



To Whom It May Concern:

It is my pleasure to write this letter of recommendation on behalf of Windcrest East for Lawn Elements, the landscape and snow removal contractor that has been providing first-rate service to the Windcrest East community for the past 6 years. We are a rather large condominium community in terms of open space and this company has done an excellent job in bringing it up to its potential and maintaining it.

Lawn Elements inherited a community that had been provided these services by a contractor who, although adequate, was not creating the "look" that the residents hoped for. Lawn Elements inherited the maintenance on landscaped property that included weeds, bare spots as well as an overall shabby look. We were promised an improvement and we certainly got it. Their professional approach, creativity, hard work and genuine dedication have made this a truly beautiful looking community, one we are all proud of. When a resident expresses a concern about any landscaping issue it is addressed and taken care to the satisfaction of both the HOA Board and the resident.

In terms of snow removal, again Lawn Elements shines. When it starts to snow, and even before we start to think about the need for a snow plow or snow shovel, the crew from Lawn Elements is on the property working to clean roadways, driveways and walkways. There have been a few very significant storms in the past few years and our residents have been able to feel confident that they will be able to get out. Sometimes, our streets are cleared before the roadways outside the community are. Lawn Elements makes certain that they have the addresses of those in the community who may need emergency services and will clear those driveways and walkways first.

It is without any hesitation that I recommend Lawn Elements to you as a service provider.

Sincerely,
Barbara Caramore, Vice President
Board of Directors
Windcrest East Home Owners Association