

Our services during Covid-19



We are committed to operating all the services we can, however we've had to temporarily stop some services for the safety of our customers and colleagues.

OPERATING NOW







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Customer







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Grounds maintenance

Outside and inside social distance activities (Community Living)













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Tenancy support in homes*

STILL ON HOLD FOR NOW



Customer & community n-person ever



Communal rooms open Community Livin

For the latest changes to our services go to **www.aspirehousing.co.uk/coronavirus** or follow Aspire Housing on Facebook and Twitter.

*Where the customer is willing to receive the service

NEWSLETTER

aspire

Community 1

Summer 2021

Domestic Abuse

Domestic abuse can happen at any time. Any man or woman can experience violence or controlling behaviour or social isolation and this can start at any time. Evidence has shown that memory loss, difficulty in concentration, chronic pain, high blood pressure, heavy alcohol use and prescribed and non prescribed drugs may trigger the abuse.

However, many don't report it or seek help.

Jean* sought help after experiencing domestic abuse for years. Jean's partner was taking her money and isolating her from her family. Jean spoke to her carer one day who then passed on her concerns to Social Care. Social Care worked discreetly with the Community Living Team to get a move. Jean has now moved to one of our schemes and has been joining in the activities and has made lots of new friends. Jean has said:

I'm glad I had the courage to speak up. I got the help I needed to get away from my partner and now feel happier and more confident than I have in years.

*Name has been changed

There is lots of advice and help available. Your community living advisor can give advice or you can contact these services...

Staffordshire Womens Aid

www.staffordshirewomensaid.org/get-help/domestic-violenceand-abuse

Freephone National Domestic abuse helpline

www.refuge.org.uk/get-help-now/phone-the-helpline

It's great to see some glorious sunny weather (at the time of writing!) and even though the latest easing of lockdown has been delayed our repair services have remobilised and all repairs can now be booked.

Since the restrictions slightly eased on 17th May our Communal Lounges have been open for groups of six to use and it's been great to start having some group activities including gardening clubs, coffee mornings, chair based exercise classes, brunch or getting online sessions taking place we love seeing the photos. Your community living advisor can give you more information. We hope we can open fully very soon.



A. Szort

Executive Director of Customer Experience

Birthdays/anniversaries



Eleanor Blackburn 60th Birthday 6th May



Mary Burns 70th Birthday

Repairs and paying rent online

Andrei Szatkowski



Now services are remobilised, the quickest and easiest way is to book them online through the Aspire Housing website and logging into My Account.

If you're unsure how to do this or need some help, contact your Community Living Advisor who can help.

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What's happening at our Schemes



Mill Rise & The Meadows

Running some online coffee morning and Chair Based Exercise classes during the lockdown. Here is a picture of some of the residents.

Kelsal Way

Organiser Freida at Kelsal Way has fundraised £135 for the First Responders Ambulance team by putting on raffles and knitting dog blankets.

The Meadows

Coffee mornings, depending on the weather being well are Tuesday and Thursday around 11am and Wednesday 12pm.

Earls Court Digital Classes

Here's some of the residents learning all things digital. If you need help to get online or like some advice, speak to your Community Living Advisor.





Kent Grove

Val, Sheila & Malcolm at Kent Grove are taking advantage of the easing restrictions - whenever the sun is shining they like to sit outside (Vitamin D for wellbeing) & many of the other residents who live alone often join them.

66 Spending 5 minutes with a neighbour is a lifeline for some people, we have a laugh, & until we open up the communal room in May, this is our connecting time in the garden, in the sunshine & we feel lucky.

New Community Living customer Geoff at Kent Grove has been active cleaning & tidying up his front garden.

66 My mobility is compromised but it makes me feel good to get outside & potter around. I absolutely love my new home, Aspire has been brill helping me move & settle in, especially Ana & Janet, I couldn't have done it without their help. 99





Dementia café

We recently started a dementia café with a theme based around gardens. The customers really enjoyed the session and some even made a bird feeder to take away with them. We can't wait for next month's music theme.

Summer CROSSWORD

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TRAVEL POOL HAT BEACH CAMPING SANDALS PARK CAMPFIRE

SUN PICNIC BALL VACATION HOT SUNGLASSES ICE CREAM SHELL





Pension

information

Pensions for women who reached

pension age before April 2016 may have

been under paid. If this may be you

speak to your Community Living Advisor

who will be able to look into what

benefits you may be entitled to.

Competition

How's your garden

growing?

We'e judges this years competition on 16th July. We can't wait to share the gardens all in bloom.

Judge's Kate Adams - Morrisons

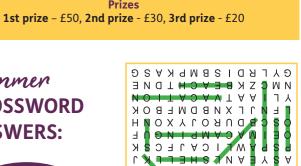
Matt Ray - Achieve Training

Andy Gater - Achieve Training

Macey Isherwood – Learner from Achieve Training

Ken Owen – Mayor of Newcastle Under Lyme

How are we doing?



Whaled L X HO I C K W **DVF S EWNK I G**

You can give us feedback on our services at any time in any way including online at aspirehousing.co.uk



BT has launched a £15 a month, broadband and phone "social tariff" aimed squarely at those on benefits or low incomes and allowing qualifying customers to halve their

Find out more about BT's Home Essentials package here:

www.bt.com/exp/broadband/home-essentials