	BifrostConnect Attended ™	BifrostConnect Unattended ™	KVM IP Switches	Remote Access Software
Purpose	 Built to support sessions by authorized, verified internal or external specialists. Sessions are terminated by onsite staff 	 Built to support sessions by authorized internal or external technicians. The session does not require on-site staff interaction 	- Built for managing multiple servers by internal IT staff	- Built for managing PC or Servers
Compatibility	 Supports all types of devices and IT equipment across Workplace, Industry equipment, and critical infrastructure Mobile devices, Computers, IoT devices, POS, Robotics, and network equipment through Terminal Access) 		- Built for accessing servers	- Works with most computers Windows, Mac, or Linux
Access	- Temporary access through BifrostConnect services - No copy-paste or file transfers possible	 Permanent access through BifrostConnect services File transfers possible 	 Requires a VPN to access outside network Built-in web server for accessing the remote console (newer models) or requires access through add-ons like Java or IE 11 (older versions) File transfers possible 	 Requires a working and supported operating system Requires software installs Requires network access Access through a Cloud service or through local IP

	BifrostConnect Attended ™	BifrostConnect Unattended ™	KVM IP Switches	Remote Access Software
Authentication	- One-time password (on- site personnel required)	- Multi-Factor Authentication	- Authentication is handled locally on the device	- Authentication is handled through Cloud service or local directory
Device Management	- Optional	- Included	- No device management	- Device management is possible
Setup	- Works out of the box	- Requires configuration before it's usable	- Requires configuration before it's usable - File transfers possible	- Requires setup and installation on device beforehand
Hardware Input/Output	- RS232 Serial port, Relay port, HDMI Port, Micro USB port, SIM card tray, and USB C port)		- Externally powered, Either VGA inputs or HDMI inputs or USB or PS/2	- N/A
Connectivity	- Built-in LAN (PoE), WIFI, and 4G		- LAN	- N/A
Form Factor	- Portable battery-powered		- For rack mount	- N/A
Terminal Access	- Yes		- No	- No