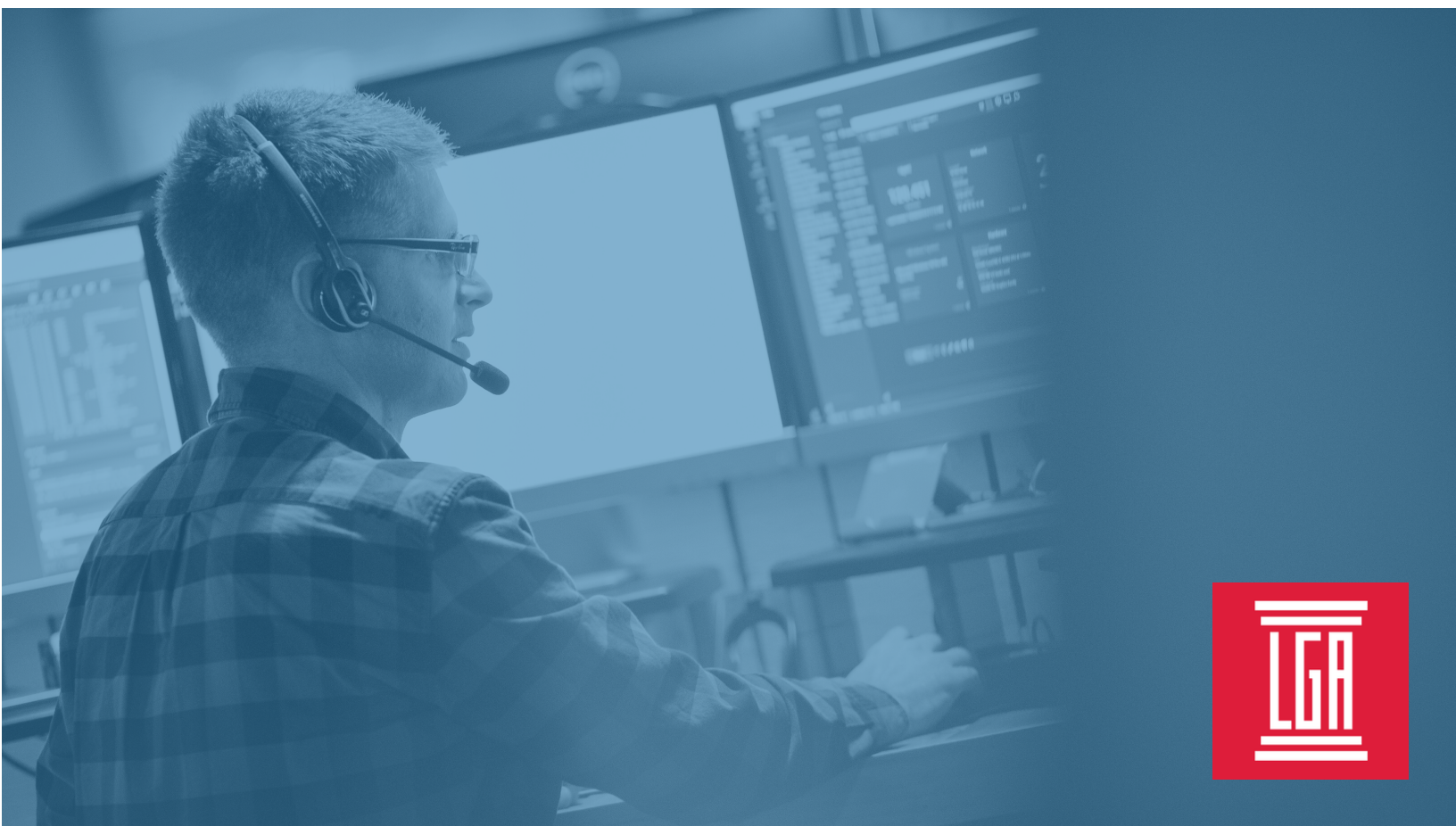


THE  COMPANY

**is about
freedom.**

LEWIS GROUP ARCHITECTS

A Case Study



At the beginning of 2019, Lewis Group Architects found themselves in a situation that is far too common for a growing architecture firm. They were operating with a cobbled together IT system that was confronted with multiple ransomware attacks, resulting in significant downtime, lost data and lost billable hours.

The firm spent their time putting out fires instead of serving their clients' needs as expert architects. They needed proactive IT, not IT that held them back from doing their jobs. Their search for a better IT solution led them straight to us.

Lewis Group Architects recognized that The IT Company offers expertise that other companies don't:

- Significant experience in the Architecture industry
- Senior-level engineers that make complex IT issues easy to understand
- An IT system that's built to promote the growth of your business rather than hold it back

Our experienced engineers created an IT system for Lewis Group Architects that allows them to optimize their time and focus on growing their business. Thanks to newer, faster technology and cloud-based email, their projects can be completed without lag or downtime. They can confidently promise clients delivery that's successful and secure, because they have a team of experts at The IT Company ensuring their firm is both protected and productive.

“It is amazingly freeing to be able to know that our team can focus on their work and not have to deal with downtime and underperforming systems.”

- Jeff Castor, Lewis Group Architects

THE PROBLEM

- Paying too much for a system that didn't work
- Security breaches
- Significant downtime
- Lost billable hours and data

THE SOLUTION

- Newer server and technology allowing them to access drafting software better and faster
- Cloud-based email for optimized, secure communication
- Eliminating specific networking and computer issues that created obstacles with project completion and billing

THE OUTCOME

- Freedom and time to focus on their work
- New tools that allow them to optimize their performance in the architecture industry
- Accessible information that keeps them informed on their IT's performance
- The right answers from an expert IT team when they need them

ABOUT LEWIS GROUP ARCHITECTS



Lewis Group Architects has been a passionate advocate for their clients since 1982. They understand and identify with their clients' visions, and strive to produce great architecture through creative problem solving skills. It's why they're one of the largest architectural firms in East Tennessee.

Having been recognized as leaders in the fields of Healthcare and Education, they also have extensive experience in corporate office buildings, retail, and public buildings including libraries and other institutional and civic facilities with timeless contributions to the skylines of the communities where they work and to the lives that are improved and made more productive by the environments that they've shaped.



THE COMPANY

The IT Company is a boutique Cloud and Managed IT Provider in Knoxville, TN. Our Mission is simple: **Happy Customers.**

We know that IT should help your business, not hold it back. We understand how crippling and critical IT problems are, which is why we've built a proven system optimized to reduce problems.



We partner exclusively with companies who have very little tolerance for downtime, are in High Security and/or High Compliance industries, desire 24/7/365 service and are expecting trust and happiness in their IT partnership.

