

Patient Name \_\_\_\_\_

## Checklist For Delivery Drivers Counseling New ReadyMed Packaging Patients



- Patients receiving ReadyMed pill packages for the first time should be counseled at the time of pick-up or delivery. All bags for new ReadyMed pill package patients will be designated with a blue sticker on the bag that says, "New Package Patient. Please Counsel."
- Take the pack out of the bag and let the patient look at it.
- Make sure the patient understands how to use the packs. Demonstrate opening a package, and let the patient open the sample pack provided to practice. Instruct the patient to open the pack over a bowl or over the counter, so they don't drop the medication. If the patient has trouble, recommend they use scissors to open packs.
- Point out the start date and end date on the top of the box.
- Ensure patient understands they should not start the pack prior to the date shown. If the patient needs to start the pack prior to the date on the box, call the LTC pharmacy immediately.
- Show the patient the date and time (morning, noon, evening, bedtime) on the pouches.
- Point out the LTC pharmacy's phone number on the box. Instruct the patient to call the LTC Pharmacy if they have any changes to their medication during the month.
- Call the LTC pharmacist. Have the patient talk with pharmacist and encourage them to ask questions.
- Ask the patient if they have any questions.
- If the patient has an issue with the pack or has a question you cannot answer, please contact the LTC Pharmacy at 229.794.1974.
- Sign, date and staple this completed form to POS ticket and return to LTC Pharmacy.



Delivery Driver \_\_\_\_\_

Date \_\_\_\_\_

