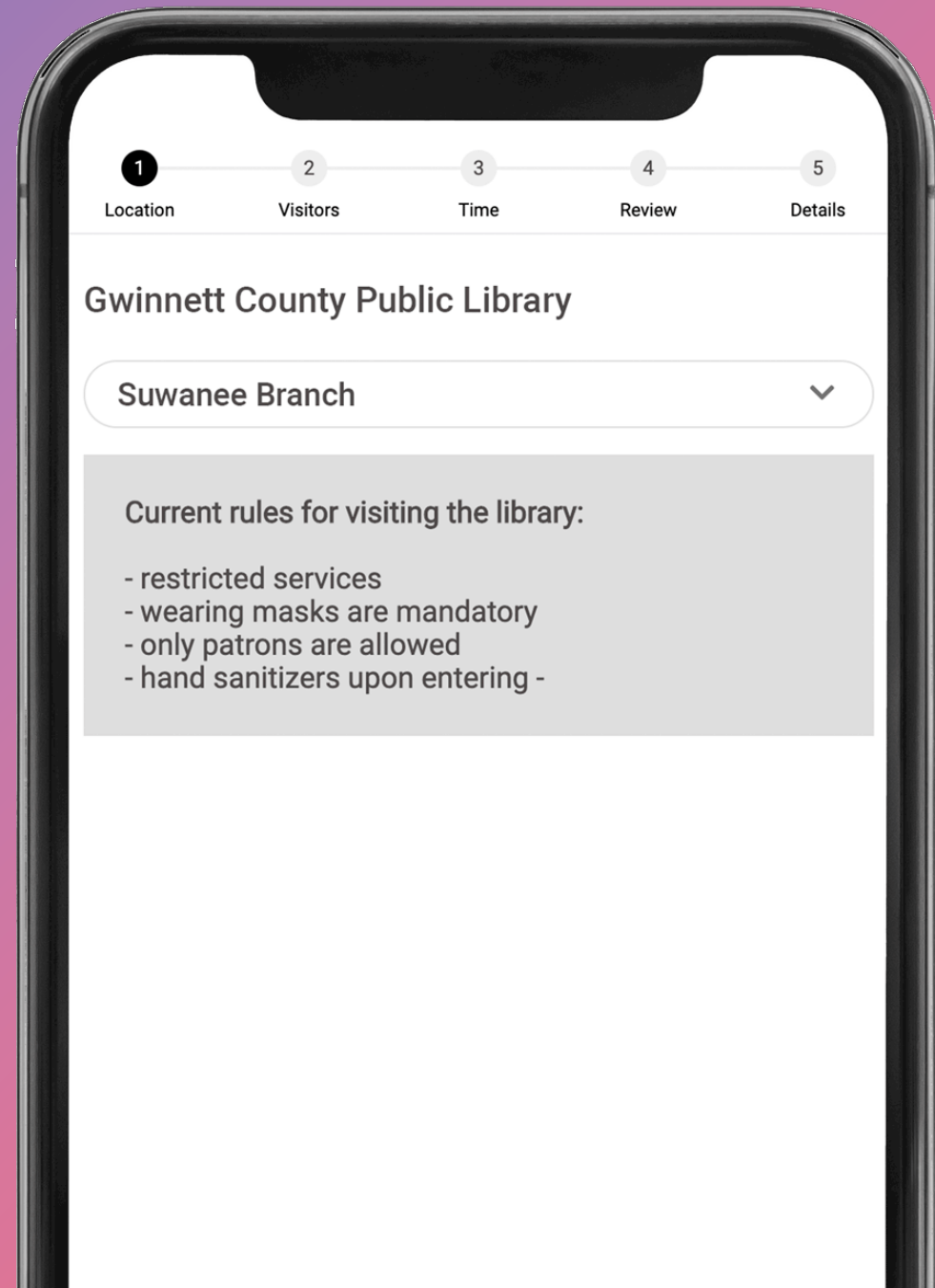
Limits on crowds
(limit attendance)

Survey: What would make you feel safe going to a
museum, theater, zoo or concert again?

Coleen Dillenscheider, Survey 18 May, 2020 - 4,109 adults in the US, IMPACTS. bit.ly/2YBsZP8

Reserve a specific time at the library

- | Create assurance of dedicated space and time
- | Add convenience and prevent disappointments
- | Simple interface with intuitive workflow
- | Mobile friendly link can be embedded into existing library website



In what ways do you see technology playing
a role in the reopening of libraries?



Q&A

How are you handling Public PC usage?



Q&A

Are you offering curbside pick-up?

If so, can you describe how that's handled at your library and if you anticipate the service to remain beyond COVID-19?



Q&A



**Roskilde
BIBLIOTEKERNE**

FREE SUMMER MEALS

FOR ANYONE
AGE 18 OR
YOUNGER!

WHAT: 5 breakfasts and 5 lunches
per student

WHEN: Every Tuesday through July
28 (including July 4th week)

TIME: 11 a.m. - 1 p.m.

EXTRA: Meals are pre-packaged
and will last up to 7 days. Local
foods will be sourced when avail-
able. Children must be present to
receive meals.

Meals can be picked up at these locations:

Asbell Elementary, 1500 North Sang Ave.
Butterfield Elementary, 3050 North Old Missouri Road (pick up in the back of the school)
Happy Hollow Elementary, 2775 East Peppervine Drive (pick up in the back of the school)
Owl Creek School, 375 North Ruppel Road
FPS Food Truck at the Fayetteville Public Library, 401 West Mountain Street

The FPS Outback will be open each
Wednesday from 11 a.m. to 1 p.m. through
June 24 to serve families who need additional
assistance with food. Local partner agencies
will be available the remaining weekdays. See
fayaz.net for more information.



**FAYETTEVILLE
PUBLIC SCHOOLS**
Since 1871



Can you give an example of how one of your programs has evolved in this new digital environment?



Q&A

How do you measure success for your library?

What's changed from before COVID-19 to now? Considering physical & virtual impacts, what is most important to measure?



Q&A

What major takeaways have you had
from the COVID-19 pandemic and
reopening your libraries?



Q&A



Audience Q&A

Conversations with global library leaders

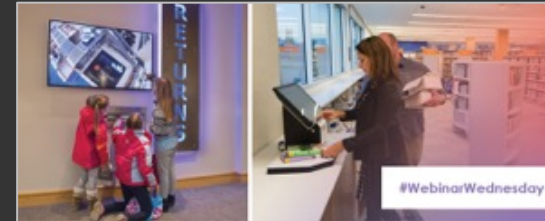
All available on-demand



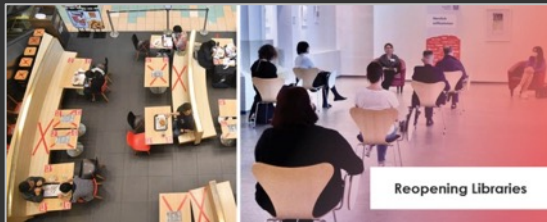
On-Demand: Safely deliver physical materials and apply grants towards innovation



On-Demand: No matter your size, create a 21st century experience



On-Demand: Improve staff productivity and make a bigger impact



On-Demand: Phased Reopening of Libraries with Bremen Public Library and Orange County Library System



On-Demand: Making library use more accessible



On-Demand: Shared digital titles make the best collections on a budget

bibliotheca.com/events



Webinar Recording: we'll share the recording for absentees following today's live event

Help shape the future of our digital events!



bibliotheca Webinar Feedback Survey

How did we do? We appreciate you taking the time to share feedback. Webinar comments and insights will be shared with our team and library presenters. Thanks!

* Which webinar did you attend or watch on-demand?

* How did you hear about this webinar?

- ☐ bibliotheca Account Manager ☐ Word of mouth ☐ Email
☐ Listserv or email discussion list ☐ Social media ☐ bibliotheca website
☐ Other (please specify)

* How informative did you find the webinar?

0 (Not informative)

☐

5 (Very informative)

* How interested are you in implementing one of the solutions discussed at your library?

1 (Not interested)

☐

5 (Very interested)

* Would you like a member of the bibliotheca team to reach out regarding solutions discussed in the webinar?

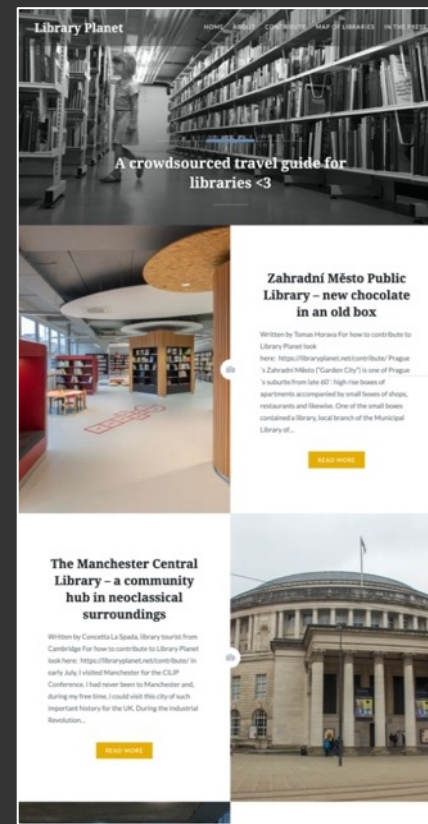
- ☐ Yes
☐ No

Do you have any additional comments or questions?



Christian Lauersen

- | Email: cula@roskilde.dk
- | Twitter: [@clauersen](https://twitter.com/clauersen)
- | The Library Lab: christianlauersen.net
- | Instagram: [@librarylovestories](https://www.instagram.com/librarylovestories)
- | Library Planet: libraryplanet.net



David Johnson

- | Email: djohnson@faylib.org
- | Twitter: [@FPL_Library](https://twitter.com/FPL_Library)



Meghan Davis

- | Email: m.davis@bibliotheca.com
- | Twitter: [@MeghanDavisVT](https://twitter.com/MeghanDavisVT) & [@smartlibraries](https://twitter.com/smartlibraries)