

Your Research is Protected with Civicom CyberFacility®

Civicom CyberFacility[®] for facilitation of web-enabled IDIs and Focus Groups helps protect the security of your online research. Our web rooms are housed in our private cloud and provide end-to-end encryption of your data.

Don't take chances with services that can't deliver protection of PII and HPI and risk exposing you to HIPAA or client contract violations.

Why is CyberFacility More Secure?

Other services use a shared multi-tenant public cloud.

It's much like renting a unit in a large apartment building, where:

- The owner controls rights and rules of the building
- High potential impact from neighbors
- Repairs and security are handled minimally on a generalized schedule





Some services use a standard IT managed service.

Like owning a home in a planned "cookie cutter" residential community, where:

- Houses are separated, private, but handled the same
- Security services are shared within the community

Civicom CyberFacility®stores your data in a dedicated private cloud.

Similar to owning a custom-built home with a staff to cater to your needs.



- Tailored to your requirements
- Private security with round-the-clock monitoring, alarms, and emergency response
- White-glove service

Learn more about CyberFacility® or email inquire@CivicomMRS.com.

Your Project Success is Our Number One Priority

www.CivicomMRS.com

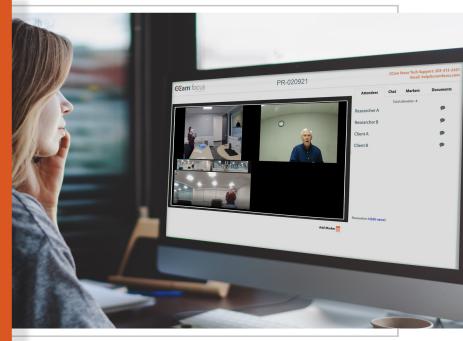
LEADING EDGE IN-PERSON or HYBRID IDIs & FOCUS GROUPS

Ceam[®] focus

Elevate your in-person projects with CCam[®] focus HD 360[°] Recording and Streaming

CCam is a state-of-the-art solution powered by Civicom that incorporates an HD 360° omni-directional camera that delivers both a panoramic and simultaneous upclose and personal view that puts each respondent front and center of your interview or focus group as they speak.

CCam provides remote moderators and observers an immersive experience as if they were in the same room with the respondents. Incorporating a unified solution that includes recording, streaming, storage, sharing, and video clipping, you can focus on your research while we take care of the rest.



There's Another Way Of Seeing Things™ with CCam[®] focus



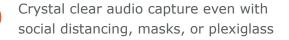
Hybrid capabilities enable combination of remote moderation with in-facility respondents



Stakeholders can watch in-location interviews from anywhere



Superior HD 360° video quality





Multiple camera angles for bigger or widely spaced groups



Zoom in for visualizing close-ups of product testing



Mobile device enabled; No app downloads required

Get Peace of Mind with White Glove Service and 24/7 Support

- We tailor the technology to what you need
- We handle tech checks to make sure everything is working
- We provide full-service event monitoring
- Get 100% end-to-end support Civicom is known for

Expedite Your Research for Faster Insights

- HD video files available within minutes
- Generate machine transcripts and video clips
- Create storyboards for reports and presentations
- Secure video storage and collaborative access

Book CCam[®] focus for your next in-person projects

Contact CCam focus for a demo contact@ccamfocus.com

What We Offer:



MARKET RESEARCH TRANSCRIPTIONS

Get accurate transcripts from our experienced transcriptionists & editors!

VIDEO CAPTIONING

Make your videos accessible to a larger audience now for only \$1.25 per minute!



VOICE-to-TEXT CLEANUP

Automated transcripts that need editing? Our human editors can do the clean up!

TRANSLATION

We can provide you with transcripts translated in any language!



INSUMMARYTM

Meeting minutes, notes, and summaries. Only an ask away!

Transcription Rates:

Rush Delivery 9AM Delivery 1-day Delivery 53 99 52 99 Get your transcript back in 4 hours or less Your file delivered by **9 AM** the next business morning Your file delivered by **5 PM** the next business day Click to learn more 2-day Delivery Economy Delivery **Volume Pricing** S1.49 S1 29 Contact Your file delivered by 5 PM in two business days Your file delivered by 5 PM in five business days Click here Why Choose Us: Multiple Delivery Options 100% Human 😵 HIPAA Compliant 🗕 We take pride in our customer-We implement strict guidelines We have flexible turnaround centric service, and we always to comply with HIPAA and strive to go above and beyond to

regulated our company policies to safeguard your data and information.

Data Protection

We subscribe to the EU-US Privacy Shield and maintain strict policies to adhere to **GDPR-compliant** privacy principles and security practices.

time frames to meet any deadline and budget - from 4 hours to 5 days.

ListenLink[™]

Get audio links to [unintelligible], inaudible, [crosstalk] or guessed words in your transcripts. ListenLink[™] will play the corresponding audio.

We are experts at delivering fast, accurate, and secure transcriptions worldwide.

Toll-free: 1-888-223-9488 International: +1-203-413-2414

TranscriptionWing

meet the unique needs of our

customers.

Quality Service

Get the most accurate

transcripts from our team of

experienced transcriptionists

and editors!

www.transcriptionwing.com transcripts@civi.com

