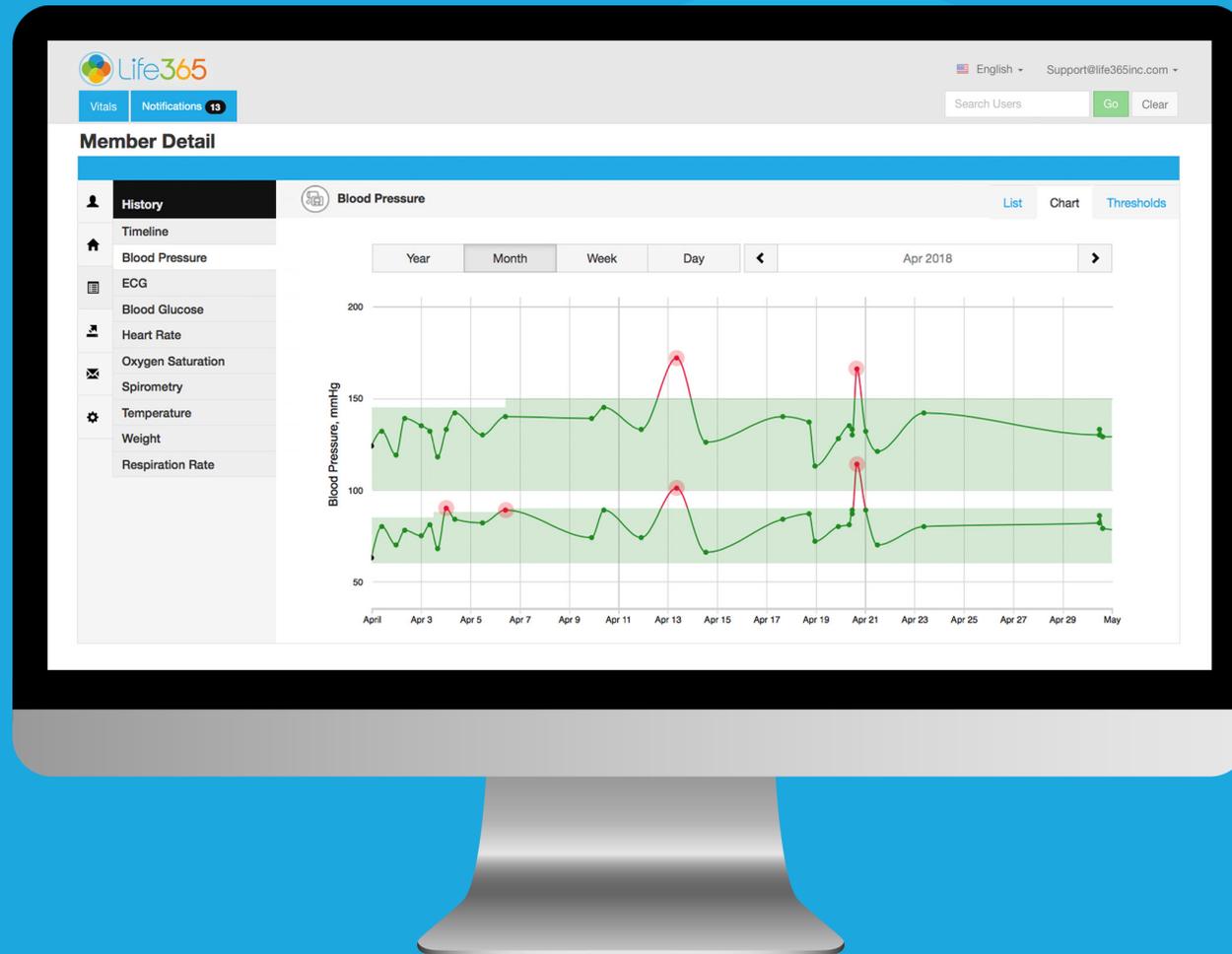


# Your Guide to Life365's Online Portal



CARE COORDINATOR: MEMBER APP DASHBOARD

# Coordinator Portal Core Functions

- 1 Review Member Populations Health Data
- 2 Establish Vital Thresholds for Members
- 3 Review Notifications for Breached Threshold Parameters
- 4 Assign, Remove, & Reassign Smart Devices
- 5 Graphing & Trending Functions
- 6 Create Reminders for Members
- 7 Review Survey Responses

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# Member App Dashboard



Select the Apps icon to access your Members Member App Dashboard.

Member Detail Apps Video Chat App Alerts 95

### Member App Dashboard

Jen Smith, 22 years

100%  
10 Mar 2019  
9:09 AM

- Member Satisfaction**
- EuroQol Health Survey**
- Reminder App**  
Scheduling Assistance & Notification
- Configure Tablet**  
Customize Content & Function for Members
- Clear Tablet**  
Prepare Tablet for Reassignment to a New Member

Review Member survey responses.

Configure and Clear programs to & from your Members device.

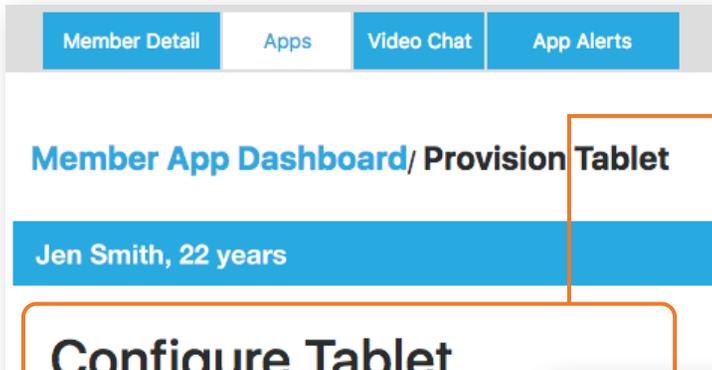
Create, Review, & Edit Reminders for your Members

Review Member Smart device battery percentage

# Configure & Clear Smart Device

Scan the IMEI / IMEI1 Number located on the back of the smart device.

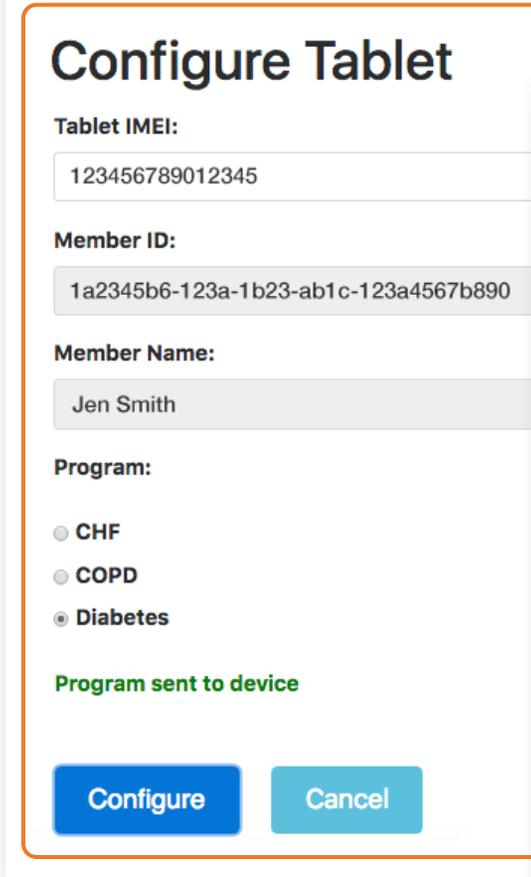
Select the appropriate program for your Member and Select Configure. Allow a few moments for the smart device to configure.



Member App Dashboard / Provision Tablet

Jen Smith, 22 years

This screenshot shows the 'Member App Dashboard / Provision Tablet' interface. It features a navigation bar with 'Member Detail', 'Apps', 'Video Chat', and 'App Alerts'. Below the navigation bar, the member's name and age are displayed. A red box highlights the 'Configure Tablet' section, which is shown in a separate, larger view.



Configure Tablet

Tablet IMEI:  
123456789012345

Member ID:  
1a2345b6-123a-1b23-ab1c-123a4567b890

Member Name:  
Jen Smith

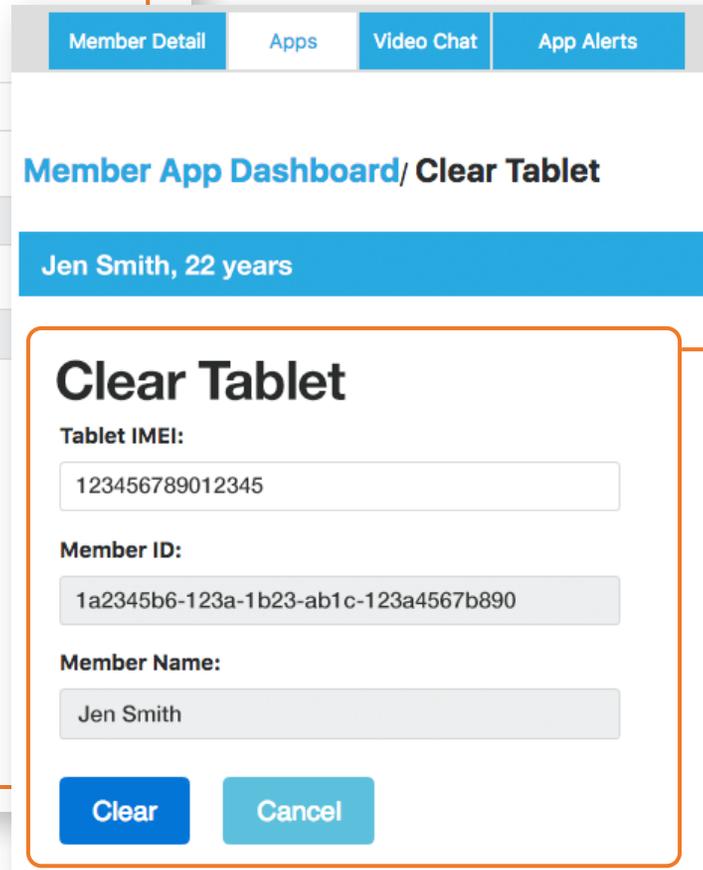
Program:

- CHF
- COPD
- Diabetes

Program sent to device

Configure Cancel

This screenshot shows the 'Configure Tablet' form. It contains fields for 'Tablet IMEI', 'Member ID', and 'Member Name'. Under the 'Program' section, three radio buttons are listed: 'CHF', 'COPD', and 'Diabetes', with 'Diabetes' selected. A green message 'Program sent to device' is displayed below the program selection. At the bottom, there are two buttons: 'Configure' and 'Cancel'.



Member App Dashboard / Clear Tablet

Jen Smith, 22 years

Clear Tablet

Tablet IMEI:  
123456789012345

Member ID:  
1a2345b6-123a-1b23-ab1c-123a4567b890

Member Name:  
Jen Smith

Clear Cancel

This screenshot shows the 'Member App Dashboard / Clear Tablet' interface. It features the same navigation bar and member information as the previous screenshot. A red box highlights the 'Clear Tablet' section, which is shown in a separate, larger view.

Clear a smart device from a program by Selecting the Clear button. Select OK on prompt to confirm clearing.

# Create, Edit, & Review Reminders

**Member App Dashboard/ Reminder**

Jen Smith

**Reminder**

Member Timezone  
Mountain Set

Daily Schedule

Reminder Text:	Summary:	Action:
		Add

**Reminder History**

Scheduled Date/Time:	Tablet:	Message:	Status:
Jan 14, 2019 2:30:00 PM	359768084016822	Test Reminder	Completed
Jan 14, 2019 9:00:09 AM	359768084016822	Test Reminder	Missed



Set the Time zone to accommodate the Members location.

**Dashboard/ Reminder**

**Add Reminder**

Please select reminder type:  
Repeating reminder that occurs on the same day of every week

First Reminder Date: 03/11/2019  
First Reminder Time: 02:00 PM

Reminder interval:  
This reminder will repeat every week on Mon

Reminder Text:  
Take Blood Pressure Measurement

Summary:  
Every week on Mon, beginning on/after March 11, 2019 at 02:00 PM

Save Cancel

359768084016822

Review Status' of Reminder History.

Enter the required fields when creating a Reminder. Select Save when complete.

# Reminder Notifications

Member Detail | Apps | Video Chat | **App Alerts 95**

**Member App Dashboard**

Jen Smith, 22 years

100%  
10 Mar 2019  
9:09 AM

### Alerts

Date/Time:	Member Name:	Message:	Status:
1/10/20 17:00	Jen Smith	Time to take your BP Meds!	? Unknown
1/10/20 09:00	Carlos Hernandez	Your Dr. Apt is today!	Missed
1/9/20 11:00	Jack Frederick	Please take your weight reading.	? Unknown
1/8/20 09:00	Holly Williams	Please re-check your blood pressure.	? Unknown
1/6/20 10:00	Catie Blue	Time to take your meds.	Missed

Show Confirmed Alerts

Select App Alerts to review your member populations Reminder notifications.

To acknowledge a notification, Select the message in **blue**.

Reminder notifications for your member population will only display Missed or Unknown status'.

Show acknowledged notifications by checking the **Show Confirmed Alerts** checkbox.