



2128 Yank Lamb Drive

Tifton, GA 31793

Phone 800.841.8700

Return Instructions

*****NOTE*** Customers are responsible for return freight charges*****

1. Fill out the attached form and fax to 800.711.6515. Our returns department will review form and notify customer via fax if item (s) are approved to be returned.
2. If return is after 30 days of purchase, credit will be issued for purchase price or current market value, whichever price is lower.
3. Items must be in original container and factory sealed.
4. Make sure that items are packaged securely for return. Credit will be denied if items are damaged due to improper packaging.
 - a. Liquids should be in a sealed bag.
 - b. Boxed items such as creams and ointments should be double boxed to prevent crushing.
 - c. Glass should be bubble wrapped.
 - d. Cooler items must be packaged properly inside a cooler or a cooler envelope with an ice pack inside. Must be notated on box that there is a refrigerated item enclosed. NEVER return these items on Thursday or Friday due to package being left with courier.
5. Please leave price stickers attached to the bottles.
6. Make sure a copy of the form is enclosed.

THANKS FOR YOUR BUSINESS!!!



RETURN AUTHORIZATION FORM

Please fill out and fax to 800.711.6515 Include a copy in the return package.

DO NOT remove price stickers prior to returning.

RETURN WILL BE DENIED IF AFFIDAVIT BELOW IS NOT SIGNED!!!

Item No.	Qty	Date of Purchase	Description	Manufacturer	Strength	Size	Exp Date	Lot No.	Reason Code

Reason Codes: A. Expired/B. Damaged/ C. Received Short Dated/D. Ordered Wrong
E. Received Incorrect Item/F. Pricing/G. Recall

Affidavit: By signing this form, I agree that the products being returned have been stored in the proper conditions stated on the product label (such as room temperature or refrigerated) and have not been exposed to any extreme conditions while in my possession. I understand that I'm responsible for damages incurred due to improper packaging when being returned. I agree that I may not receive credit if items are damaged due to improper packaging or evidence of improper storage is present. I also agree to pay freight charges for the returned shipment.

Signed: _____ Printed Name _____

Store Name: _____ Account Number _____

Fax Number _____ Date _____

Sign each page if multiple pages are submitted