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Person Specification: Improvement Contracts Manager					
	Requirement	Essential (E) or Desirable (D)	Assessed by		
Qualifications or training	Relevant professional qualification e.g. degree level or chartered status in relevant discipline covering building or construction	D	А		
	MRICS or MCIOB or equivalent	D	Α		
	Evidence of continuing professional development	Е	A/I		
Experience	Substantial experience of managing and delivering a wide variety of improvement contracts between internal and external resources.	E	l		
	Experience of working housing and contractor IT applications	Е	A/I		
	Implementing and maintaining productivity targets	Е	I		
	Experience of team working and management in a technical, professional and commercial environment	E	A/I		
	Experience of preparing cost forecasts and project reports	Е	1		
	The ability to set strategic goals and produce plans to ensure targets/objectives are achieved	D	l		

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Person Specification:	Improvement Contracts Manager		
	Demonstrate sound commercial/business acumen and experience of budget management that will ensure that financial strength is maintained	E	I
	 Is customer focused to deliver the smooth delivery of the in house maintenance service to customers, whilst establishing effective partnership working across a range of stakeholders 	E	I
	Effective organisational, planning and report writing skills	E	I
Knowledge ,Skills	Ability to manage a large multi-disciplinary team	E	A/I
and Abilities	Exceptionally strong negotiation skills	E	I
	Able to interpret contract drawings and specifications	E	I
	Good understanding of the financial and technical aspects of contracts and contract accounting	E	I
	Strong working knowledge of contracts and health and safety legislation including the management and implementation of CDM regulations.	E	A/I
	The ability to plan and supervise contracts and work streams to time, costs and quality	E	ı
	Exceptional verbal, interpersonal and communication skills	E	I

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port (operational and financial)		
	E	1
	E	I
 Effective problem solver without supervision Ability to provide clear and accurate advice and information to a variety of audiences 		
sation skills	E	I
• Able to be flexible in approach to hours worked as may be required from time to time to attend evening meetings		I
uivalent	E	A/I
Ability to travel out of area		I
	T	
		Assessment
	-	Methods Key
	-	Application (A) Interview (I)
	-	Test (T)
	dvice and information to a variety of I and team management and organisational sation skills	rvision E dvice and information to a variety of E I and team management and organisational E sation skills E rs worked as may be required from time to E



Person Specification: Improvement Contracts Manager						
				Presentation (P)		
				Certificates (C)		