



PeopleSoft Component Global Price List
April 1, 2019
Software Investment Guide

PeopleSoft Component Global Price List

	Component License Price	Software Update License & Support	License Metric	Minimum
Customer Relationship Management				
HelpDesk for Employee Self Service	30	6.60	Employee	All Employees
HelpDesk for Human Resources	120	26.40	Employee	All Employees
Multichannel Communications	1,950	429.00	Application User	5
Supply Chain Management				
eProcurement	80	17.60	Application User	5
eSupplier Connection	9,195	2,022.90	Application User	5
Inventory	4,595	1,010.90	Application User	5
Option: Mobile Inventory Management	1,725	379.50	Application User	5
Order Management	5,100	1,122.00	Application User	5
Purchasing	4,595	1,010.90	Application User	5
Services Procurement	2,995	658.90	Application User	5
Strategic Sourcing	9,195	2,022.90	Application User	5
Supplier Contract Management	6,895	1,516.90	Application User	5
Asset Lifecycle Management				
Lease Administration	4,595	1,010.90	Application User	5
Maintenance Management	4,595	1,010.90	Application User	5
Option: Self-Service Work Requests	575	126.50	Application User	5
ESA				
Contracts	6,895	1,516.90	Application User	5
Expenses	6	1.32	Expense Report	1,000
Grants	7,125	1,567.50	Application User	5
Program Management	2,895	636.90	Application User	10
Project Costing	4,595	1,010.90	Application User	5
Resource Management	3,495	768.90	Application User	5
Financials				
Cash Management	645	141.90	Application User	5
eSettlements	1,950	429.00	Application User	5
Financials	4,595	1,010.90	Application User	5
Transaction Billing Processor	1,595	350.90	Application User	5
Treasury	28,995	6,378.90	Application User	5
Human Capital Management (HCM)				
Absence Management	52	11.44	Employee	All Employees
Benefits Administration	85	18.70	Employee	All Employees
eCompensation	35	7.70	Employee	All Employees
ePerformance	105	23.10	Employee	All Employees
Human Resources	185	40.70	Employee	All Employees
Payroll	225	49.50	Employee	All Employees
Payroll Interface	70	15.40	Employee	All Employees
Pension Administration	85	18.70	Employee	All Employees
Recruiting Solutions	75	16.50	Employee	All Employees
Succession Planning	70	15.40	Employee	All Employees
Time and Labor	110	24.20	Employee	All Employees
Enterprise Learning Management				
Enterprise Learning Management	105	23.10	Employee	All Employees
Campus Solutions				
Campus Solutions	245	53.90	FTE Student	All Students
Contributor Relations	1,350	23.10	Application User	5
Portals				
Interaction Hub	500	110.00	Application User	5
PeopleTools				
PeopleTools-Enterprise Development	1,150	253.00	Application User	5
PeopleTools-Enterprise Development Starter Kit	260	57.20	Application User	5

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Governance, Risk, and Compliance				
Application Access Controls Governor	895	196.90	Monitored User	100
Option: Application Access Controls for PeopleSoft Enterprise	200	44.00	Monitored User	100
Application Management				
Application Management Suite for PeopleSoft	300	66.00	Named User Plus	200
Application Management Suite for PeopleSoft	15,000	3,300.00	Processor	4
Application Testing				
Functional Testing Suite for Oracle Applications	12,000	2,640.00	Named User Plus	not applicable
Load Testing Suite for Oracle Applications	125	27.50	Named User Plus	50
Application Integration Architecture				
A complete listing of Oracle AIA products and related details can be found in the Oracle Application Integration Architecture Price List.				

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UPK				
Oracle User Productivity Kit Standard	17,500	3,850.00	UPK Developer	1
Oracle User Productivity Kit Standard	90	19.80	Application User	50
Oracle User Productivity Kit Standard	45	9.90	Employee	500
Oracle User Productivity Kit Professional	17,500	3,850.00	UPK Developer	1
Oracle User Productivity Kit Professional	100	22.00	Application User	50
Oracle User Productivity Kit Professional	50	11.00	Employee	500
User Productivity Kit Content Materials for CRM				
PeopleSoft Enterprise UPK HelpDesk for Human Resources (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
User Productivity Kit Content Materials for Human Capital Management				
PeopleSoft Enterprise UPK Absence Management (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Benefits Administration (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft UPK for Candidate Gateway (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK eBenefits (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK eCompensation Manager Desktop (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK ePay (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK ePerformance (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK eProfile (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK eProfile Manager Desktop (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft UPK for Global Payroll Core (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Human Resources (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Payroll for North America (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Talent Acquisition Manager (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Time & Labor (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
User Productivity Kit Content Materials for Learning Management				
PeopleSoft Enterprise UPK Enterprise Learning Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable

PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum
User Productivity Kit Content Materials for Financials/ESA Software				
PeopleSoft Enterprise UPK Asset Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK for Cash Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Contracts (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft UPK for eSettlements (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Expenses (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK General Ledger (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Grants (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Payables (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Project Costing (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Receivables (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
User Productivity Kit Content Materials for Supply Chain Management				
PeopleSoft Enterprise UPK Billing (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft UPK for eBill Payment (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK eProcurement (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Inventory (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Order Management (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Purchasing (up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
PeopleSoft Enterprise UPK for Strategic Sourcing (up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft UPK for Supplier Contract Management (up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable

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	Component License Price	Software Update License & Support	Licensing Metric	Minimum
Other User Productivity Kit Content Materials				
PeopleSoft Enterprise UPK Fundamentals for Financials and Supply Chain Management Software Modules				
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Fundamentals for HCM Software Modules				
(up to 4K employees and up to \$1 billion in revenue)	8,800	1,936.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	17,600	3,872.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Reporting Tools for Financials/ESA and Supply Chain Management Software Modules				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Reporting Tools for HCM Software Modules				
(up to 4K employees and up to \$1 billion in revenue)	17,500	3,850.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
PeopleSoft Enterprise UPK Reporting Tools for PeopleTools				
(up to 4K employees and up to \$1 billion in revenue)	35,000	7,700.00	UPK Module	not applicable
(over 4K employees and/or over \$1 billion in revenue)	70,000	15,400.00	UPK Module	not applicable
3rd Party Products - Not available for distribution by Oracle partner				
Microfocus - Not available for distribution by Oracle partner				
Micro Focus Visual COBOL for Windows				
1 Named User	16,000	3,520.00	See Supplement	not applicable
2 Named Users	28,800	6,336.00	See Supplement	not applicable
3 Named Users	40,500	8,910.00	See Supplement	not applicable
5 Named Users	65,500	14,410.00	See Supplement	not applicable
12 Named Users	115,000	25,300.00	See Supplement	not applicable
25 Named Users	172,500	37,950.00	See Supplement	not applicable
Micro Focus Visual COBOL for Linux and UNIX				
1 Named User	16,000	3,520.00	See Supplement	not applicable
2 Named Users	28,800	6,336.00	See Supplement	not applicable
3 Named Users	40,500	8,910.00	See Supplement	not applicable
5 Named Users	65,500	14,410.00	See Supplement	not applicable
12 Named Users	115,000	25,300.00	See Supplement	not applicable
25 Named Users	172,500	37,950.00	See Supplement	not applicable

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	Price	Metric	Minimum	Notes
Consulting Services				
Oracle Consulting Implementation for Oracle PeopleSoft Financial Management Data Masking	58,414	Each	-	
Oracle Consulting Implementation for Oracle PeopleSoft Human Capital Management Data Masking	48,414	Each	-	
PeopleSoft CEMLI Analysis Tool (PCAT) - 12 months	9,600	Each	-	
PeopleSoft CEMLI Analysis Tool (PCAT) - 36 months	14,760	Each	-	

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time.

Employee: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

Expense Report: is defined as the total number of expense reports by Expenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Monitored User: is defined as an individual who is monitored by an Analytics program which is installed on a single server or multiple servers, regardless of whether the individual is actively being monitored at any given time.

Individual users who are licensed for an Analytics program by either Named User Plus or Application User may not be licensed by Monitored User.

For the purpose of the Usage Accelerator Analytics program, every user of your licensed CRM Sales application program must be licensed.

For the purpose of the Human Resources Compensation Analytics program, all of your employees must be licensed.

For the purpose of the following Oracle Governance, Risk, and Compliance applications: Advanced Controls for eBusiness Suite, Application Access Controls Governor, Application Access Controls for E-Business Suite, Configuration Controls Governor, Configuration Controls for E-Business Suite, Transaction Controls Governor, and Preventive Controls Governor, the number of Monitored Users is equal to the total number of unique E-Business Suite users (individuals) being monitored by the program(s), as created/defined in the User Administration function of E-Business Suite. Users of iProcurement and/or Self-Service Human Resources are excluded.

For the purpose of the following PeopleSoft Enterprise Governance, Risk, and Compliance applications: Advanced Controls for PeopleSoft Enterprise, Application Access Controls Governor, Application Access Controls for PeopleSoft Enterprise, Configuration Controls Governor, and Configuration Controls for PeopleSoft Enterprise, the number of Monitored Users is equal to the total number of unique PeopleSoft Enterprise (or any other custom applications/programs) users (individuals) that the program monitors.

DEFINITIONS continued

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Oracle Database, and Load Testing Suite for Oracle Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following programs: Data Masking and Subsetting Pack, and Data Masking and Subsetting Pack for Non-Oracle Databases only the users of the database servers where masked data or data subsets originates and the users of the database servers performing masking, or subsetting operations (via GUI or command line) must be licensed.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, Real User Experience Insight, Application Replay Pack, all users of the respective managed application program must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate and Oracle GoldenGate for Oracle Applications, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, and Application Adapters for Data Integrations, the users that are running or accessing the data transformation processes must be counted for the purposes of determining the number of licenses required.

For the purposes of the following programs: Oracle Mobile Suite Client Runtime and Mobile Application Framework, only the end users of each Application Developed must be counted for the purposes of determining the number of licenses required, regardless of the choice of the mobile application development tool or the framework used to build the Application Developed.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One, Standard Edition 2, or Standard Edition in the product name (with the exception of Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs, Standard Edition 2 programs, or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Masking and Subsetting Pack and, Data Masking and Subsetting Pack for non-Oracle Databases all database servers where masked data or data subsets originate and database servers performing masking, or subsetting operations (via GUI or command line) must be licensed.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Replay Pack, Real User Experience Insight, all processors on which the middleware software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator for Oracle Business Intelligence, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: TimesTen Application-Tier Database Cache, and TimesTen Application-Tier Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate and Oracle GoldenGate for Oracle Applications, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purpose of the following programs: Oracle Golden Gate Application Adapters, only the processors running the source Oracle or non Oracle database(s) from which you capture data must be counted for the purpose of determining the number of licenses required. In the instance of multiple source databases, all processors for all sources must be counted.

For the purposes of the following program: Audit Vault and Database Firewall, only the processors of the sources which are protected, monitored or audited must be counted for the purpose of determining the number of licenses required.

DEFINITIONS continued

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Module: is defined as the functional software component described in the product documentation.

For a complete list of products offered by Oracle Corporation, please visit the Oracle Software Delivery cloud site:

<http://edelivery.oracle.com>

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower of the CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server):
Oracle Database Enterprise Edition, Oracle Database Standard Edition 2, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server):
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle *MetaLink*, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.