

Upcoming changes to some of the services we offer through People Advantage and Health Solutions.

None of these changes require action from you or your plan members.

Changes to People Advantage:

- Akira by TELUS Health has been rebranded TELUS Health Virtual Care
- Alliance Pharmacy is now part of the TELUS Health family and has been rebranded TELUS Health Virtual Pharmacy

Change to Health Solutions:

 WorldCare second medical opinion service has been replaced with People Connect CAREpath.*

TELUS Health Virtual Care

Available through People Connect Total Health, this service provides unlimited access to 24/7 on-demand virtual care. Plan members have access to:

- Medical advice
- · Expertise on mental health issues
- · Specialist referrals
- · Getting prescriptions when necessary
- · Lab work requests, and more

TELUS has made the rebrand easy. Plan members don't need to download a new app or create a new account.

TELUS Health Virtual Pharmacy

Plan members who have used Alliance Pharmacy can continue to enjoy:

- Fast and free shipping of prescription medications
- Convenient MedPack medication packaging
- · Expert advice from pharmacists

TELUS Health will be introducing new enhancements in the coming months including a new pharmacy mobile app.

Second medical opinion

Originally provided through WorldCare, second medical opinion services included in our plans are now provided by People Connect CAREpath. This service includes:

- · Health care navigation
- · Mental health care
- · Cancer care assistance.

There's no need to re-enrol.

Access to second medical opinion service is dependent on your plan design.

For more information, contact your People Corporation benefits consultant.

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