



Re*generations*

He waka eke noa

Conference 2021

DELEGATE FEEDBACK REPORT

ReGenerations

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Welcome to the wrap of the FSC ReGenerations Reimagined conference.

This document outlines what we provided this year for our annual conference and an overview of how it was all received. I'm delighted to say that it was all overwhelmingly positive.

We would have loved to have run the entire conference in-person, but worldwide pandemics had other ideas.

The way that the events realm has changed with ever more virtual events, it seems unlikely that we'll run events the way we used to run them back pre-Covid19. The platforms we're using now for events make everything we do so much more accessible than they used to be. Now, no matter where you are in the country, or indeed where you are in the world, you can attend FSC events.

We are already planning some real world, in-person FSC events for 2022, we know that there is a huge appetite for get togethers. Right now though, let's review the 2021 FSC ReGenerations Reimagined conference.

We worked hard to bring you the best in the industry content, providing informative, ground-breaking and thought provoking content for all sectors of the industry from industry experts and leading speakers.

The stats speak for themselves, we had a huge number of speakers, attendees and engagement. We were delighted by the high number of registrations and attendances. We did not receive a huge amount of feedback, and what we did hear was, as I already mentioned, overwhelmingly positive. I'll take this as a good sign that you are all busy people and you would do us the courtesy of telling us if you had constructive comments to share.

I would like to highlight a special thank you to all conference sponsors. Their support ensures that we are able to continue to produce this exceptional conference at such a high standard.

We also acknowledge and thank all conference speakers. Great content drives great conferences and the content delivered at ReGenerations Reimagined has spurred so many valuable conversations beyond just the conference. And finally, thanks to the hard working conference committee for their ongoing support and expertise.

Thank you

Richard Klipin
CEO, FSC



QUICK FACTS

Across all sessions

CONFERENCE ATTENDEES



149 AVERAGE
PER SESSION

148 SPEAKERS
37 SESSIONS

TOP 5 WEEKLY SESSIONS

SESSION 1 - Reflections of the Regulator: Looking Backwards and Forwards

SESSION 2 - The Future of Financial Advice

SESSION 11 - CoFI in Focus: Implementing the Conduct of Institutions Legislation. What challenges do they hold for the sector?

SESSION 7 - The Rise and Power of the Retail Investor. How is retail investing reshaping markets?






























SESSION 6 - The Protection Gap: Bridging it means better consumer engagement

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SPONSORS AND PARTNERS

We thank our sponsors for their generous support and we would like to acknowledge their contribution below.

PLATINUM  Trustees Executors	GOLD + GALA DINNER  chapman tripp	GOLD + COFFEE  fidelity life
GOLD    HEALTHIER. LONGER. BETTER LIVES.   	SILVER  BoardPro™ Beautifully functioning boards 	SILVER + COFFEE  bravura solutions
CONFERENCE PARTNERS         	TECH ALLEY MARKETPLACE MinterEllisonRuddWatts.	TECH ALLEY        

“ Thanks for putting on the conference today and yesterday, it has really been brilliant with some amazing speakers ! I especially enjoyed the following presentations, which were all highly relevant:

- The Value of Financial Advice in Life Insurance; and
- Closing Keynote with Mitchell Pham.

Rishad Paul Smartt, Senior Risk Manager
The New Zealand Automobile Association Incorporated

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DAY 1 OVERVIEW

Concurrent breakfast sessions were a hit, we ran three impressive and thoroughly interesting sessions, recorded, so you can catch up on those you missed:

LADUCA: The Future of Regenerative Medicine and 3D Printing

Women in Super: Leave No One Behind

Trustees & Supervisors: Conversations with CEOs

PLENARY SESSION

POLITICAL KEYNOTE 1

Journalist Madison Reidy introduced Deputy Prime Minister Hon Grant Robertson and hosted a fast-paced interview that covered all the big questions we wanted to ask, such as inflation, economic recovery, wages, debt, labour shortages, Covid19, cost pressures, mental health and so much more. The Minister spoke of his optimism and confidence in the economy, saying “I have a high degree of optimism in how we make sure the high-wage low-emission economy we’re all after is a reality. Two words spring to mind; challenging and resilient, New Zealand has done relatively well.... 2020 and 2021 have been tough, I’m confident 2022 will be better and we all have a role to play.... it’s about looking up and looking out.”

KEYNOTE 1 RENÉ DE MONCHY

The tourism sector, in focus with Tourism NZ, explored the future for New Zealand tourism and the outlook for 2022. René gave us an overview of what Tourism New Zealand is doing to reinvigorate the sector, how to even out the demand curve and what we can do to support the tourism industry.

POLITICAL KEYNOTE 2

In our conversation with the Minister of Commerce and Commercial Affairs, Hon David Clark shared his views on New Zealand’s economic outlook and optimism for the future. He said “the financial services industry has a key role to play in New Zealand’s economic recovery and increasing the financial wellbeing of kiwis in the long term.... It is vital that we have access to high quality advice and products.... If we get things right we can increase the financial resilience, improve equity in the system and improve the depth of our capital markets.”



KEYNOTE 2 DIVERSITY AND INCLUSION IT STARTS WITH ACTION

MCed with the elegant mana of Miriama Kamo, we discussed diversity and inclusion with a stellar range of panelists including Dame Valerie Adams (Olympian), Theresa Gattung (New Zealand Business Leader), David Tikao (Te Rūnanga o Ngāti Tau), Kristy Redfern (AIA) and Tracey Cross (Financial Services Legal Expert). Our speakers shared their personal experiences on how their worlds have changed and what change still needs to happen. We looked at D&I through various lenses: cultural, judgement, language, our differences, accessibility, gender, racism, sexism, disability, pay gaps and as Theresa Gattung beautifully said “embracing all of it at a national level so New Zealand can lead the world.”

Miriama also asked why it is important to cast a treaty lens across D&I. The panelists discussed te reo, how correct pronunciation is important, and agreed that there is a real, genuine engagement with te reo to ensure that it is used and shared. As David said “we all have a place to start.”

CONCURRENT SUNDOWNER SESSIONS

Our breakout sessions to end the day were very popular. These covered:

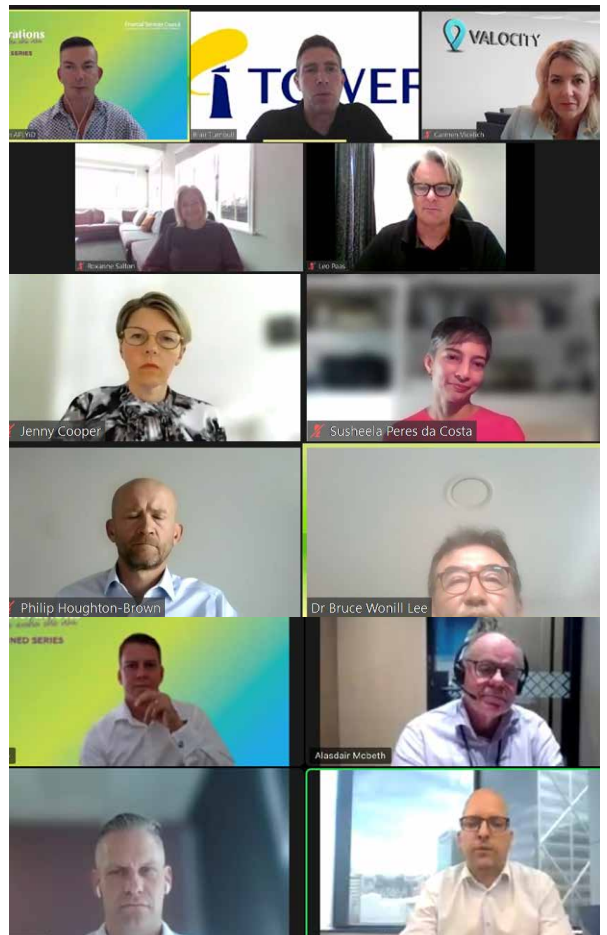
Investment & Kiwisaver: Does New Zealand need a Stewardship Code?

Workplace Savings: The Future Makeup of Investment Portfolios

Fintech: Building Capability in Tech: Where is all the talent going to come from?

“ I learnt a lot from being on this panel to discuss whether New Zealand should have a Stewardship Code - the short answer is yes! Thanks to the FSC for inviting me to participate and to the other panel members for their fascinating insights.

Jenny Cooper, Queen’s Counsel



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DAY 2 OVERVIEW

Concurrent breakfast sessions were a hit again. We ran three engaging and well-attended sessions, all recorded, so you can catch up on those you missed:

FinTech: Blurred Lines - How to use customer data to deliver moments that matter

Life Insurance: Has Covid-19 fundamentally changed the life insurance sector?

Investment: Evolution or revolution? Looking to the future of fund managers

PLENARY SESSION

REGULATORY KEYNOTE

IN CONVERSATION WITH DEPUTY GOVERNOR OF THE RESERVE BANK OF NEW ZEALAND, GEOFF BASCAND, WITH FSC CEO RICHARD KLIPIN

“Central bankers must continue to look forward to guard against the unpredictable”, Reserve Bank Deputy Governor Geoff Bascand said “I’ve learned that in the business of central banking, calm seas are rare. The single most important thing we as central bankers can do is to ensure the economy and the financial system in particular is highly seaworthy at all times. This means building resilience, maintaining private sector and public-policy buffers that can be drawn on when required, and having enough policy flexibility to be able to exercise a variety of tools and settings when needed.”

KEYNOTE 1 KIWISAVER 2.0

ARE WE MOVING THE DIAL OR MOVING THE DECK CHAIRS?

Our panel reviewed and rated KiwiSaver and discussed what is working and what could be improved. This fascinating discussion was run by Corin Dann with a panel of experts that included Paul Gregory (Financial Markets Authority), Susan St John (University of Auckland), Adam Boyd (ASB), David Boyle (Mint Asset Management) and Andrew Inwood (CoreData). Corin Dann said “KiwiSaver is a good scheme, it’s going well generally, there’s lots to do and lots to think about in our ever changing world.”



POLITICAL KEYNOTE

Being an agile, real-time conference, we had a last minute switch in this session from our published agenda to a live discussion with Andrew Bayly, National Spokesperson for Commerce and Consumer Affairs in the new Luxon-led National Party. We heard how we can grow and support New Zealanders, with a key focus on teaching financial literacy. This was another engaging session and it was good to hear National's perspective in this very busy time.

KEYNOTE 2 THE VALUE OF FINANCIAL ADVICE IN LIFE INSURANCE A CLIENT STORY

An exemplar of how the system works, Neville Greedus shared his story about how life insurance has worked for him. Our speakers included Russell Hutchinson (Chatswood Consulting), Anand Srinivasan (Brisk Insurance Broker) and Naomi Ballantyne (Partners Life).

It all started with a devastating shoulder injury that ACC declined to cover, from there the process and support kicked in from private medical insurance and advisors. Further tests showed a diagnosis for prostate cancer, followed by a problematic knee that required surgery.

As Neville said "for any tradesperson, make sure you have policies that cover you. Don't be afraid to ask questions. Asking questions doesn't cost money. Take the advice. Do the research. Ask what claims they have had to negotiate. If I had to make the claims myself it all would have fallen over. Find out how the broker has performed when it comes to a claim."

CLOSING KEYNOTE WITH MITCHELL PHAM

Chair of the Digital Council for Aotearoa and Co-founder of CodeHQ Mitchell Pham reflected on what ReGenerations meant and used the opportunity for a social experiment with a question 'what opportunity do you see in everything that I had to go through and endure?' Attendees were invited to add to chat.

From the close of the Vietnam war in 1975, economic and political strife, starvation and chaos, Mitchell survived, escaped, emigrated and luckily, ended up in New Zealand. From there he re-built his life and re-contacted his scattered family. His compelling story was an insight into resilience, growth and how life is precious and brief.

CONCURRENT SUNDOWNER SESSIONS

Our breakout sessions to end the day were very popular. These covered:

Life Insurance: Whose Claim is it Anyway?

Professional Advice: Better Customer Service Through Better Systems

Regenerations: Is Your Business Cyber Resilient?



“Seamless online delivery. The regular sessions leading up to the conference days were great – it was a more integrated experience that extended the period of learning and engagement.

Leigh Bennett, Fidelity Life

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REGENERATIONS CONFERENCE WEEKLY WEBINARS:

WEEK 1

TUESDAY 19 OCTOBER
🕒 3.30PM - 4.30PM

SPONSORED BY
 **chapman tripp**

FRIDAY 22 OCTOBER
🕒 9.30AM - 10.30AM

SPONSORED BY
 **Chatswood**
CONSULTING LIMITED
Financial Services Management Consulting

Welcome to ReGenerations

Reflections of the Regulator: Looking Backwards and Forwards

FMA's Rob Everett reflected on building a conduct regime for Financial Services

PROFESSIONAL ADVICE

The Future of the Financial Advice Sector

Financial advice provider licensing, levelling advice regulation between investments and other financial advice products, conduct of institutions legislation, compliance costs: how these shifting winds change the financial advice sector in New Zealand?

Panellists: Ben Brinkerhoff (Consilium), David Greenslade (Strategi Group), Hannah McQueen (enable.me), Katrina Shanks (Financial Advice New Zealand), and our facilitator Mark Banicevich (Partners Life).

WEEK 2

TUESDAY 26 OCTOBER
🕒 3.30PM - 4.30PM

SPONSORED BY
 **Cigna**

FRIDAY 29 OCTOBER
🕒 9.30AM - 10.30AM

SPONSORED BY
 **Asteron Life**

IFRS17 AND IPSA

IFRS17, Solvency standards, and IPSA

Ben Coulter (PwC) walked us through an introduction to IFRS17 and the Solvency Standards, to help understand the jargon and be better prepared for IFRS17 and the Solvency Standards and how this ties in with the Insurance (Prudential Supervision) Act Review.

REGENERATIONS

Thriving, or Struggling: How New Zealand businesses and regions have navigated the Covid-19 divide

What impact has Covid-19 had on small businesses?

Panellists: James Dalglish (Go Rental), Julie White (Hospitality New Zealand), Angela Spackman (Queenstown Chamber of Commerce), Dan Bidios (Bidios Strategy Group), and Rob Sloan (Trustees Executors).

WEEK 3

TUESDAY 2 NOVEMBER

🕒 3.00PM - 4.00PM

SPONSORED BY



FRIDAY 5 NOVEMBER

🕒 9.30AM - 10.30AM

SPONSORED BY



REGENERATIONS



LIFE INSURANCE



Cracking the Code

The importance of codes in professional organisations and how they drive consumer change.

Panellists: Amy Cunningham (AIA), Graeme Nahkies (BoardWorks), Haydee Stroud (FSC), Geoff Clews (Old South British Chambers), and Angus Dale-Jones (FSC).

The Protection Gap

What's the scale of this problem and why are insurers finding it so hard to bridge the communication divide and shift consumer attitudes?

Panellists: Dr Claire Matthews, Kresh Wright, Tony Arthur and Russell Hutchinson examined the research, the scale of the gap, and the harm that it causes.

WEEK 4

TUESDAY 9 NOVEMBER

🕒 3.30PM - 4.30PM

SPONSORED BY



THURSDAY 11 NOVEMBER

🕒 9.30AM - 10.30AM

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INVESTMENT AND KIWISAVER



WORKPLACE SAVINGS



The Rise and Power of the Retail Investor

The awakening of the retail investor and lessons that have been learnt from GameStop. How is social media used as a source of information and what are the risks to retail investors? Who really wins?

Panellists: Gillian Boyes (FMA), Hugh Stevens (Smartshares), Kristen Lunman (Hatch), Bill Cheney (Manuka Capital) and Clarissa Hirst (FSC).

The Big Themes and Issues for Workplace Savings Schemes

Following the customary updates on the sector's "size and shape" and on developments directly relevant to workplace schemes, this session "zoomed out" and looked at key learnings from other sector reforms and guidance.

Panellists: Gavin Quigan (FMA), Sarah Graydon (Licensed Independent Trustee), and Mike Woodbury (Chapman Tripp).

WEEK 5

TUESDAY 16 NOVEMBER

🕒 3.30PM - 4.30PM

SPONSORED BY



FRIDAY 19 NOVEMBER

🕒 9.30AM - 10.30AM

SPONSORED BY



HEALTH INSURANCE



REGENERATIONS



In Conversation with Graham Dyer

ACC, The Key Funding Models & Value Based Care.

Join Louise Zacest (UniMed) in conversation with Graham Dyer (ACC) where they discussed the ACC and the key funding models & value-based care.

The Future is Remote? The Future of Work, Workplaces & People.

A panel discussion on healthy body/healthy mind and the impact Covid-19 has had on all of us mentally.

Panellists: Mary Jo Vergara (KiwiBank), Genevieve Mora (Voices of Hope), Professor Robert Greenberg (University of Auckland) and Jonathan Kearins (IWG).

WEEK 6

TUESDAY 23 NOVEMBER

🕒 3.30PM - 4.30PM

SPONSORED BY

partners life

FRIDAY 26 NOVEMBER

🕒 9.30AM - 10.30AM

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LIFE INSURANCE



CoFi in Focus: Implementing the Conduct of Institutions Legislation.

What challenges do they hold for the sector? Representatives of insurers, compliance advisers and the FMA discussed challenges and strategies to implement the Financial Markets (Conduct of Institutions) Amendment Bill when it becomes law.

Panellists: Amy Cunningham (AIA), Clare Bolingford (FMA), Nadine Tereora (Partners Life), Nick Summerfield (Anthony Harper), Steve Burgess (Compliance Refinery), Tim Williams (Chapman Tripp), Beckie McClelland (Partners Life).

INVESTMENT & KIWISAVER



Are reverse mortgages a solution to our retirement housing crisis?

The latest research and intel on retirement and reverse mortgages.

Panellists: Josh Funder (Household Capital), Graham Squires (International Economist Geographer and Planner), Lisa Hatfield (National Manager Reverse Mortgages Heartland Bank), Liz Koh (Director Enrich Retirement), Ralph Stewart (Lifetime Retirement Income).

WEEK 7

TUESDAY 30 NOVEMBER

🕒 3.30PM - 4.30PM

FRIDAY 3 DECEMBER

🕒 9.30AM - 10.30AM

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Financial Services Management Consulting

REGENERATIONS



Why Does Money Matter?

We received an amazing number of inspiring video entries for FSC's first Why Does Money Matter? school challenge. We announced the winners of the school video competition.

Panellists: Kendall Flutey, (Banquer), Tom Hartmann, (Sorted), Gen Mora, (Voices of Hope), Tracey Cross, (DLA Piper), and Alexia Hilbertidou, (GirlBoss).

PROFESSIONAL ADVICE



Winning the Battle for Trust and Confidence in the Advice Business

The topic was the advice journey so far and the change that New Zealand financial advice is already having on Kiwis. The session focussed on the ongoing journey of developing consumer trust, changing and adapting business practices, developing talent and innovating through technology and key themes for the sector in 2022.

Panellists: Angus Dale-Jones, (Knax Consulting), Richard Klipin, (FSC), Tom Simcock, (MBIE), Tony Dench (Share) and Pina Sciarraone, (AIAFS).

WEEK 9

MONDAY 13 DECEMBER

🕒 3.00PM - 4.00PM

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 AMS
Simplifying Complexity

TUESDAY 14 DECEMBER

🕒 3.30PM - 4.30PM

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REGENERATIONS



Financial Advertising and the new guidelines

Gain insights and tips from the panel about advertising financial products and the new Financial Advertising Code released by the ASA

Panellists: Paul Gregory (FMA), Hilary Souter (ASA), Richard Klipin (FSC).

REGENERATIONS












Women and Financial Wellbeing Research

FSC's final research report for 2021 launched in a special online session featuring a panel discussion around the financial wellbeing of wāhine in Aotearoa and the challenges ahead.

Panellists: Ana-Marie Lockyer (AA Money), Ann Morrell (Trustees Executors), Catherine Emerson (Kernel), Sarah Kelsey (The OneUp Project).

MONDAY 6 DECEMBER - DAY 1

 8.00AM - 9.00AM	CONCURRENT BREAKFAST SESSIONS
	LADUCA
	The Future of Regenerative Medicine and 3D Printing <i>Professor Tim Woodfield (University of Otago)</i>
	WOMEN IN SUPER
	Leave No One Behind <i>Maretha Smit (CEO Diversity Works), Latayvia Tualasea Tautai (YWCA Y21 Leader, Pasifika Advocate and Financial Mentor), Jane Wrightson (Retirement Commissioner, Te Ara Ahunga Ora Retirement Commission), Karen Silk (CEO BTNZ at Westpac). Facilitated by Tracey Cross (Consultant) and Gillian Boyes (FMA)</i>
	TRUSTEES & SUPERVISORS
	In Conversation with the CEO's <i>Helen Skinner (Craig's), Ryan Bessemer (Trustees Executors), Harry Koprivic (Guardian Trust), Andrew Hughes (Public Trust)</i>
 9.15AM - 12.00PM	MAIN PLENARY
 9.15AM - 9.30AM	WELCOME Regenerations Reimagined Conference Welcome Ceremony Pōwhiri and Karakia <i>MC Vanja Thomas (Guardian Trust), David Tikao (Te Rūnanga o Ngāi Tahu), Rob Flannagan (Independent Chair, FSC) and Richard Klipin (CEO, FSC)</i>
 9.30AM - 10.00AM	POLITICAL KEYNOTE 1 In Conversation with the Deputy Prime Minister <i>Hon Grant Robertson</i>
 10.00AM - 10.30AM	KEYNOTE SESSION 1 Building Back Better Tourism sector in focus with Tourism NZ <i>René De Monchy (CEO)</i>
 10.30AM - 11.00AM	POLITICAL KEYNOTE 2 In Conversation with the Minister of Commerce and Consumer Affairs <i>Hon David Clark</i>
 11.00AM - 12.00PM	KEYNOTE SESSION 2 Diversity and inclusion in focus, it starts with action <i>Theresa Gattung (New Zealand business leader), Dame Valerie Adams (Olympian), David Tikao (Te Rūnanga o Ngāi Tahu), Kristy Redfern (AIA) and Tracey Cross (Financial Services Lawyer). Facilitated by Miriama Kamo</i>
 12.00PM	DAY 1 WRAP AND CLOSE <i>MC Vanja Thomas</i>
 3.30PM - 4.30PM	SUNDOWNER SESSIONS
	INVESTMENT & KIWISAVER
	Sed quis custodiet Ipsos custodes – does NZ need a Stewardship Code? <i>Erica Miles (West Nine Consulting Limited), Philip Houghton-Brown (BT Funds Management (NZ) Limited), Jenny Cooper (Shortland Chambers), Susheela Peres da Costa (Regnan), Dr Bruce Wonill Lee (Who's Good)</i>
	WORKPLACE SAVINGS
	The Future Makeup of Investment Portfolios <i>Ben Trollip (Melville Jessup Weaver), Ronan McCabe (Mercer), Noah Schiltknecht (Makao Investments), Matthew Arnold (Russell Investments), Alasdair McBeth (DLA Piper)</i>
	FINTECH
	Building Capability in Tech: Where is all the talent going to come from? <i>James Brown (AplyID), Carmen Vicelich (Valocity), Roxanne Salton (Southern Cross), Blair Turnbull (Tower Insurance), Leo Paas (University of Auckland)</i>

TUESDAY 7 DECEMBER - DAY 2

 8.00AM - 9.00AM	<h3>BREAKFAST SESSIONS</h3> <div> <h4>FINTECH</h4> <p>Blurred Lines: How to use customer data to deliver moments that matter <i>Jason Roberts (FinTechNZ), Kylie Bryant (Bravura Solutions), Paul Hickey (Speak Data), Josh Daniell (Akahu), Kris Ballantyne (Partners Life)</i></p> </div> <div> <h4>LIFE INSURANCE</h4> <p>Has Covid-19 fundamentally changed the life insurance sector? <i>Peter Doherty (Fidelity Life), Jon Herries (Ministry of Health), Katrina Church (Insurance People Ltd), Kirsten Young (Asteron), Stephen Potter (AIA)</i></p> </div> <div> <h4>INVESTMENT & KIWISAVER</h4> <p>Evolution or Revolution? Looking to the future of fund managers <i>Sharon Mackay (Fisher Funds), Mark Ryland (Milford Asset Management), Donna Nicolof (Paua Wealth Management), Lisa Turnbull (NZX Wealth Technologies), Harry Koprivic (Guardian Trust), Andrew Bascand (Harbour Asset Management)</i></p> </div>
 9.15AM - 12.00PM	<h3>MAIN PLENARY</h3>
 9.15AM - 9.30AM	<p>WELCOME BACK Regenerations Reimagined Conference Welcome to Day 2 Welcome back to today's sessions <i>MC Yvonne Davie</i></p>
 9.30AM - 10.00AM	<p>REGULATORY KEYNOTE In conversation with Geoff Bascand <i>Geoff Bascand (Deputy Governor Reserve Bank of New Zealand)</i></p>
 10.00AM - 11.00AM	<p>KEYNOTE SESSION 3 KiwiSaver 2.0 Are we moving the dial or moving the deckchairs? <i>Panel discussion with Paul Gregory (Financial Markets Authority), Susan St John (University of Auckland), Adam Boyd (ASB), David Boyle (Mint Asset Management), Andrew Inwood (CoreData) led by Corin Dann (RNZ)</i></p>
 11.00AM - 11.30AM	<p>POLITICAL KEYNOTE 3 In conversation with Andrew Bayly</p>
 11.30AM - 12.00PM	<p>KEYNOTE SESSION 4 The Value of Financial Advice in Life Insurance The client story <i>Russell Hutchinson (Chatswood Consulting), Anand Srinivasan (Brisk Insurance Brokers), Neville Greedus (Client), Naomi Ballantyne (Partners Life)</i></p>
 12.00PM	<p>CLOSING KEYNOTE <i>With Mitchell Pham (Chair of the Digital Council for Aotearoa and Co-founder of CodeHQ) and conference close by MC Yvonne Davie</i></p>
 3.30PM - 4.30PM	<h3>SUNDOWNER SESSIONS</h3> <div> <h4>LIFE INSURANCE</h4> <p>Whose Claim Is It Anyway? <i>Leigh Bennett (Fidelity Life), Matt Ralph (Gen RE), Vicki Currie (Triage Ltd), Chris Aynsley (Aynsley & Associates)</i></p> </div> <div> <h4>PROFESSIONAL ADVICE</h4> <p>Better Customer Service Through Better Systems <i>Myles Allan (Mosaic FSI) Royden Shotter (Planolitix), Rachel Strevens (Invsta), Justin Lim (Quadshed), Sam Rees-Thomas (Rees-Thomas Financial)</i></p> </div> <div> <h4>REGENERATIONS</h4> <p>Is Your Business Cyber Resilient? Learn from a real cyber-attack case study so you can better protect your business. <i>Carissa Perano (Financial Services Council), Philip Whitmore (KPMG)</i></p> </div>

FSC THANKS OUR CONFERENCE COMMITTEE

An event like this is only possible with the hard work and effort of a team. We thank the following people for their invaluable contribution in bringing this year's conference to life.



Donna Mason



Chris Hutton



Neisha Livermore



Joe Turnbull



Vanja Thomas



Mark Banicevich



Helen Davies



Martin Gould



Penny Sheerin



Robert Sloan



Clarissa Hirst



David Boyle



Sharon Mackay



Daniel Relf



Leigh Bennett



Rob Kingston



Yvonne Davie



David Tikao



Shelly Peebles



Richard Klipin



David Bishop



James Brown



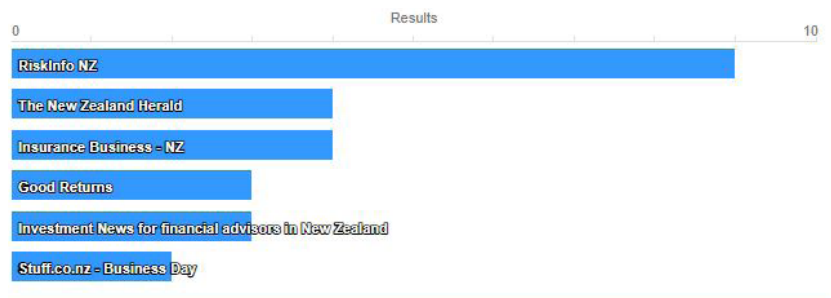
Jason Roberts



Russell Hutchinson

MEDIA COVERAGE

TOP PUBLICATIONS NZ



Shifting the KiwiSaver dial: lower tax, matching contributions mooted

The National Business Review - 7/12/2021

RBNZ to pull back to neutral on the economy

TMM Online - 7/12/2021

RBNZ to pull back to neutral on the economy

goodreturns.co.nz - 7/12/2021

Financial Services Council chief: Kiwis shouldn't opt out of KiwiSaver

Newstalk ZB - 7/12/2021

Housing: Economist on why first home buyers should take a 'summer break' before diving back in next year

Newshub - 7/12/2021

Why first home buyers should take a 'summer break' before diving back in next year - economist

MSN NZ - 7/12/2021

Government looking into more changes to KiwiSaver

arckdecor.com - 7/12/2021

Government looks into more changes to KiwiSaver

bahamas.kivazen.com - 6/12/2021

Government looking at more changes to KiwiSaver

Newstalk ZB - 6/12/2021

Government looking at more changes to KiwiSaver

Otago Daily Times - 6/12/2021

Government looking at more changes to KiwiSaver

news.besthinditech.com - 6/12/2021

Government looking at more changes to KiwiSaver

thewebserv.com - 6/12/2021

Government looking at more changes to KiwiSaver

The New Zealand Herald - 6/12/2021

Home loan rates

Radio New Zealand (RNZ) - 6/12/2021

Wallet squeeze: High home loan rates will mean some have to 'cut their cloth', Grant Robertson says

The New Zealand Herald - 6/12/2021

Wallet squeeze: High home loan rates will mean some have to 'cut their cloth', Grant Robertson says

The New Zealand Herald - 6/12/2021

Roberston defends CCCFA changes

TMM Online - 6/12/2021

Roberston defends CCCFA changes

goodreturns.co.nz - 6/12/2021

Crypto-advice from an AI adviser: What is the future for financial services?

BusinessDay - 5/12/2021

FSC conference starts Monday

goodreturns.co.nz - 3/12/2021

School Students Lead The Way In Money Management - FSC Competition Winners Announced

Scoop Independent News - 1/12/2021

School students lead the way in money management - FSC competition winners announced

Voxy.co.nz - 30/11/2021

KiwiSaver growth not affected by Covid-19 outbreak

MSN NZ - 30/11/2021

KiwiSaver growth not affected by Covid-19 outbreak

Radio New Zealand (RNZ) - 30/11/2021

KiwiSaver Grows By 17% Despite Impacts Of Covid-19

Business Scoop - 30/11/2021

KiwiSaver grows by 17% despite impacts of Covid-19

Voxy.co.nz - 30/11/2021

KiwiSaver changes: What happens to your default fund from 1 December

MSN NZ - 30/11/2021

KiwiSaver changes: What happens to your default fund from 1 December

Radio New Zealand (RNZ) - 30/11/2021

CoFI adds more challenges to financial services

goodreturns.co.nz - 25/11/2021

Employer super trundles on; GST - IT LIVES!

Investment News - 21/11/2021

Employer super trundles on; GST - IT LIVES!

utexta.com - 21/11/2021

Reserve Bank of New Zealand - Reminder: Future of Money consultations close Monday 6 December

LiveNews.co.nz - 15/11/2021

MIL-OSI New Zealand: Reserve Bank of New Zealand - Reminder: Future of Money consultations close Monday 6 December

ForeignAffairs.co.nz - 15/11/2021

MIL-OSI New Zealand: Reserve Bank of New Zealand - Reminder: Future of Money consultations close Monday 6 December

ForeignAffairs.co.nz - 15/11/2021

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