

SPIROBANK SMART



Before you use your Spirobank Smart, please read this user manual, the labels and all the information provided with the product.

User Manual Rev 2.6

Issue Date 25 November 2019

C € 0476

CAUTION: FEDERAL LAW RESTRICTS THIS DEVICE TO SALE BY OR ON THE ORDER OF A PHYSICIAN

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Thank you for choosing a MIR MEDICAL INTERNATIONAL RESEARCH product.

Before you use your Spirobank Smart, please read this user manual, the labels and all the information provided with the product.

Before connecting **Spirobank Smart** to a smartphone, install the application developed to show data measured by the device.

The package includes:

- The Spirobank Smart device
- The turbine sensor
- The plastic mouthpiece
- 2 AAA batteries
- User Manual

After removing the device from its packaging, check that there is no visible damage. If there is, do not use the device and send it straight back to the manufacturer for replacement, where appropriate.

Keep the original packaging!

If your product has a problem, use the original packaging to ship it back to your local distributor or the manufacturer.

The manufacturer's address is as follows:

FUROPE and REST OF THE WORLD

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MIR cannot be held responsible for any damage caused by users failing to follow these instructions and/or the warnings contained in this manual.

1. INTRODUCTION

1.1 Intended use

Spirobank Smart spirometer is intended to be used by a physician or, by a licensed healthcare professional or by a patient under the instruction of a physician or of a licensed healthcare professional to test lung function. The device is designed for children greater than five years of age, adolescent and adult patients. It can be used in hospital setting, physician's office, factory, pharmacy, and home.

1.1.1 Restrictions on Use

Analysis of the test results alone will not be enough to diagnose your clinical condition – you will need a medical examination which will take your clinical history into account as well as any other tests recommended by the doctor.

Diagnosis and appropriate treatments are to be given only by a qualified doctor.

The device is intended for use by one person only. If more than one person wishes to use the device, one user's measurements must not be attributed to another. If another person intends to use the device permanently, the previous user data must be erased from the memory and the new user's details data (date of birth, origin, weight, height, sex) must be entered.

If you wish to use the device when it has already been used by another person, make sure to disinfect the mouthpiece and turbine, as explained in the Maintenance section or use a new FlowMir® disposable turbine

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1.2 Description of product

Spirobank Smart is a pocket-sized system for measuring the following respiratory parameters:

- PEF (Peak Expiratory Flow)
- FEV1 (Forced Expiratory Volume in 1 sec)
- FVC (Forced Vital Capacity)
- FEF2575 (Average flow between 25% and 75% of the FVC)
- FEV6 (Volume expired in the initial 6 seconds of the test)
- FEV1/FVC (Tiffeneau index)

The device connects to a smartphone via Bluetooth SMART technology. Connection is automatic once the **MIR Spirobank Smart** application has been installed on the smartphone.

Measurement is performed by a turbine sensor, and is based on the infrared interruption principle. This principle ensures that the measurement is accurate and reproducible.

The advantages of this type of sensor are:

- · Unaffected by the humidity and density of the gas
- Shockproof and unbreakable
- Inexpensive to replace

SPIROBANK SMART can use both the FlowMir® disposable turbine and the reusable turbine with plastic mouthpiece. Measurements are transmitted in real time from the device to the smartphone.





Reusable



FlowMir®



1.3 Information on the parameters measured by Spirobank Smart

PEF is the maximum speed of the air when you exhale as hard as possible after filling your lungs completely.

FEV1 is the volume of air expelled during the first second of the same exhalation.

FVC is the volume of air expelled during the total exhalation.

FEF2575 is the average flow between 25% and 75% of the total volume of air expelled during the total exhalation (FVC)

FEV6 is the volume expired in the initial 6 seconds of the test.

For each of these parameters, the result is a number shown on the smartphone screen.

A high number (associated with a green light) usually means that the air is moving easily through your lungs. If you have asthma (or another respiratory disease) and have an obstructive episode, the air cannot generally be expelled as forcefully as possible, so your parameters will be lower.

Spirobank Smart thus helps you find out what sort of obstruction you have, if any, at a particular time.

By using the device on a regular basis, you can track any changes that may occur in the parameters. These changes may require appropriate treatment, as prescribed by your doctor.

In addition to displaying the **measurement**, the device also provides a **normal baseline value**.

1.4 Determining your baseline values

The importance of any changes in airflow from one measuring to the next depends upon how much they are different from your baseline value you should reach when you are in healthy physical condition.

The application can calculate the predicted value, i.e. the expected value for healthy people, depending on age, height, sex, and origin. Application calculates the predicted value that has been endorsed by ATS (American Thoracic Society): GLI-2012 All-Age Multi-Ethnic Reference Values by Philip H. Quanjer, Sanja Stanojevic, Janet Stocks, Tim J. Cole. For PEF the predicted values are calculated according to Knudson, R. J., Slatin R. C., Lebowitz, M. D., Burrows, B., The

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Maximal Expiratory Flow-Volume Curve – Normal Standards, Variability, and Effects of Age, AM REV RESPIR DIS. 1976 113:587-600.

It is important to know that these predicted values are average numbers for large groups of people. You may have a higher measures than the predicted value and you may not be healthy. Or you may have a lower measures than the average and be healthy.

2. OPERATING THE Spirobank Smart

2.1 Inserting the batteries

Follow the instructions in the Maintenance section for correct battery insertion.

2.2 Installing the MIR Spirobank Smart application

Before to start measuring you need to install application on your smartphone.

The application is available both for iOS and Android smartphones. Once installed the application insert patient data. Automatically the application will calculate the baseline values.

2.3 Connection between Spirobank Smart and smartphone

Connection between the **Spirobank Smart** and the smartphone is automatic. To check whether there is a connection, read the messages from the application.





2.4 Performing the test

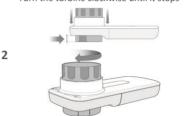
In order to perform the test properly, please follow the instructions below.



Insert the mouthpiece at least 0.5 cm into the turbine socket.



Turn the turbine clockwise until it stops



Pick up the **Spirobank Smart** with your hand as if it were a cell phone.

Make sure not to obstruct the turbine with your hand.



Insert the mouthpiece in your mouth beyond your teeth, and close your lips tightly over it so that the air you breathe has to pass only through the mouthpiece.

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To prevent turbulence that might otherwise affect the results do not put your tongue in the mouthpiece. Do not bend your neck.

Touch the START icon on the application to start the test



Blow out as hard as you can.

It is best to do the test standing or sitting upright. (makes no difference to test results)





After exhalation, slowly remove the device from the mouth and check the data on the smartphone.

When the mouthpiece is out of your mouth, avoid sudden movements because this will push air into the turbine and a flow value will be measured that may affect the test results.

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Repeat the test three times. The application will save the highest value.

The device shows an error message if the expiration start was not satisfactory and if the exhalation is not finished satisfactorily.

2.5 Evaluating the test

Three tests are performed per measurement session, after which the MIR Spirobank Smart application automatically selects the highest value and compares it with the baseline value (normal or personal best) set during configuration.

ATTENTION: ASK THE DOCTOR OR HEALTH CARE PROFESSIONAL TO SEE YOU USING THE SPIROBANK SMART BEFORE LAYING UP ANY MEASUREMENT.

ATTENTION: IF YOU USE SPIROBANK SMART TO MONITOR A PULMONARY CONDITION FOR EXAMPLE IN THE CASE OF ASTHMA, THE PERSON MUST BE CAREED BY A DOCTOR OR ANOTHER HEALED HEALTH CARE PROFESSIONAL.

ATTENTION: THE ACTION PLAN PROVIDED BY YOUR DOCTOR OR ANOTHER APPROVED HEALTH CARE PROFESSIONAL WILL INDICATE WHICH ACTION YOU TAKE IF YOU ARE CHANGED IN THE VALUES YOU FIND.

ATTENTION: INDEPENDENTLY OF WHAT YOUR VALUES ARE, IF THE DEVICE IS FREE OF ALARMS, IF YOU MANIFEST SIGNS AND SYMPTOMS SUCH AS THORACIC CONSTRICTION, SHORT BREATH, COUGH CONTACT YOUR DOCTOR OR AN ACTIVATED HEALTHCARE PROFESSIONAL.

2.5.1 Results diary

The test results are automatically stored on the smartphone and can be displayed later.





2.6 Important safety warnings

Warning: indicates a potentially hazardous situation which, if not prevented, could result in minor or moderate injury to the user or patient or damage the device.

The supervision of an adult is required for monitoring elderly subjects, children over the age of five and disabled persons.

The manufacturer cannot be held responsible for damage caused by the failure of the user to follow these instructions correctly.

Only original accessories as specified by the manufacturer must be used with the device

Periodically check that no impurities or foreign bodies, such as skin, hairs have deposited inside the turbine. This may cause errors in measurement or compromise the correct functioning of the device.

Use of an unsuitable mouthpiece could also damage the turbine or harm the patient.

In the event of an accident of any kind arising from use of the device, you are strongly recommended to inform your doctor so that he/she can notify the authorities as required by local legislation.

The device is not designed to be used in direct air currents (e.g. wind), sources of heat or cold, direct sun rays or other sources of light or energy, dust, sand or chemical substances

Use and store the device in compliance with the environmental conditions specified in the Technical Specifications. If the device is subjected to environmental conditions other than those specified, it may malfunction and/or display incorrect results.

The maintenance operations set out in the User Manual must be carried out with the utmost care. Failure to follow the instructions may lead to measurement errors or misinterpretation of the measured values.

Do not modify the device without authorization from the manufacturer. All modifications, adjustments, repairs, reconfigurations must be performed by the manufacturer or by authorized personnel.

In case of problems, do not try to repair the device yourself.

2.7 Data security warnings

Your smartphone stores your personal data.

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Potential threats such as the following:

- Malware installation
- Physical access to the smartphone
- Interception of communications
- · Physical damage to the smartphone
- Theft of the smartphone

could have an impact on the integrity or confidentiality of such data, such as:

- · Accessing data in memory by unauthorized persons
- · Loss of data in memory
- Inability to use smartphone for communications
- The integrity check of the data is made automatically and in case of transmission error it
 will create a corruption of the data and the file will be illegible.

The following actions help reduce the risk of such events:

- Do not open or install files from suspicious sources
- · Use antivirus software
- Back up your data periodically
- Do not leave your smartphone unattended
- Use a password to access the data
- Always check that data used to send the results are correct
- When data are transmitted Call the doctor to ask for confirmation of receipt

2.8 Warnings for use in electromagnetic environments

Due to the increasing number of electronic devices (computers, cordless phones, cell phones, etc.) medical devices may be susceptible to electromagnetic interference from other equipment.

Such electromagnetic interference could cause the medical device to malfunction, as a measurement accuracy lower than stated, and create a potentially unsafe situation.

Spirobank Smart complies with EN 60601-1-2: 2015 on electromagnetic compatibility (EMC for medical devices) for both immunity and emissions.

For the device to function properly, however, the following precautions must be taken:

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- Make sure that the Spirobank Smart and the smartphone on which the application is installed are no more than 2 metres apart.
- Do not use SPIROBANK SMART near other devices (computers, cordless phones, cell
 phones, etc.) that generate strong magnetic fields. Keep these devices at a
 minimum distance of 30 centimeters. If it is necessary to use it at shorter distances,
 SPIROBANK SMART and the other devices must be kept under observation to verify
 that they work normally.

2.9 Notes on FCC certification

Spirobank Smart complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:

- (1) this device may not cause harmful interference
- (2) this device must accept any interference received, including interference that may cause undesired operation

Any modifications not expressly approved by this company could compromise use of the device by the user.

N.B.: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However there is no guarantee that interference will not occur.

If this device does cause interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to correct the interference by taking one of the following measures:

- · Reorient or relocate the antenna
- Increase the distance between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the
 receiver is connected
- Consult the dealer or an experienced radio/television technician for help.

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3. CARE AND CLEANING

Spirobank Smart is a device that requires little maintenance. The following operations are to be performed regularly:

- · cleaning of the reusable turbine
- replacing of the FlowMir®
- cleaning of the mouthpiece
- · cleaning of the device
- replacing batteries

It can be possible to check the device calibration performing FVC test using a calibrated 3 Litres syringe.

3.1 Cleaning of the reusable turbine

The following instructions should only be applied if the reusable turbine is used. If the FlowMir® is used, replace it after each session.

To avoid irreparable damage to the turbine, do not use any alcoholic or oily cleaning solutions, and do not immerse in hot water or solutions.

Do not try to sterilize the turbine in boiling water.

Never try to clean the turbine under a direct jet of water or other liquids. If there are no liquid detergents, the turbine must at least be washed in clean water.







Correct operation of the turbine is guaranteed only if it is "clean" and free of foreign objects that affect its movement. The presence of dust or foreign bodies (such as hairs, sputum etc.) could slow or block the moving parts of the turbine and make the result less accurate, or damage the turbine itself.

After each use, check the cleanliness of the turbine.

To clean the turbine, pull it out of the **Spirobank Smart** socket by turning it counterclockwise and simply pulling it out. To make it easier to pull out, push the base of the turbine gently with a finger.

Weekly cleaning is recommended. Immerse the turbine flowmeter in warmy soapy water and agitate the turbine for 2-3 minutes.

The hand dishwashing detergent that was tested includes these ingredients: Aqua, coco glucoside, myristyl glucoside, lauryl glucoside, sodium chloride, sodium gluconate, sodium citrate, allyl caproate, ethylene brassylate, methyldihydrojasmonate).

Rinse in clean water and shake gently to remove any excess water. Allow to air dry on a towel. Store in a clean, dry place in your home.

After cleaning, insert the turbine into the socket in the direction indicated by the screenprinted closed padlock symbol on the **Spirobank Smart**. To insert the turbine correctly, push it down and turn clockwise until it stops, to make sure it is fully inserted into the plastic container.

3.2 Cleaning and disinfection of the mouthpiece

Make sure to clean the mouthpiece after each use. To clean the mouthpiece, simply pull it apart from the turbine. Just as for the turbine, Immerse the mouthpiece in warmy soapy water and agitate the mouthpiece for 2-3 minutes . Rinse in clean water and shake gently to remove any excess water. Allow to air dry on a towel. Store in a clean, dry place in your home. After cleaning, insert the mouthpiece in the turbine, by pressing lightly.

3.3 Replacing of the FlowMir®

After each session, or at each patient change, replace the FloWmir® with a new one. Remove the turbine applied to **Spirobank Smart** operating in reverse order to that described in the

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paragraph 2.4; apply then a new FlowMir® to the device before to perform a new session. The used FlowMir® must be disposed following all applicable local regulations.

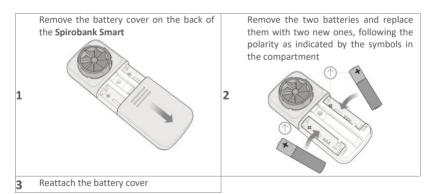
3.4 Cleaning of the device

Clean the device once a day . To clean, wipe the device's surfaces with a soft damp cloth. Dry with a soft cloth, or allow to air dry. Ensure that all surfaces are completely dry.

Never put the device into water or other fluids.

3.5 Replacing batteries

The device continuously monitors the battery level. A message on the smartphone display alerts the user when the device battery is low. When the batteries are fully charged the device has an operational life of five years or 1000 tests, depending on which value is reached first.



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Used Spirobank Smart batteries should only be disposed of in special containers or preferably returned to the dealer of the device or to a special collection centre. In any case, all applicable local regulations must be complied with.

4. ERROR MESSAGES & TROUBLESHOOTING

4.1 Error messages

If you encounter any problems when using the **Spirobank Smart**, a message will appear on the smartphone display to warn of the malfunction.

MESSAGE	POSSIBLE CAUSE	SOLUTION
Bluetooth	Bluetooth is off	To perform measurements with the device, you must activate Bluetooth on the smartphone. Exit the application and activate Bluetooth from the smartphone settings menu.
Battery low	When the Spirobank Smart batteries are below 15%	Replace the Spirobank Smart batteries

4.2 Troubleshooting

If you receive an unusually low reading, it could mean that the turbine is broken, or it could mean that the reading is accurate and your asthma is getting worse.

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Check to make sure that the turbine is not broken. You must follow directions exactly as instructed to obtain accurate results. If problems occur when using the device, the following points should be checked.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Spirobank Smart can't connect with the smartphone	The Bluetooth connection is not working properly	Look for Spirobank Smart on the list of recognized devices. For correct use, the smart phone needs Bluetooth version 4.0 or higher
	The turbine may be dirty	Clean the turbine as described in the care and cleaning section. If necessary, replace the turbine with a new one, if necessary by contacting the manufacturer
The test results are unreliable	The test was performed wrongly	Repeat the test, following the directions on the screen. Avoid sudden movements when you finish exhaling
	The turbine has not been inserted properly	Insert the turbine from the front of the device by pushing it all the way down and turning it clockwise. See the <i>Performing the test</i> section

5. ACCURACY AND RELIABILITY

This device meets the requirements of the following standard:

ATS/ERS TASK FORCE: Standardization of lung function testing (volume 26/numbers 1-5: 2005)

Volume max 10 L

Volume accuracy (ATS 2019) $\pm 3.0\%$ or ± 0.1 L whichever is greater

Flow range 960 L/minute

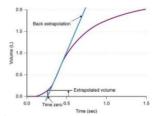
Flow accuracy \pm 12% or 25 L/minute whichever is greater

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Time zero

At the point of peak expiratory flow (PEF), a tangent is drawn with a slope equal to PEF and its intersection on the abscissa defines the TIME ZERO. The back extrapolated volume is the volume of gas that has already been exhaled at the point of TIME ZERO as defined by back extrapolation. The method to determine the time elapsed by TIME ZERO, t0, is given by equation:



Time zero = $t_{PEF} - (V_{PEF}/PEF)$

Where

PEF is the the peak expiratory flow; t_{PEF} is the the elapsed time at PEF; V_{PFF} is the the expired volume at PEF

6. LABELS & SYMBOLS

ID label



The label shows:

Symbol	Description
Model	Product Name



SN

Device serial number



Manufacturer's name and address

This product is a certified Class IIa medical device, and complies with the requirements of Directive 93/42/EEC



In accordance with IEC 60601-1 the product and its applied parts are type BF and thus protected against the risks of electrical leakage.



This symbol is required by European directive 2012/19/EEC on waste electrical and electronic equipment (WEEE). At the end of its useful life this device must not be disposed of as normal domestic waste. Instead it must be delivered to a WEEE authorised collection centre.

As an alternative, the device may be returned without charge to the dealer or distributor, when it is replaced by another equivalent device.

Due to the construction materials used for the device, disposal as normal waste could cause harm to the environment and/or health.

Failure to observe these regulations can lead to prosecution.

IP22

Indicates the degree of resistance to liquids. The device is protected against falling drops of water with a maximum inclination of +-15 ° from vertical.



The symbol is used for products that include RF transmitters.

FCC ID

Identification showing traceability to FCC compliance



Instruction for use symbol. Read this manual carefully before using the medical device $\,$

M

Manufacturing date

Rx ONLY

Caution: Federal law restricts this device to sale by or on the order of a physician

7. TECHNICAL SPECIFICATIONS

Peak Expiratory Flow	PEF (L/min)
Expiratory Volume in one second	FEV1 (L)
of testing	

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Forced Vital Capacity	FVC (L)
Volume expired in the initial 6	FEV6 (L)
seconds of the test	
Average flow between 25% and	FEF2575 (L/s)
75% of the FVC	
Tiffeneau index	FEV1/FVC
Flow/volume measurement	Bi-directional turbine (rotating blade)
system	
Measurement principle	Infrared interruption
Max Peak Expiratory Flow	PEF 960 L/min (16 L/s)
Max Volume	FEV1, FEV6, FVC: 10L
Volume accuracy (ATS 2019)	\pm 3% or \pm 0,1 L* whichever is greater
Flow accuracy	\pm 5,5% or \pm 15 L/min (\pm 0,25 L/s)* whichever is
	greater
PEF accuracy	\pm 12% or \pm 25 L/min (\pm 0,42 L/s)* whichever is
	greater
Dynamic resistance at 12 L/s	<0,5 cm H2O/L/s
Communication interface	Bluetooth SMART (4.0 or higher)
Power supply	2 x batterie alcaline AAA da 1,5 V
Size	main body 109x49x21 mm
Weight	60,7 g (including batteries)
Type of electrical protection	Internally powered
Electrical protection level	BF
IP protection level	IP22
Applicable Standards	ATS/ERS Guidelines: 2005
	ISO 26782: 2009
	ISO 23747: 2015
	EN ISO 14971: 2012
	ISO 10993-1: 2018
	2011/65/UE Directive
	EN ISO 15223:2016



	IEC 60601-1:2005 + A1: 2012
	EN 60601-1-2: 2015
	EN IEC 60601-1-6: 2010+Amd2013
	EN 60601-1-11: 2015
Conditions of use	Device for continuous use
Storage conditions	Temperature: MIN -40°C, MAX +70°C
	Humidity: MIN 10% UR; MAX 93% UR
Transport conditions	Temperature: MIN -40°C, MAX +70°C
	Humidity: MIN 10% UR; MAX 93% UR
Operating conditions	Temperature: MIN +5 °C, MAX +40 °C
	Humidity: MIN 15% UR; MAX 93% UR

^{*} The accuracy limits include the tollerance of the measuring system used for the ATS tests.

8. BLUETOOTH WIRELESS TECHNOLOGY INFORMATION

Bluetooth Compliance:	Version 4.0 single mode low energy
Operating Frequency:	2.4 to 2.4835 GHz
Max Output Power:	TX: -5.99 dBm; 0.25 mW
Operating Range:	10 meter radius (line of sight)
Network Topology:	Star - bus
Operation:	Server
Antenna Type:	PCB antenna
Modulation Technology:	FHSS
Modulation Type:	GFSK
Data Rate:	1 Mbit/second
Data Latency:	7 – 40 ms
Data Integrity:	Adaptive frequency hopping, Lazy Acknowledgement, 24-bit
	CRC, 32-bit Message Integrity Check Data
Format:	Sends data packets once per 60 ms. Includes 3 control bytes that
	allows the host to detect if packets are missing and the device to
	retransmit.

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Quality of Service:	This device uses Bluetooth Smart technology for wireless communications, which allows for reliable communications in electrically noisy environments and transmits packets once per 60 ms. It includes 3 control bytes that allows the host to detect if packets are missing and the device to re-transmit. If the connection is lost, the App changes the connected status from connected to disconnected and become available for a connection immediately.
Bluetooth Profiles Supported:	GATT-based profile
Authentication and	Supported
Encryption:	
Encryption Key Size:	128-bit AES with Counter Mode CBC-MAC and application layer
	user defined

The Bluetooth® word mark and logo are registered trademarks owned by Bluetooth SIG. Inc.

8.1 Radio frequency (rf) communication

This device complies with the United States Federal Communications Commission (FCC) and international standards for electromagnetic compatibility. The following information is provided in accordance with Federal Communications Commission (FCC) regulations.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesirable operation.

This device does not interfere with any radio frequency signals transmitted from outside sources. These FCC standards are designed to provide reasonable protection against excessive radio frequency interference and prevent undesirable operation of the device from unwanted electromagnetic interference.

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8.2 Radio frequency (rf) interference from other wireless

Common consumer electronic devices that transmit in the same frequency bands used by the Spirobank Smart may prevent the uploader or mobile device from receiving data.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by increasing the separation between the equipment and receiver.

9. WARRANTY TERMS

Spirobank Smart, together with any accessories provided, is guaranteed for a period of:

- 12 months in the case of professional use (doctor, hospital, etc.)
- 24 months where the product is purchased directly by the end-user.

The warranty period is effective from the date of purchase, which must be proven by an invoice or sales receipt.

The device must be checked at the time of purchase, or upon delivery, and any claims must be made immediately in writing to the manufacturer.

This warranty covers the repair or the replacement (at the discretion of the manufacturer) of the product or of the defective parts without charge for the parts or for the labour.

All batteries and other consumable parts, including the turbine sensor, are specifically excluded from the terms of this guarantee.

The product warranty shall not apply, at the discretion of the manufacturer, in the following cases:

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- Improper installation or operation of the device, or if the installation does not comply with current technical or safety regulations in the country of purchase
- Use of the product for purposes other than those provided or failure to follow instructions
- Repair, adaptation, modification or tampering by personnel not authorised by the manufacturer
- Damage caused by lack of or incorrect maintenance
- · Damage caused by abnormal physical or electrical stress
- Damage caused by defects of the mains electricity supply or of equipment to which the product has been connected
- Serial number altered, deleted, removed or rendered illegible

The repair or replacement described in this warranty is provided for goods returned at the customers' expense to our certified service centres. For details of these centres please contact either your local supplier or the manufacturer.

The customer shall be responsible for all transport, customs and delivery charges regarding the goods.

Each product, or accessory, sent in for repair must be accompanied by a clear and detailed explanation of the fault. Forwarding to the manufacturer requires the written permission of the manufacturer himself.

MIR Medical International Research reserves the right to replace the product or make any changes deemed necessary.

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