



To Whom It May Concern:

It is my pleasure to offer a recommendation on behalf of Willow Ponds on the Sound Condominium for Lawn Elements. We are a large condominium community with a substantial amount of open space. Lawn Elements has been providing first-rate Landscape Maintenance and Snow Removal services for our community for the past 5 years.

Before Lawn Elements assumed responsibility for our grounds, the property was being maintained by a crew of "in-house" men. Although they did an adequate job, they were not creating the "look" the residents desired. Since taking over, Lawn Elements has vastly improved the appearance of our property. They promised an improvement and they delivered that promise. Their professional approach, creativity, hard work and genuine dedication have made this a truly beautiful looking community, one we are all proud of.

Lawn Elements is also responsible for the snow removal at our property. This is where they really excel. When the snow begins, and even before we begin to think about snow removal, the Lawn Elements crew is on the property working to clear roadways. Their snow removal is the best we have EVER experienced and I believe it to be the best available.

In the business world there are many promises made and often a lack of follow through. Lawn Elements makes responsible promises and always follows through. They truly care about what they do and take great pride in their work. The positive feedback from our board and the residents is why I highly recommend Lawn Elements without hesitation and with enthusiasm.

Sincerely,

Carol Plaza, Treasurer  
Willow Pond HOA