



NatWest

Keeping you safe from fraud & scams





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Anyone
can be affected
by scams

53%
of victims are
over 55

£1.2bn
lost in the UK to
scams in 2019

Only **5%**
of scams are
reported

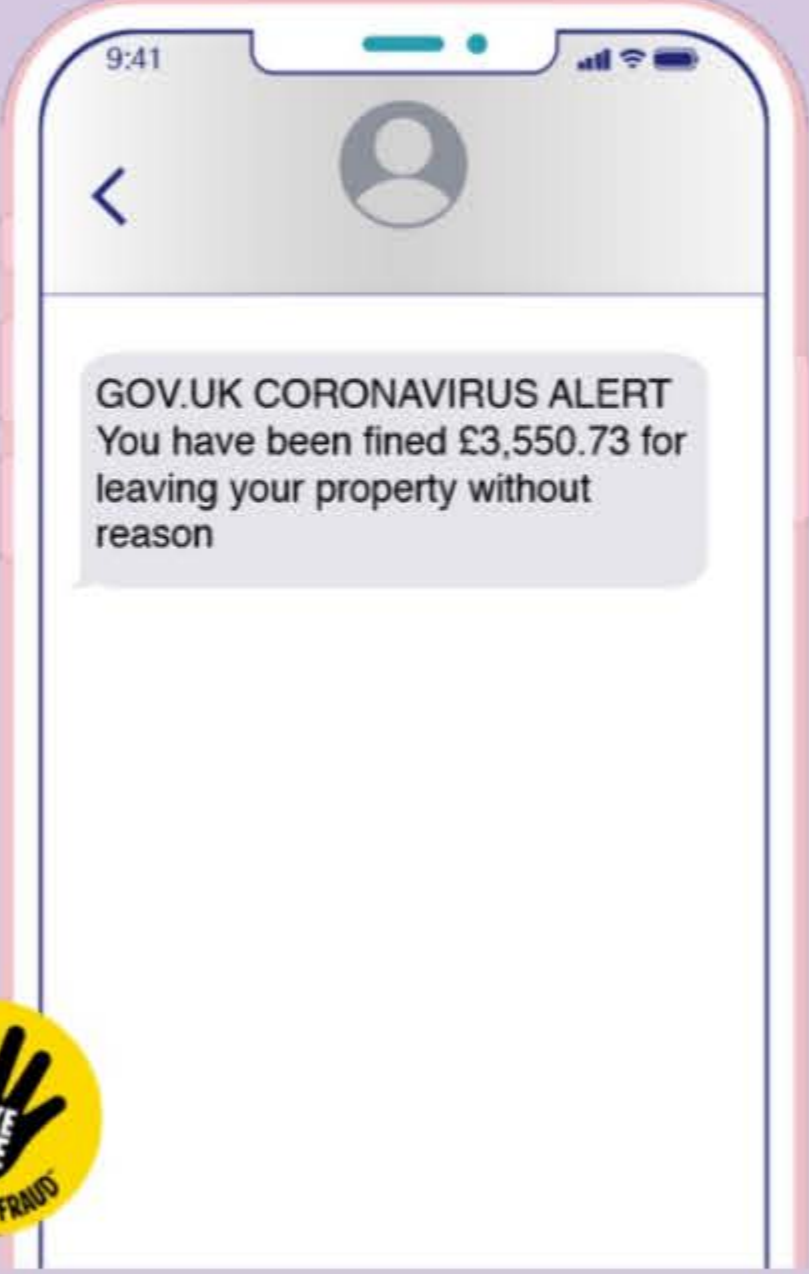
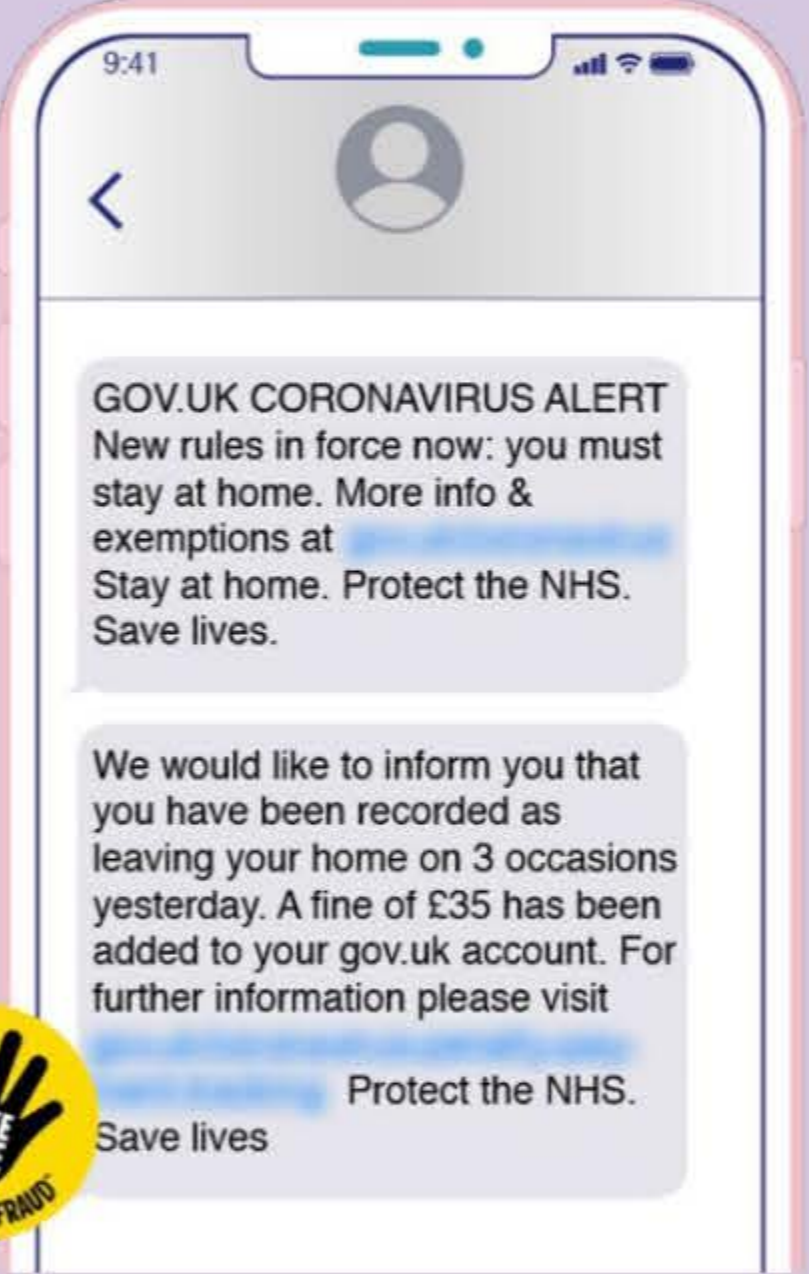
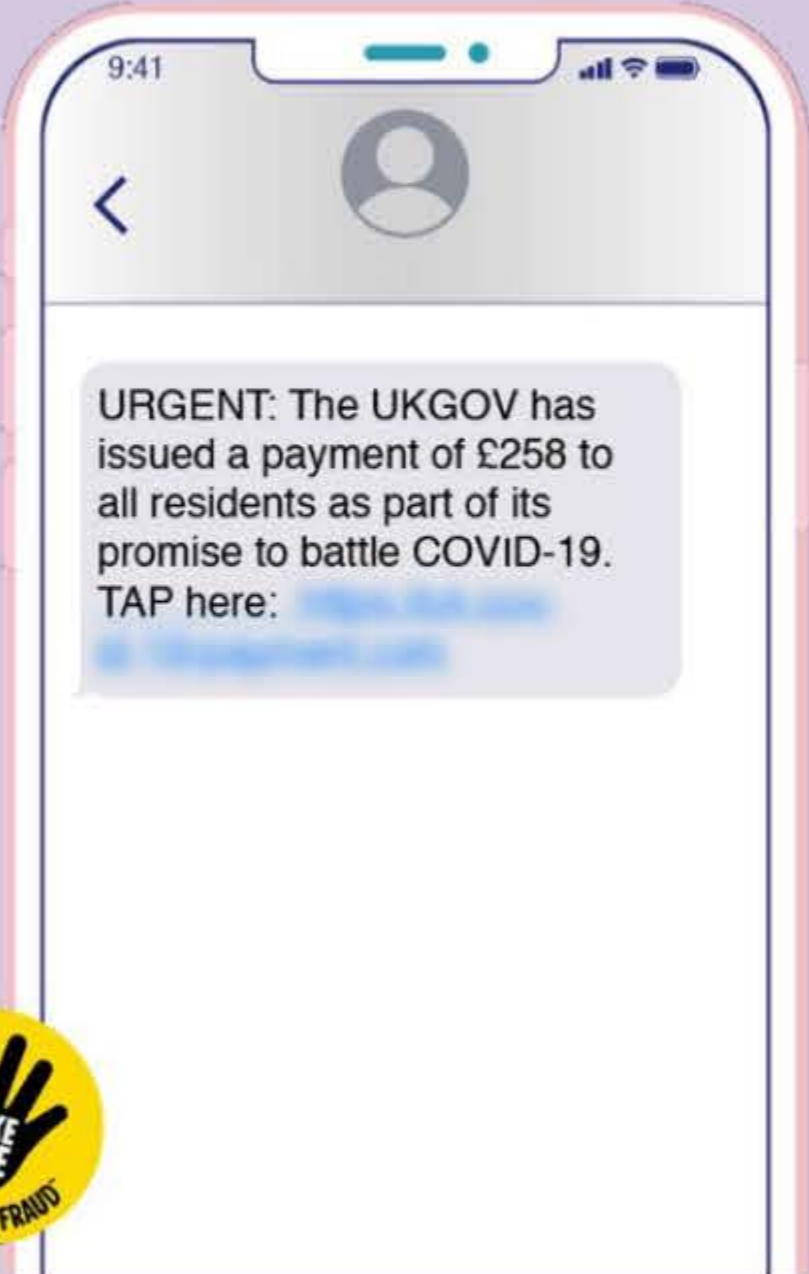
How the cycle works



Coronavirus text scams



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What is an Impersonation Scam?

Seems like a genuine phone call, text or email

You're asked to give personal details or make a payment

You're told to act immediately

Transfer money to another 'safe account'





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What is an Investment Scam?

You can trust me

A great deal just for you



Get rich quick

Don't miss out



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How does a Romance Scam Work?

Scammers will use legitimate dating sites to connect with a victim

They'll research your interests and relationship status

They'll ask for your personal contact details to chat privately

Say they love you then ask for money

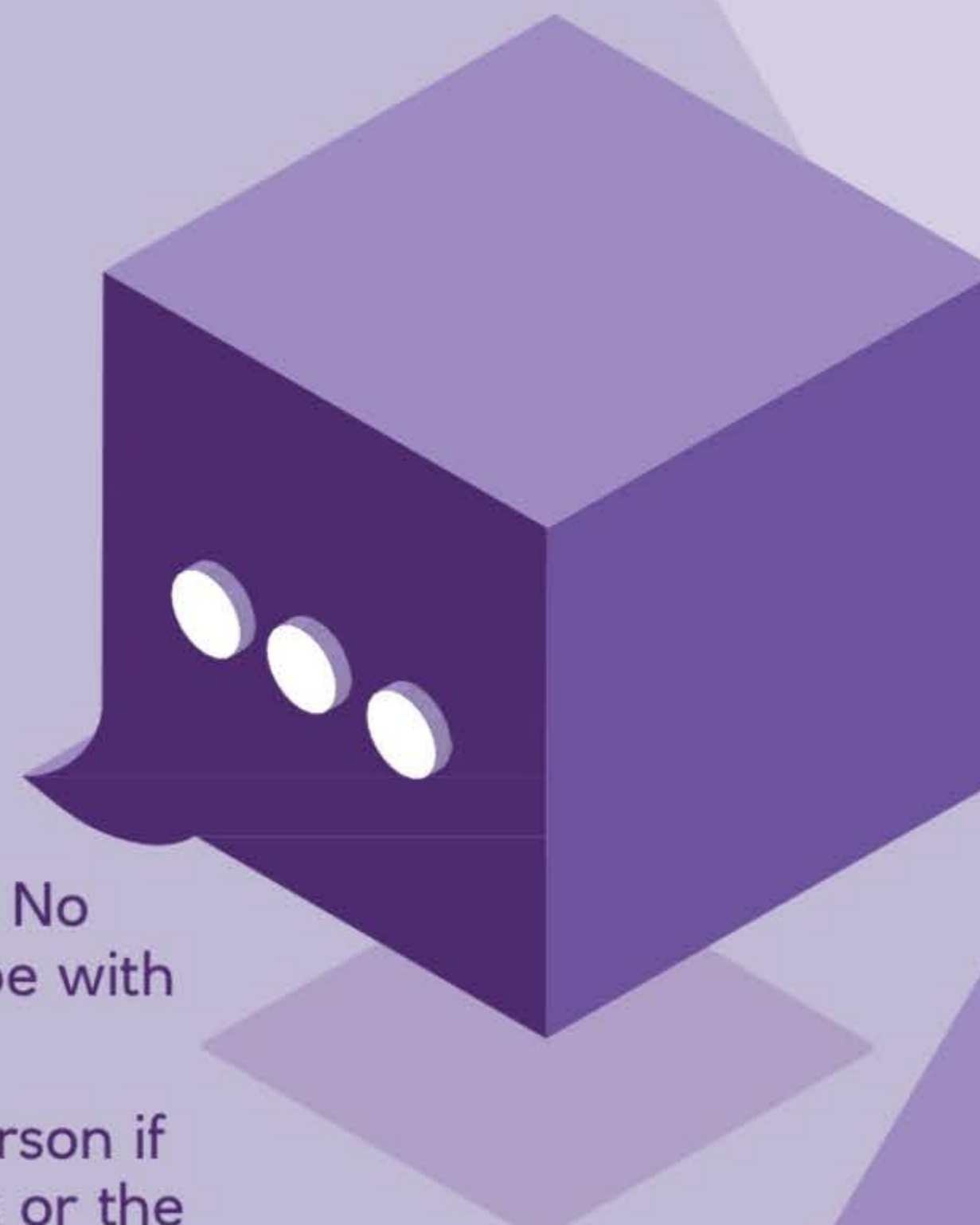




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How we can protect ourselves

- 1** Talk to someone you trust about what's happening and who you're speaking to or in a relationship with. Or you can always come and talk to us in the bank.
- 2** Look out for the warning signs. How did you first connect with this person? Did they approach you? If so, stay extra vigilant.
- 3** Take it slow, if something seems a bit off, trust your instincts. Don't let your heart rule your head.
- 4** Don't send money to someone you haven't met in person. No matter how much they tell you they love you or want to be with you.
- 5** Stop all communications and block all contact with the person if you are worried or suspicious. Get in touch with the bank or the Police.





NatWest Security Centre:
natwest.com/security



Friends Against Scams website:
friendsagainstscams.org.uk



If you think you've been a victim, contact your bank in the first instance



Report the scam via Action Fraud on **0300 123 2040**



Talk – you are not alone and shouldn't feel embarrassed

