

Travel during Covid-19

An update on what's happening on the ground

We thought we'd put together a Q&A to help answer any questions you or your clients may have regarding travel to Tanzania over the coming weeks and months. Our aim is to provide you with as much information and reassurance as possible, so please have a read and get in touch if there's any further detail we can provide - we'd be happy to.

Please be aware that the details held within this document are current at time of publishing and may be subject to change, so please do check again in advance of travel that the details remain unchanged.

Before arrival

Should clients get a visa in advance?

It is possible to get a visa on arrival but we recommend getting one in advance from the client's home country.

Visas for Tanzania can be applied for online at least four weeks before travel for both Tanzania Mainland and Zanzibar. We suggest that visas are applied for early as there can be delays in processing applications. You will be required to complete an online form, make payment and submit your application online via <https://eservices.immigration.go.tz/visa/>

Do clients need to have proof of a negative Covid-19 test before departure?

The latest Tanzania Travel Advisory has stated that all travellers entering or leaving Tanzania:

- There will be enhanced screening for Covid-19 infection.
- There will be no mandatory quarantine on arrival;
- Where countries or airlines require a negative Covid-19 test as a condition for travelling, certificates will need to be presented upon arrival; and
- Anyone with symptoms and signs related to Covid-19 infection will undergo enhanced screening and maybe tested via RT-PCR. Further information can be found on the [MoHCDGEC website](#).
- Clients are encouraged to observe adherence to infection prevention measures, such as good hygiene, wearing a mask and keeping a physical distance from others.

What luggage should clients bring?

If clients are taking a domestic flight, we still recommend that they bring a soft luggage bag. Please note however that luggage will be regularly wiped and cleaned so we'd recommend not bringing anything too delicate or which may stain easily.

Arrival in Tanzania

What experience can clients expect when arriving into Tanzania International Airports?

Tanzania's international airports are well prepared for the arrival of visitors. Locals, residents and the first flurry of tourists have been arriving since the borders opened in June and the measures in place appear to be working well. These measures include:

- Guests must wear their masks throughout the airport grounds
- Guests must adhere to social distancing measures of 1 meter
- There are hand sanitiser dispensers throughout the airports for guests to use
- Guests will be asked to fill in a form regarding their recent travel history
- Guests will have their temperature taken at immigration
- Once guests exit the arrivals terminal they will be met by their safari representative
- Luggage will be disinfected before being put into the transfer or safari vehicle

What happens if clients show a fever / temperature on arrival?

We have included information below which also provides a detailed answer from Tanzania's Ministry of Health.

On Safari with Nomad Tanzania

In addition to the below questions and answers please see our [Safe Safaris Guide](#) for a more in-depth look at our Standard Operating Procedures.

When and where will clients be asked to wear masks?

- All guests must wear masks in public places including airport grounds, at park gates and on any domestic flights.
- If guests want to explore a village, town or city we recommend that they wear a mask.
- If guests wish to do so they can remove masks whilst inside a vehicle.
- If guests are in a shared game viewing vehicle, they will be required to wear masks. For any guests who don't wish to wear a mask we recommend they arrange for a private car and guide.

Will Nomad Tanzania camp staff be wearing masks and safety equipment?

We are aware of the negative effects of wearing masks for too long and we therefore want to ensure we are looking after staff welfare as well as maintaining sensible safety measures. Referencing local government guidance, we have implemented the following measures within our Covid-19 protocols:

- On transfers or game drives, drivers and guides will wear a mask however will need take regular breaks to get fresh air.



- Whilst in camp, staff attending to guests will adhere to social distancing [2 meters as far as possible] and waiters will wear masks when serving guests.
- Back-of-house staff will adhere to social distancing with other staff members and will not wear masks unnecessarily.
- Housekeeping staff will wear Personal Protective Equipment when cleaning rooms.

What happens if a client contracts Covid-19 whilst on safari with Nomad?

All our guests are covered for medical evacuation and will be transferred to a specialist centre which has been implemented to arrange testing and identify appropriate health support.

What precautions are being put into place for people visiting the chimps?

We've always had comprehensive measures in place to protect the chimps from human viruses but we've added a few extra procedures for any guests able to visit the chimps this season.

- Guests will be required to provide proof of a negative Covid-19 test taken within the previous two weeks
- Guests will be briefed not to touch anything in the forest with their bare hands
- Guests must keep a distance of 10 meters from the chimps
- Before each chimp trek guests will have their temperature taken
- Any guests with the signs of a cold will not be able to visit the chimps
- Additional daily sanitization of clothes before entering the forest
- Increased safety measures by using N95 masks whilst in the locality of chimps

Before returning home

Can clients get a Covid-19 test done before returning home?

Please contact us if you have any guests who require Covid-19 tests in order to be allowed back into their country of origin. We are identifying reliable testing centres and will work with you to help put arrangements in place where this is absolutely necessary.

Contact Details

Happily, the majority of our safaris unfold smoothly and seamlessly. Should your clients encounter any issues at all en-route to, or whilst in Tanzania, please advise them to contact our duty manager who is on call 24hrs to assist with all arrangements whilst under our care:

24 HR DUTY: M: +255 784 208343 | T: +255 763 333383 | E: duty@nomad-tanzania.com



An Overview of Tanzania's Ministry of Health Protocol

QUESTION	CLARIFICATION
1. What happens if a guest arrives at the entry point with a high body temperature?	They will be taken to a holding facility within the Point of Entry for additional screening to ascertain if they have COVID-19 or any other disease. If COVID-19 is suspected, the Rapid Response Team will be called to collect a sample.
2. Is it necessary for arriving guests with a high body temperature to take a COVID-19 PCR [<i>polymerase chain reaction</i>] test?	Yes. To date there is no country that is an exception to this rule, but we will continue updating this mandate based on risk assessment.
3. Where do guests who have taken a COVID-19 PCR test wait for their results?	If the assessment finds the visitor has mild symptoms, details of where they will go, and contact details will be taken. They will be advised to self-isolate and to observe Infection Prevention Control measures. Details will be sent to a nearby district for follow-up. If the assessment finds the visitor has a moderate or severe case [criteria for assessment have been developed], then they will be sent to a designated health facility for further care.
4. What is the procedure that follows if a guest has tested positive?	They will be advised to self-isolate. Depending on whether they have mild, moderate or severe symptoms, the decision-making process outlined above will be undertaken.
5. Is there a holding area at the airports where positive COVID-19 guests would have to wait?	Yes.
6. Does the government have a list of designated hospitals that will deal with confirmed COVID-19 patients regionally?	Yes, all National, Zonal and Regional referral hospitals are capable of handling patients. Each has trained personnel, and all the necessary equipment.
7. Is there an official website where up-to-date information on health protocols and preventive measures can be accessed online?	Yes, on the MoHCDGEC website .
8. What is the correct way to dispose of masks and other protective gear that complies with the recommended national health and safety standards and environmental considerations?	We advise that visitors deposit their masks and other PPE in areas that have been specifically designated for this purpose.
9. What are the Rapid Response Team contacts? What is their role?	Every region has well-trained RRTs in each district, consisting of clinicians, laboratorians and health officers. We use our Call Centre [reachable on #199] to link to Regional Medical Officers.

10. Is there a health protocol from MoHCDEC that should be provided to Liaison officers?	All our documents can be found on the MoHCDEC website .
11. What are the criteria for the approval of disinfectants and infrared thermometers?	We use the Tanzania Medicine & Medical Devices Authority (TMDA) [recognised Africa-wide] as well as the Tanzania Bureau of Standards to ensure all equipment meets the required standards.