



# Welcome!

Phased Reopening of Libraries with  
Bremen Public Library and Orange  
County Library System

Friday, May 29, 2020



## Audio

All attendees have  
been muted



## Chat

All Attendees & Panelists  
Chat Log will be shared



## Q&A

Up vote audience  
questions



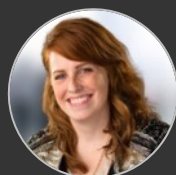
**Barbara Lison**  
President-Elect, IFLA  
CEO, Bremen Public Library



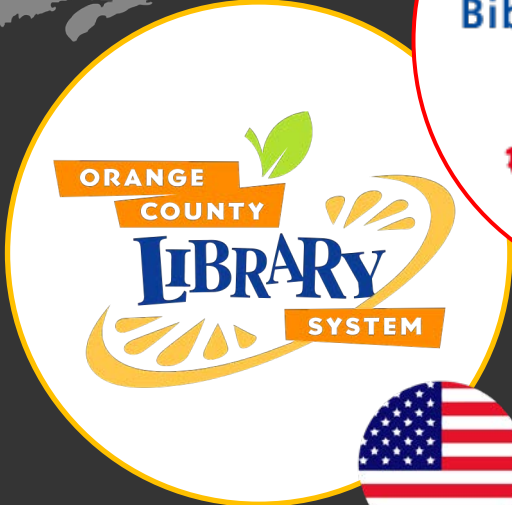
**Steve Powell**  
COO, Orange County  
Library System



**Meghan Davis**  
Vice President of Global  
Marketing, bibliotheca



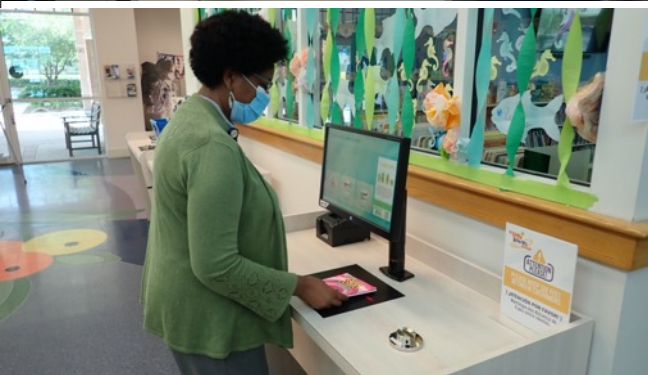
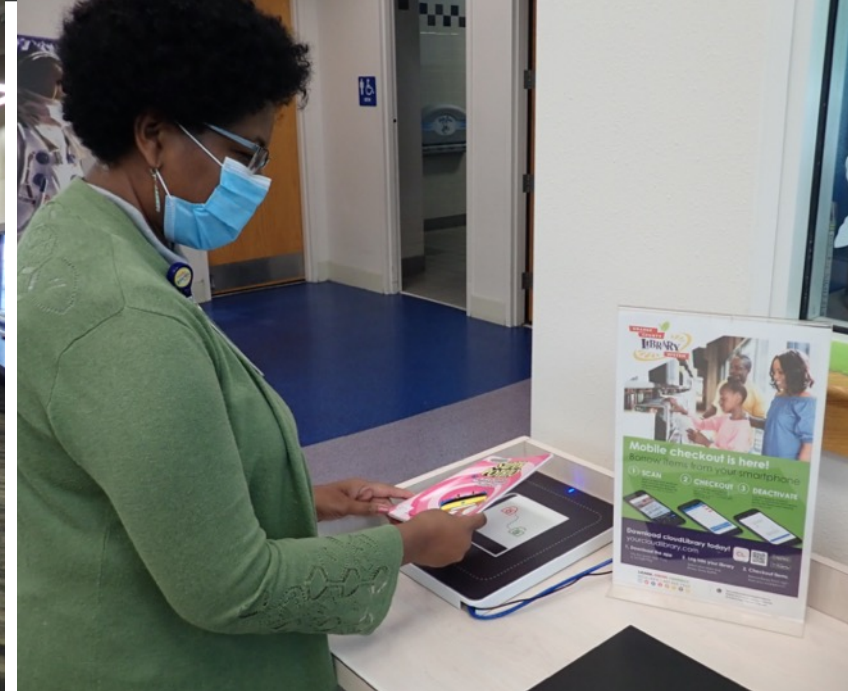
**Monitoring chat and questions**  
Kelly Knutson and Kristy Goebel







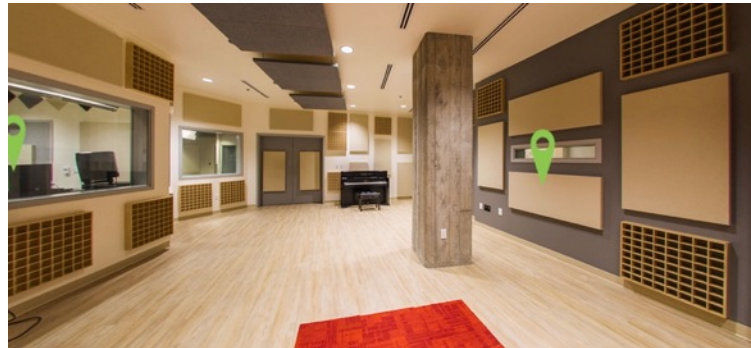
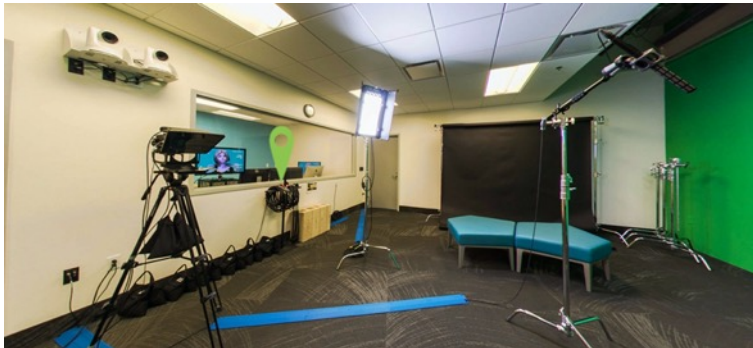








THE DOROTHY LUMLEY  
**MELROSE CENTER**  
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Is there anything that you underestimated  
and learned once opening your doors?



**Q&A**

What PPE and modifications to your library  
have you implemented and how has it  
been received by staff and patrons?



**Q&A**



Are you placing physical items in quarantine or wiping them down before circulating?



**Q&A**

What new initiatives introduced through COVID-19 do you think should continue in the future?



**Q&A**



In what ways do you see technology  
playing a role in the reopening of  
libraries?



**Q&A**

How long do you think it will be until in-person events and activities get back to the level we had before coronavirus?



**Q&A**



What advice do you have for others on  
how to get through these challenging  
times?



**Q&A**

Last update: 26 May 2020

## Key Resources for Libraries in responding to the Coronavirus Pandemic

*The information and resources below are provided on a basis but will be updated regularly. It is based on current information, and that submitted to [update](#). Please see also our [FAQs](#) specifically concerning*

- \* [Understanding COVID-19 and its spread](#)
- \* [Library closures around the world](#)
- \* [Managing different approaches to restrictions](#)
- \* [Staying safe at home and work](#)
  - \* [Handling materials](#)
  - \* [Social distancing and delivery services](#)
- \* [Providing services remotely](#)
- \* [Available resources](#)
- \* [Managing remote working](#)
- \* [Reassigning library resources](#)
- \* [Reopening libraries](#)
  - \* [Limiting numbers in the library](#)
  - \* [Limiting concentration of users](#)
  - \* [Promoting hygiene](#)
  - \* [Keeping staff safe](#)
  - \* [Public communication](#)
  - \* [Plans for re-opening around the world](#)
- \* [Actions by Associations, National Libraries and Library](#)
- \* [Communicating with users in different languages](#)
- \* [Ongoing issues](#)
- \* [IFLA's activities](#)



## Managing different approaches to restrictions

Libraries in different parts of the world are facing very different situations, from broadly maintaining a full service to complete closure.

Drawing on experience around the world, libraries and librarians are finding themselves in one of a number of situations:

**Business (more or less) as usual:** in some countries, cases of the virus have been limited and governments have not taken any specific measures. Nonetheless, normal recommendations around good hygiene apply. In this situation, libraries are, for example:

- \* Ensuring access to soap and warm water
- \* Ensuring they have a supply of hand sanitiser
- \* Keeping surfaces clean, including toys and library computers
- \* Ensuring that staff and users are encouraged to take time to recover if they are feeling ill, rather than coming in to work
- \* Providing pages with useful links to reliable information for users on their websites and promoting media literacy faced with potential misinformation online.





## Audience Q&A

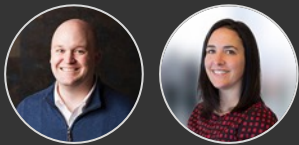




# Upcoming and on-demand webinars



Safely deliver physical materials and  
apply grants towards innovation  
**Tuesday, June 2, 2020**



Featuring Summit County Library  
(UT-US) and Ulsan Metropolitan  
Library (South Korea)



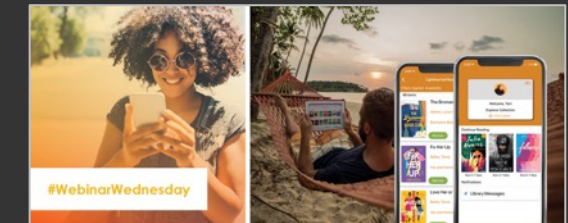
**On-Demand:** No matter your size, create a  
21st century experience



**On-Demand:** Improve staff productivity and  
make a bigger impact



**On-Demand:** Making library use  
more accessible



**On-Demand:** Shared digital titles make the  
best collections on a budget

[bibliotheca.com/events](https://bibliotheca.com/events)



**Webinar Recording:** we'll share the recording  
for absentees following today's live event



# Help shape the future of our digital events!



## bibliotheca Webinar Feedback Survey

**How did we do?** We appreciate you taking the time to share feedback. Webinar comments and insights will be shared with our team and library presenters. Thanks!

\* Which webinar did you attend or watch on-demand?

\* How did you hear about this webinar?

- ☐ bibliotheca Account Manager      ☐ Word of mouth      ☐ Email  
☐ Listserv or email discussion list      ☐ Social media      ☐ bibliotheca website  
☐ Other (please specify)

\* How informative did you find the webinar?

0 (Not informative)

☐

5 (Very informative)

\* How interested are you in implementing one of the solutions discussed at your library?

1 (Not interested)

☐

5 (Very interested)

\* Would you like a member of the bibliotheca team to reach out regarding solutions discussed in the webinar?

- ☐ Yes  
☐ No

Do you have any additional comments or questions?