

Chai!ights

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Pandemic 2020

This is a year that none of us will ever forget. 2020 had always been known for certain expressions – “2020 Vision”, “Hindsight is 2020”, etc. – all with the positive connotation of seeing things clearly. Unfortunately, we did not have the vision to see what was coming in this unprecedented year. The novel coronavirus known as COVID-19 swept across the United States and the globe in a way that almost no one has seen in our lifetimes (only a few centenarians were around for the Spanish Flu of 1918). This pandemic originated in China, then spread to Europe, and made its way to the United States in March.

I have tried to summarize the experience by seasons (Spring, Summer and now Fall), and have used the metaphor of a roller coaster throughout the year. The Spring months were by far the most difficult, as we knew so little and were dealing with the brunt of the impact on our Residents, staff and the community. Unfortunately, so many JSS Residents, clients and staff – as well as our families and friends were affected by the virus, and 23 passed away (22 Residents and 1 staff member). The emotional stress was tremendous on everyone, as our incredibly dedicated staff did all that they could to care for our loved ones. Treatment options, Personal Protective Equipment (PPE), and other resources were extremely limited. Federal and State policies, procedures and Guidelines were coming at us all at a rapid pace, and everyone was truly “hanging on” through the twists and turns and unforeseen drops on the roller coaster (for more details please see my article in the August issue of Kaleidoscope).

The Summer (late June through late September) was much quieter as we settled into a “new normal.” The rate of infection in our community dropped

precipitously, and the number of cases on the campus slowed to a trickle. Testing became much more readily available, and the treatment options became better and better. While the virus continued to spread in mind-boggling numbers throughout the country, the numbers in Connecticut somehow seemed manageable. After dealing with 5,000+ new cases and 500+ deaths per week in April, there were “only” 500+ new cases and ~10 deaths per week in August. There was much discussion at that point about a “second wave”, as well as the possibility of a vaccine and other/better treatment and testing options, however the pandemic was far from over.

Fall, 2020 brought hope of a vaccine as the Phase 3 (human) trials were ongoing, and the government contracted with major companies to buy more than 300 million doses for all Americans. The number of cases nationally started to decline, and the death rate was reduced to 3%.

I write this article with a heavy heart and enormous emotion of what we all have been through. I have gained even further respect for the Residents, clients, staff and community we are privileged to serve. There are so many stories of bravery, strength and positive attitude that I will carry with me for the rest of my life. I have always ended every piece I write internally with “As always, thank you

for all that you do.” This is more true than ever, as I am eternally grateful for the contributions made by each and every person in our Jewish Senior Services community. Together, we make a difference, and together we will get through the pandemic of 2020.

– **Andrew H. Banoff**
President & CEO

Thank You for All That You Do!

**Many thanks to the amazing JSS staff for
your commitment to keep everyone
healthy and safe.**



Thank You

Our mission, as always, is to provide excellence in care to those in our trust, and beyond, especially amidst the COVID-19 pandemic. The past several months has presented JSS with unprecedented challenges, and we remain absolutely committed to keeping Residents safe and healthy. During this time of great uncertainty, we have been comforted, humbled, inspired, and are beyond grateful for the outpouring of generosity and support from all. This community has shown up in ways that were incredibly touching and remarkable. Family members, community members, Foundations, Jewish Federations, Synagogues, organizations, community groups, and small businesses have all stepped up to support our frontline health care workers and Residents. (A full donor list will be produced in the 2020 Annual Report) Donations of meals, snacks, personal protective equipment, hand-sewn masks, surgical masks, flowers, books, puzzles, cards, items through our Amazon JSS Charity list, gift cards, monetary gifts and so much more.

Many of you sent JSS staff meals, doing a double mitzvah by also supporting a local business. The Women’s Auxiliary and Men’s Club targeted their allocations for more individual gifts to all Residents, special desserts and meals for Mother’s Day, Father’s Day, Israel Oneg and Rosh Hashana. Family Day, our annual 500+ campus celebration, became Resident Appreciation Week (pictures on page 2). While big gatherings ceased in Bennett Hall, we, with your help, continued to serve the Residents on a one-on-one basis, bringing some light during this time.

When we asked for help, you responded. You helped share our story. You reacted. From the bottom of our hearts, we thank you.

For more information on how to donate, please contact Dayna Hayden, Director, Development, at 203-365-6409 or dhayden@jseniors.org.

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Chairperson and President's Remarks



Alan Phillips

While we are proud to release this issue of *Chai Lights* and to share so many of the activities happening on and off The Harry and Jeanette Weinberg Campus, we would be remiss not to start with a recognition of the impact of COVID-19 on our community. This has been a very difficult year, so we are grateful to everyone for their energy, their talent, their wisdom and their support to help get us through the pandemic. The Board of Directors, the Women's Auxiliary and Men's Club have sustained their events, continued to raise money, and provided emotional support throughout the year to allow us to sustain our Mission. So many individuals, charitable foundations, corporate sponsors, etc. have helped us raise more money in the face of costs for the pandemic that no one could have predicted. The costs for Personal Protective Equipment (PPE) alone was in excess of \$225,000. This has truly been an extraordinary and challenging year.

Yet in these pages you will read about the Resident activities and their visits with loved ones, the revised celebrations in our community and the many events which make it all possible. We thank you from the bottom of our hearts, and know we are part of something very special. The Torah teaches us to honor our fathers and our mothers, and our organization facilitates and encourages us to fulfill that commandment.



Andrew H. Banoff

As always, thank you for all that you do!

Alan Phillips

Andrew H. Banoff

Family Day 2020 Reimagined to Resident Appreciation Week

The usual day of fun for families and friends to join Residents on campus was not to be this year. Instead, co-chairs Jonathan Green, Bob Hillman and Howard Zuckerman reinvented the Family Day event into "Resident Appreciation Week" from Monday, August 31 to Friday, September 4. Each day different Houses took part in celebrating the 50th Anniversary of Earth Day with themed activities, special menus, family videos and photo montages and giveaways. Judging by the big smiles on Residents' faces, a good time was had by all! Resident Appreciation Week was sponsored by The Men's Club.



While so many of us have turned to online shopping, please know that Jewish Senior Services can benefit at no additional cost to you!



To connect your account to Amazon Smile, log on to: **smile.amazon.com** and choose Jewish Home for the Elderly of Fairfield County as your designated charity. Once connected, we stay associated with your account and JSS will receive a minor % commission on your purchases!

JSS created a charity list "Resident Activities During the Covid-19 Crisis". All items are mailed directly to JSS. Search **Jewish Home for the Elderly of Fairfield County** at smile.amazon.com to find the list.

FALL 2020

BOOK FESTIVAL OF THE MJCCA

& The National JCC Literary Consortium
IN YOUR LIVING ROOM

PRESENTED BY  Jewish Senior Services®
excellence in our home and yours

Zoom Tickets Now on Sale!

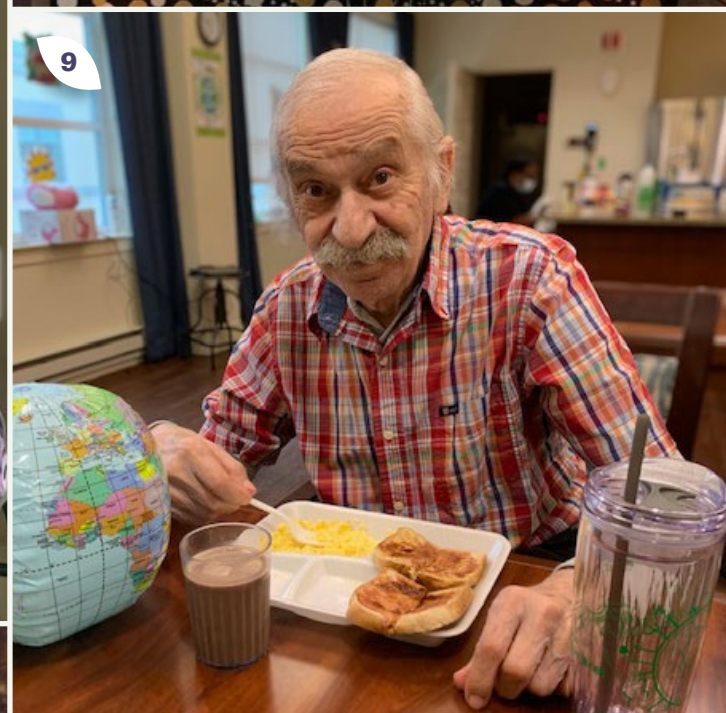
EXCITING NEW PROGRAM!!

Join virtual author talks once or twice weekly from the convenience of your own home. This is a national program for communities around the country, offering conversations with notable names such as:

**Yotam Ottolenghi • Judy Gold • Nancy Grace
Joan Lunden • John Grisham • David Baldacci
Michael J. Fox • Ina Garten • and many more!**

Visit www.jseniors.org for more info or to register.

Slice of Life



1. Selma Wolff 2. Annette Herman 3. Sylvia Hershout 4. Claire Wahler 5. Roseanne Serino and Danielle Mestres, MSW
6. June Redmond 7. Tressa Waters 8. Marthe Villela 9. Henry Frankel 10. Charmaine Hall, CNA and Susan Resnick
11. Phyllis Mankowitz, Roger Sliby, Vice President Finance, CFO and Efraxia Gianos
12. Josephine Piscitelli and Paula Tantimonico, Lead Homemaker

Women's Auxiliary

Frank Morse and Brian Miles Honorees at Fall Gala

On Thursday, October 29, 2020, the Women's Auxiliary held the Fall Gala, *A Celebration of Gratitude, Strength and Hope*. Jewish Senior Services honored Frank Morse and Brian Miles, two individuals who have made outstanding contributions to our community. The memorable evening was held virtually and includes a tribute to staff who have shown unwavering dedication in the face of the COVID-19 pandemic. The event was co-chaired by sisters Cindy Epstein, of Norwalk and Vivian Epstein, of Ridgefield.

Frank Morse is this year's recipient of the Arthur and Gladys Lunin Humanitarian Award recognizing outstanding public and community services as exemplified by his dedication to Jewish Senior Services. Frank earned a BA from Trinity College and completed graduate studies at New York University Business School and Stonier Graduate School of Banking. He has been a successful financial services executive his entire professional career and currently specializes in advisory services for mergers, acquisitions and divestitures at Carter, Morse and Goodrich, a boutique investment banking firm in Southport, CT. Prior to CMG Frank was President and CEO of UST Bank in Connecticut and Executive Vice President for strategic planning for UST Corp. He is on the Portfolio Valuation Committee of Connecticut Innovations; a quasi-state agency focusing on private equity investments in Connecticut based technology companies. He is also on the board of CTech IncUBator at the University of Bridgeport, Fairfield County's first and only university-based incubator for technology start-ups. Frank had served on the board of the Connecticut Venture Group and is a past chairman of the Crossroads Venture Fair. He has served on the boards of several regional companies including Fletcher-Thompson, Inc., Intellisource and Bank of America's Fairfield County's Advisory Board.

Since relocating to Connecticut in 1988 from Massachusetts, Frank has been deeply involved in local community affairs. He has been an active volunteer and teacher for Junior Achievement at Fairfield Warde High School. Frank was the founder and, for many years, had been Chairman of the Prostate Cancer Institute, affiliated with the Swim-Across-the-Sound and St. Vincent's Medical Center. Over the years he has served on the boards of several other not-for profit organizations including the United Way of Eastern Fairfield County, the Board of Regents of Sacred Heart University as well as past Chairman of the Board of the Barnum Museum in Bridgeport. Since 2006, Frank has been an active member of the Jewish Senior Services community, first through the JHE Foundation and currently as a Board of Director and Executive Committee member. He has also been a member of the audit, board development and investment committees.

Frank lives in Vero Beach, FL with his wife Nina and Labradoodle Otis and enjoys spending time with their two sons and four grandchildren. He spends as much time as his partners allow at his home in Rangeley, Maine. Frank has been a loyal Red Sox fan all his life and looks forward

to the diversion of another World Series run.

Andrew H. Banoff, President & CEO of Jewish Senior Services, shared, "Frank Morse is one of the formal and informal leaders of the Jewish Senior Services' Board of Directors, and our community. We are privileged to have his wisdom, insight and calm demeanor to help guide us through uncharted waters. I am personally grateful to Frank for his counsel, his friendship and his support."

Andrew continued, "When Brian Miles became the President of the Men's Club, he brought his own style and flair to the leadership, and he has been a true leader of this important organization. He is generous and thoughtful, inclusive and engaging, and has grown the Men's Club Board during his tenure to benefit Jewish Senior Services. I have always enjoyed Brian's style, and thank him for his dedicated service."

Brian Miles is this year's recipient of the Louis Lotstein Award for Distinguished Service for his dedication to Jewish Senior Services. He has so generously given his time and talent as the 16th President of the Men's Club, co-chairs the successful annual Celebrity Breakfast fundraiser and continues to be an active Board and Committee member of Jewish Senior Services. After graduating from Cornell University with a degree in Chemical Engineering, Brian has had a very successful career in the plastic resin distributing and trading industry and currently is a consultant for Ravago Americas. Brian and his wife, Sharon, have two adult children, Zachary and Wendi, and reside in Fairfield.

This year has been like no other and the entire Jewish Senior Services staff was recognized for their dedication and resilience in the face of the pandemic. Nichola Simms, Jewish Senior Services CNA and accomplished vocalist, graced us with beautiful songs honoring the staff for their countless acts of heroism, sense of duty and personal commitment throughout the past several months facing the unprecedented threats of COVID-19.

In reflecting on the staff, Andrew said, "It is the dedicated staff of Jewish Senior Services that are the 'heart and soul' of our organization. We are so pleased to recognize and honor them, as we reflect on their efforts throughout the pandemic and over many years of service. The expression 'Heroes Work Here' is a true explanation of what goes on each and every day on our campus."

For over 50 years the Women's Auxiliary has played an essential role in furthering Jewish Senior Services' mission and standard of health care. The overriding mission of the Women's Auxiliary is to nurture, enhance and support quality of life initiatives for the Residents and clients of Jewish Senior Services.

The 2020 Fall Gala donor list will be shared in the next issue of *Chai Lights*.



Photo credit: Regina Madwed, Capitol PhotoInteractive

Creative Programming

In an effort to keep members of the Women's Auxiliary connected and engaged during this challenging time, an ad hoc committee has been working on creative programs to interest this diverse group. These programs will be online over the coming months and include topics such as cooking, author talks, fitness, gardening, home décor and more. Watch for more details soon. Have an idea to submit? Be in touch with Susan Freed at sfreed@jseniors.org, share your thoughts and make sure we have your email address for e-blasts.

To kick off these virtual programs, the Women's Auxiliary held a 'Blintzes with Barbara' cooking demonstration with Past President Barbara Kauders as she helped all prepare for the upcoming Yom Kippur Break Fast. The Annual Membership Meeting took place virtually on Tuesday, October 6. Guest speaker Dr. Kim Feinstein, Clinical Psychologist, shared coping strategies and led an important conversation on mental health during the pandemic.

Game Day

The Women's Auxiliary hosted another Game Day on Monday, January 13, 2020. Over 80 women gathered in Bennett Hall for a casual afternoon with friends to play bridge, canasta, mah jong or rummikub. Desserts and beverages were enjoyed by all attendees. Debby Hiller and Barbara Kauders, Women's Auxiliary Past Co-Presidents co-chaired the event.

Men's Club

Thank You!

Thank you to all of the businesses and individuals who supported the George Lipton Invitational - Jewish Senior Services is extremely grateful for your continued support.

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Marty and David Burger
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Judy & Joshua Lipton
Neubert, Pepe & Monteith, P.C
PKF O'Connor Davies LLP
The Siebert Family
Laura and Howard Twersky
UnitedHealthcare
Dr. Perry A. Wasserlauf, Fairfield
Periodontics, LLC

FRIENDS

Commercial Kitchens
Expense Consulting
Knecht's Garage, Inc.

Annual George Lipton Golf Invitational

The 34th Annual George Lipton Golf Invitational took place on Monday, August 31 at The Patterson Club in Fairfield. It was a spectacular day of blue skies, a gorgeous venue and a healthy competition on the green. 81 golfers played the 18-hole course and enjoyed meals at the Clubhouse - all socially distanced. Brian Miles, President of the Men's Club, thanked co-chairs Dean Gaugler and John Paul for all their efforts to ensure a successful event. This year's Lipton generated over \$95,000. Special thanks to all participants and event sponsors for their generous and ongoing support of the Men's Club and of Jewish Senior Services (Please see sponsor list).

Photo credit: Regina Madwed, Capitol PhotoInteractive



Jeremy Schaap

Celebrity Breakfast

The Men's Club hosted its 5th annual Celebrity Breakfast, virtually, on Tuesday, September 15. Co-chaired by Mitchell Adelstein and Brian Miles, the event engaged almost 200 attendees to watch guest speaker Jeremy Schaap, ESPN Anchor and author, share his experiences as a professional in the world of sports news coverage, the son of the late Dick Schaap, and insights on current events. This year's event, generously underwritten by Alliance Energy, LLC, Koskoff Koskoff & Bieder, Marsh & McLennan Companies and Morrison Living raised over \$30,000.

Annual Meeting

Photo credit: Regina Madwed, Capitol PhotoInteractive



The next Men's Club President, Mitchell Adelstein (pictured on the left), was installed at the Men's Club Annual Membership meeting on Wednesday, November 4. This was an in-person event on the outdoor Courtyard at Jewish Senior Services. Mitchell follows an esteemed group of men as the 17th Men's Club President. Growing up in Massachusetts and graduating from Northeastern University, Mitchell began his petroleum trading career for Global Oil Companies. He started his own business in the same industry 19 years ago. Mitchell has been on the Men's Club Board for over six years and has co-chaired the Celebrity Breakfast event for the past five years, along with Brian Miles. Brian, the Immediate Past President, has done a tremendous job of growing the Men's Club Board, expanding the success of the Celebrity Breakfast and encouraging leadership in other Board members. The Men's Club Board is fortunate to have such dedicated leadership in the past and moving forward.

For More Information

For further information on how to become involved with the **Women's Auxiliary** or the **Men's Club**, please contact Dayna Hayden, Development Director, at 203-365-6409 or dhayden@jseniors.org. Women's Auxiliary annual membership dues are \$36 and life membership is \$250 (payable over three years). Men's Club annual membership dues are \$75 and \$150. Life membership is \$1,000 and George Lipton Fellow membership is \$2,500 (both payable over three years).

Community Services

Virtually Speaking...

The pandemic created many challenges for Community Services at JSS. Close personal contact, which is the very heart of our programs and services, became the primary activity prohibited if one was following the guidance and warnings issued by the experts. To protect patients and clients, programs such as the Adult Day Program, Early Memory Loss Program, Outpatient Therapy, Child Development Center and the J Fitness Center were suspended. Other programs, like Medical Home Care and Companion Care saw significant declines as clients chose to forgo services that relied on people coming into their homes.

As a team we quickly came to the realization that some of our most vulnerable clients would face a condition that was equally as debilitating as the virus: isolation. For some, the isolation created by the very measures to keep them safe had the potential adverse effect; that a decline in health and safety was a real risk as previous care and services were abandoned. Our dedicated teams quickly pivoted to new and different ways of connecting with our clients, creating a safety net, and fostering engagement and relationship building to prevent the loss of connection.

Adult Day Center clients and families were quickly supported with regular wellness calls by the Center's nursing staff, to identify how they were doing and facilitate care connections as needed. Meals that were previously provided in the Center were prepared and delivered to the client's homes to ensure that their nutritional needs were still being met.

Our Early Memory Loss Program transitioned quickly and seamlessly

to virtual programming via Zoom; older adults who weren't tech savvy were suddenly learning how to thrive in a virtual world, staying connected to the friends and activities that provided them with mental and social stimulation. For some, they described the weekly Zoom sessions as a lifeline.

Home Together® clients now saw their Nurse in FaceTime visits; Physical Therapists created virtual exercise sessions via Google for their home care clients to keep them limber and strong. Phone visits replaced home visits by our community health nurses to check on the status of conditions like diabetes and congestive heart failure, and community physicians conducted telemedicine visits with our patients and conveyed care plans to our clinicians.

The vital work of the Center for Elder Abuse Prevention was critical at a time when separation and isolation could create opportunities for abuse and neglect. The Helpline remained open and ongoing care management services remained intact to assist those in need during such uncertain times.

While we would have preferred to see and care for all of our clients and patients in person, we learned new ways of being and doing that stretched our abilities and helped those we care for to adapt and grow as well. We continue on in hybrid models of who we once were, knowing we are flexible enough to change without compromising our ultimate commitment to provide quality care and services.

For more information about these programs and others, call 1-833-JSS-LINK (577-5465) to speak with a Care Advisor.



Dr. Jesse Cohen

Physician Joins JSS Medical Staff

We are pleased to announce Dr. Jesse Cohen recently joined our Medical Staff to provide primary care for long term Residents and short term clients on campus. Dr. Cohen has worked in a number of long term care facilities in Connecticut after graduating with Distinction in Research from Mount Sinai School of Medicine and completing his Internal Medicine Residency at NYU Langone. We are fortunate to have Dr. Cohen as part of the JSS team of medical professionals!

We Are Here For You



As we face the challenges during this unprecedented time, the Roy and Aline Friedman Home Care Agency remains committed to providing excellence in quality care for our community. Our team of professional caregivers are continuously tested for COVID-19 and are provided with all

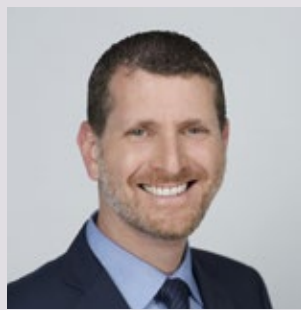
the necessary Personal Protective Equipment (PPE) to ensure the safety of all.

Our Medicare-certified, licensed agency provides home care services to promote recovery, independence and overall health and well-being. We offer a variety of programs and services for individuals who require medical and non-medical care while recovering from illness and performing the activities of daily living. Our certified home health aides and nursing assistants are available 24-hours a day, 7-days a week to ensure optimal safety and care.

As we continue to navigate through these difficult days and beyond ...from meals to medications and personal care... WE ARE HERE FOR YOU!

For more information about the Roy and Aline Friedman Home Care Agency please contact us at 203-396-1136.

2020 Joel and Lois Coleman Lecture



Dr. Jeffrey I. Farber

Dr. Jeffrey I. Farber, President & CEO of The New Jewish Home in New York, is a nationally recognized speaker who shared his experiences of "Leading a Mission-Driven Health Care System for Older Adults in a Time of Crisis" in June. The Zoom presentation was well-attended and the audience observed the commitment, passion and expertise of Dr. Farber whose topics

included various models of care for older adults, population health management, and health care finance.

Dr. Farber served as Chief Medical Officer and Senior Vice President of Population Health at Mount Sinai Health System, New York. He received his MD from Albert Einstein College of Medicine of Yeshiva University and a Masters in Business Administration from University of Massachusetts Amherst, and is Adjunct Associate Professor of Geriatric Medicine, Icahn School of Medicine at Mount Sinai.

Jewish Senior Services would like to thank Dr. Farber for his presentation and Joel and Lois Coleman for their continued commitment as sponsors to the annual lecture series.

2020 Employee Awards

The 91 employees celebrating a milestone anniversary were invited to a luncheon in September in recognition of their years of service. The annual awards event that includes dinner, award presentations and surprise guests will take place at a later date. Employees opted to wait until it is safe for all to gather with colleagues, friends and family and enjoy the usual evening of dinner, speeches and award presentations.

The recognition luncheon was an opportunity to say thank you and congratulations. Our amazing dining team prepared a fabulous menu that was thoroughly enjoyed and left all looking forward to the main event!

Special thanks to Marsh & McLennan Agency, who generously sponsor this employee event each year.



Celebrating 30 Years

The little blue house of love on Jefferson Street is what the Child Development Center was fondly called for many years. Those doors were opened through the generosity of the Pressman family 30 years ago and through the years, fond memories, friendships and loads of fun happened....and the years flew by and took us to our new campus on Park Avenue.

Since the day we opened our doors, the Center has provided a safe, happy, and peaceful environment that enriches the lives of the children in our care. Employees who leave their children in the morning, know it's likely they will catch a glimpse of their child on an afternoon walk around the home or playing outside. Community families expressed their delight in program activities and connection to the teachers who become extended family. A focus on friendship, compassion, cooperation and learning is the foundation for curriculum as we care for infants and toddlers or preschoolers preparing for Kindergarten.

Our experienced teachers design classroom activities developmentally appropriate and multicultural. The Child Development Center offers a variety of enrichment experiences, designed to promote the social, emotional, physical and intellectual development of all children in our care. Whether we are planting a vegetable garden, joining in an intergenerational music program, or running on the playground, the children at the Center are at the heart of the program.

For more information about the Child Development Center please contact Maura Eustace, Director, at 203-396-1005 or meustace@jseniors.org.



The little blue house on Jefferson Street is where the Child Development Center opened its doors 30 years ago. Pictured are Lauren and Alexa, two graduates, on the very last day before our move to the new campus.

The entrance of the Child Development Center on Park Avenue.



I Scream... You Scream... We All Scream For Ice Cream

One of our opportunities to thank employees over the past months presented itself through the delicious treats of JIM'S ICE CREAM TRUCK. Jim was on site at change of shift, to be sure anyone coming in or leaving their shift was able to select from the wide variety of ice cream treats available. Be it the start or end of a shift, it was a tasty and delightful way to enjoy a so well deserved thank you to our heroes!!



Caring Hands Awards



Nancy Desiral, CNA



Janice Gomes, CNA

LeadingAge Connecticut introduced the Caring Hands Award as a recognition of outstanding nursing aides. Our amazing caregivers were nominated for their focus on compassion and commitment to enhancing the quality of life for older adults. These caregivers love what they do and this is evident in the relationships they have developed with those in their care, their families and colleagues. We thank them for all that they do to make a difference! The Caring Hands Award luncheon was cancelled this year due to the pandemic however we congratulate these amazing caregivers and are fortunate to have them as part of the JSS family!

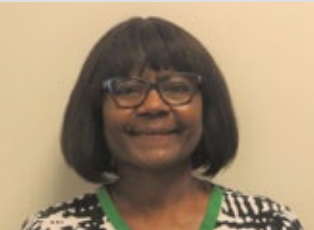
Nightingale Awards

To be named a Nightingale Award recipient is to be recognized for excellence in nursing. The recognition is an honor among nurses who are nominated by colleagues and celebrated with their peers. These nurses have made a significant impact in providing care, leadership and mentorship and have demonstrated excellence above the norm; have shown commitment to the community and have achieved a life-long legacy.

We are extremely proud to announce our 2020 Nightingales pictured below and though the celebration dinner was cancelled this year due to the pandemic we celebrate them, congratulate them and honor their commitment to excellence!



Bernadette Brown, RN



Fleurette Rosclair, RN



Lynn Sickels, RN

Heroes Work Here!



Jewish Senior Services®
excellence in our home and yours

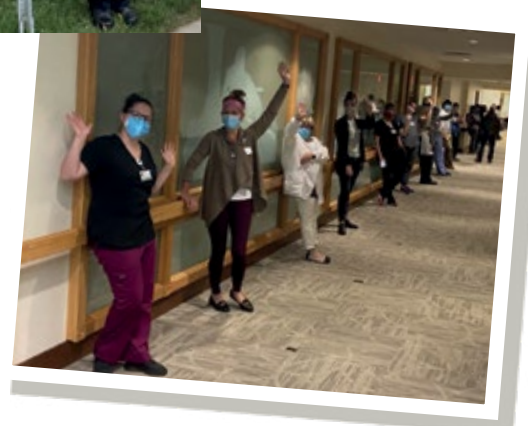


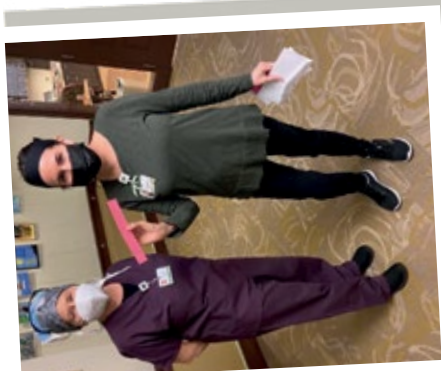
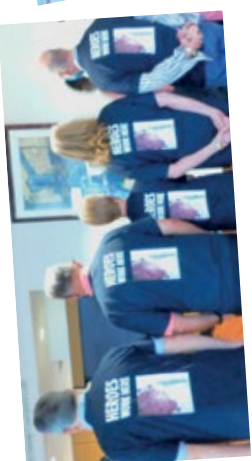
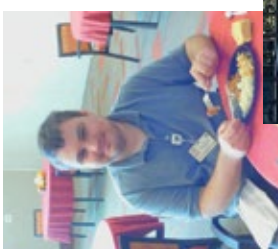
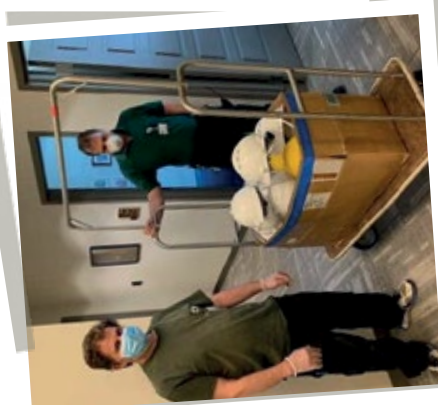
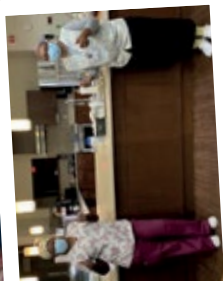
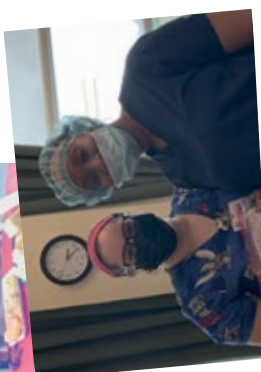
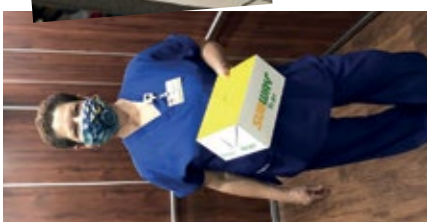
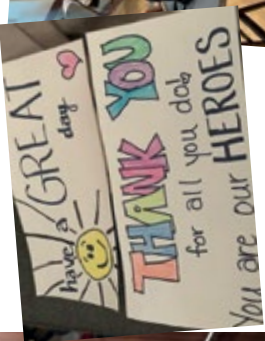
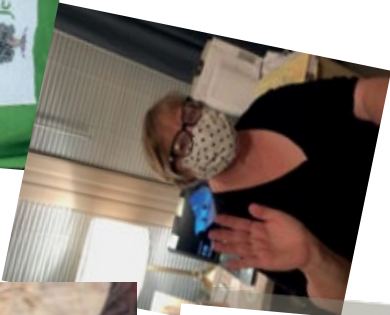
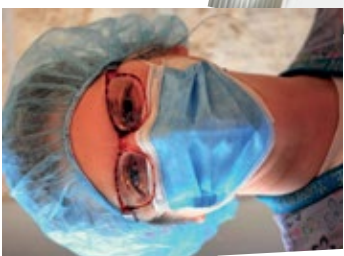
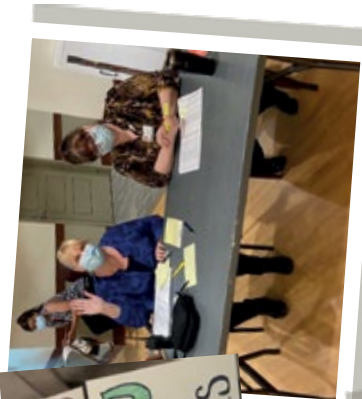
During COVID-19, the employees of Jewish Senior Services have demonstrated the meaning of courage, determination, and community service. Throughout the months of the overwhelming health crisis, facing the fear, the unknown and risk, JSS employees rose to the challenge with dedication and compassion for those depending on them providing care and services with unwavering commitment.

Clinical staff consisting of Nurses and CNA's did what they do best, providing the highest quality of care to keep people safe and protected as possible while the infection rate climbed throughout the community. They were supported by social workers, education and infection control; while the household dining teams, dieticians and cooks and behind the scenes dining support forces, did their magic to create nutrition plans to support wellness and normalcy. The environmental, laundry, facilities, maintenance and security teams focused increased efforts on protecting Residents and colleagues through exceptional measures designed for safety. The Rehab teams made great strides to keep people active and provide physical conditioning and education, IT and Health Information Systems were consistent on point in their areas. The efforts of therapeutic recreation and pastoral services employees provided such meaningful physical and emotional support, comfort and care that made a difference to so many while the administrative and reception support teams, Finance with day to day managing of financial compliance and responsibilities and Employee Relations didn't miss a beat in supporting departmental and employees everyday needs. Our Home Care teams of caregivers and Hospice, Child Development Center, Adult Day Center and Fitness Center provided both conventional and innovative means through both virtual and direct care. Our employees working to keep the SCAH and Home Together® programs supported during this period strived to keep all participants aligned to the services they required. The Foundation staff continued to raise funds, promote and hold events to support the organization and did a great job in making everyone feel connected to JSS while the Admissions team worked diligently to ensure those needing care services had the information required. The Leadership Team remained committed to providing direction and support while navigating to what was hoped would be over soon. Without a doubt... it takes a village and truly HEROES WORK HERE!

Through it all it was apparent that information and sharing was the key to guiding us and so began the tireless efforts to communicate through any and all means, and we soon looked forward to the weekly employee and community updates provided by our President & CEO, which stated facts, education and expectations to counter rumors and misinformation about spreading the virus. We learned the importance of universal masking and social distancing as this was reinforced constantly for our own protection and that of others. Our daily dress now included masks, PPE, screening and eventually testing, as we saw our campus change in front of our eyes from the parking lot to entrances, as it was redesigned with Resident and employee safety in mind.

The signs and comments that Heroes Work Here embrace a motto that rings true at JSS. We have a remarkable team of colleagues who have remarkable spirit and demonstrate remarkable teamwork each and everyday. We do believe that "together we make a difference" and "together we will get through this" and that it is a privilege to work here and care for those in our trust.





Assisted Living and Memory Care Residences • Long Term Care • Rehabilitation Services • Day Services • Home Care • Hospice
Advocacy and Education • Senior Choice at Home® • Home Together® • Child Development Center • Fitness Center



We Remember Them

by Sylvan Kamens & Rabbi Jack Riemer

At the rising sun and at its going down,
We remember them
At the blowing of the wind and in the chill of winter,
We remember them
At the opening of the buds and in the rebirth of spring,
We remember them
At the blueness of the skies and in the warmth of summer,
We remember them
At the rustling of the leaves and in the beauty of the autumn,
We remember them
At the beginning of the year and when it ends,
We remember them
When we are weary and in need of strength,
We remember them
When we are lost and sick at heart,
We remember them
When we have decisions that are difficult to make,
We remember them
When we have joy we yearn to share,
We remember them
So long as we live, they too shall live, for they are now a part of us,
as we remember them

Mourner's Kaddish

יִתְגַּדַּל וְיִתְקַדַּשׁ שְׁמֵהּ רַבָּא. בְּעָלְמָא דִּי בְּרָא כְּרְעוּתָהּ,
וְיִמְלִיךְ מַלְכוּתָהּ בְּחַיִּיכוֹן וּבְיוֹמֵיכוֹן וּבְכָל בֵּית
יִשְׂרָאֵל, בְּעָגְלָא וּבְזִמְן קָרִיב, וְאַמְרוּ: אָמֵן.
יְהֵא שְׁמֵהּ רַבָּא מְבָרַךְ לְעָלְמָא וּלְעָלְמֵי עָלְמַיָּא.
יִתְבָּרַךְ וְיִשְׁתַּבַּח וְיִתְפָּאֵר וְיִתְרוֹמֵם וְיִתְנַשֵּׂא וְיִתְהַדָּר
וְיִתְעַלֶּה וְיִתְהַלָּל שְׁמֵהּ דְּקֻדְשָׁא בְּרִיד חוּא, לְעָלְמָא מִן כָּל
בְּרִכְתָּא וְשִׁירָתָא תְּשֻׁבָּחָתָא וְנַחֲמָתָא, דְּאַמְיִירוֹ בְּעָלְמָא,
וְאַמְרוּ: אָמֵן.
יְהֵא שְׁלָמָא רַבָּא מִן שְׁמַיָּא, וְחַיִּים עָלֵינוּ וְעַל כָּל יִשְׂרָאֵל,
וְאַמְרוּ: אָמֵן.
עֲשֵׂה שְׁלוֹם בְּמִרוֹמָיו, חוּא יַעֲשֵׂה שְׁלוֹם עָלֵינוּ וְעַל כָּל
יִשְׂרָאֵל, וְאַמְרוּ: אָמֵן.

Yit'gadal v'yit'kadash sh'mei raba.
B'alma di v'ra khir'utei,
v'yam'likh mal'khutei b'chayeikhon uv'yomeikhon
uv'chayei d'khol beit Yis'ra'el
ba'agala uviz'man kariv, v'im'ru: Amein.
Y'hei sh'mei raba m'varakh l'alam ul'al'mei al'maya.
Yit'barakh v'yish'tabach v'yit'pa'ar v'yit'romam
v'yitnasei v'yit'hadar v'yit'aleh v'yit'halal
sh'mei d'kud'sha B'rikh hu.
Leila min kol bir'khata
v'shirata toosh'b'chata v'nechemata,
da'ameeran b'alma, v'im'ru: Amein.
Y'hei sh'lama raba min sh'maya,
v'chayim aleinu v'al kol Yis'ra'el,
v'im'ru: Amein.
Oseh shalom bim'romav, hu ya'aseh shalom
aleinu v'al kol Yis'ra'el, v'im'ru: Amein.

A special thank you to our Federations

Jewish Senior Services is a recipient agency of the following community organizations. We thank these organizations and the communities for their support.

**Federation for Jewish Philanthropy
of Upper Fairfield County
UJA-JCC Greenwich
United Jewish Federation of Greater Stamford,
New Canaan, Darien**

Family Mail

Your team has gone above and beyond for my mom and I am incredibly grateful! I went to 12 nursing homes before making the decision of where I wanted mom to be and I definitely made the right call.

- T.L.N., Long Term Care
Family Member

Thank you to all the wonderful people who work at Jewish Senior Services for keeping my dad and all the people who live at JSS safe and cared for during this pandemic.

- W.K., Long Term Care
Family Member