Influenza Support

Supports tracking flu shot adherence by confirming vaccinations or directing people to nearby locations to receive vaccinations. Text Message Enrollment supports scalability, while Pick & Choose Modules include: Vaccine Check-In, Awareness & Education, and Symptom Tracking throughout flu season.

Example Messages

Have you received a flu shot for this upcoming fall & winter yet? (2020-2021) Yes or No?

Ok thanks for letting us know. Text back your zip code and we'll send you nearby locations where you can get a flu shot.

The zip code you entered is '63033'. Reply '1' if correct or '2' if you want to change to a different zip code.

Modules

- 1. Text Message Enrollment
- 2. Vaccine Check-In
- 3. Symptom Tracker
- 4. Awareness & Education

HEDIS Quality Measures

The percentage of adults 18–64 years of age in commercial and Medicaid plans who report receiving an influenza vaccination between July 1 of the measurement year and the date when the commercial CAHPS 5.0H survey was completed.

Outcomes

2.1M

Total Influenza Messages Delivered

Featured Case Study



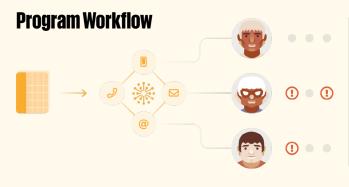
203% Average HbA1c Reduction

Learn How Mercy Scaled Care Management to Thousands of Patients!

Read the Case Study

NO

63033



Client

Provides list of eligible patients to CareSignal

CareSignal

Enrolls patients via text, email, mailers, & direct phone calls

Patients

Answer automated SMS & phone call prompts sending in clinically-relevant data

CareSignal Programs

Categorize at-risk patients & triggers alerts in real time

Virtual Care Navigators

Monitor dashboard & follow standard operating procedures

Providers

Receive escalations, only as needed



