

Person Specification: Gas Engineer			
	Requirement	Essential (E) or Desirable (D)	Assessed by
Qualifications or training	• GCSE in English and Maths or equivalent	D	A
	• ACS Certificate	E	A/I
	• Time served apprenticeship	E	A/I
Experience	• Experience of gas servicing, repairs diagnosis and rectification work	E	A/I
	• Experience of appliance and system installation works	E	I
	• Experience of dealing with tenants, customers and clients	E	I
	• Experience of dealing with highly sensitive situations	E	I
	• Experience of working in a highly customer focused environment	E	I
Knowledge ,Skills and Abilities	• Basic IT skills	E	A/I
	• Full driving licence	E	A/I
	• Ability to demonstrate clear and varied methods of communication	E	I
	• Ability to remain calm and professional even when working under pressure	E	I

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	<ul style="list-style-type: none"> <li>Ability to make accurate decisions based on all the information available, even when under pressure. Able to influence others to make the best decisions for Aspire and its customers</li> <li>Ability to plan and organise work in order to meet operational needs and targets</li> <li>Ability to demonstrate how both internal and external customers are valued, ensuring that the customers are involved in future decisions about the business</li> <li>Ability to demonstrate an understanding of Aspire Housing as a business and their commitment to its aims</li> <li>Ability to demonstrate how to treat everyone fairly and with respect, yet valuing any differences in individuals</li> <li>Ability to demonstrate the importance of learning new skills and knowledge to enable the development of themselves and others</li> </ul>	E	I	
		E	I	
		E	I	
		E	I	
		E	I	
		E	I	
Other	<ul style="list-style-type: none"> <li>Flexible approach to working hours</li> </ul>	E	I	
				<b>Assessment Methods Key</b>
				Application (A)
				Interview (I)
				Test (T)
				Presentation (P)

Gas Engineer

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<b>Person Specification: Gas Engineer</b>				
				Certificates (C)