

RT Specialty employs the strongest team of claims handling professionals in the industry to assist our clients with any and all claims issues. This approach is unique within the wholesale industry and has proven to be a valuable asset to our retail brokers and their clients. We have an experienced staff of well-respected claims advocates, namely:

Todd Mannschreck is RT Specialty's President of Claims, Chief Claims Officer. As head of the RT Claims Department, Todd is responsible for developing and implementing all policies and procedures for the department and ensuring accurate claims handling. His 30-year tenure provides a long view and deep experience that greatly assists in attaining favorable claims resolutions.

Steve Edwards serves as Manager, Claims in RT Specialty's Kansas City office. He joined RT Specialty in 2021 and is the dedicated claims advocate for RT Environmental and Construction Professional (RT ECP).

Prior to joining RT Specialty, Steve was Senior Claims Manager for the Robert E. Miller Group, leading their advocacy and claims consulting practice primarily focused on construction risks, including asbestos abatement, construction managers, general contractors, specialty contractors and tradesmen, and their relative exposures. Steve has also previously served as the Claims Manager for Cretcher-Heartland / Truss in the Kansas City market, working in a similar advocacy capacity providing guidance, claims support and coverage analysis to a diverse book

of construction related risks, including architects and engineers professional liability, asbestos abatement, construction managers, general contractors, and specialty contractors and tradesmen.

Earlier in his career, Steve gained valuable experience both as an adjuster and as a Claims Manager on the carrier side at Wausau Insurance, Reliance Insurance and Zurich North America, where he also focused on risks associated with the construction industry.

RT Specialty's Claims Manager, **Brenda McGovern**, has 30 years of claims handling experience beginning as a claims representative at retail broker Calvin Miller International, in 1990. When Calvin Miller was acquired by American Phoenix in 1995, she stayed on as a claims representative. In 1998, Brenda left American Phoenix and joined Hartan Brokerage, a small privately owned wholesale broker as a claims manager. Hartan Brokerage Inc. was acquired by RT Specialty in March of 2016, and Brenda continues to handle property, casualty, professional, auto, environmental and marine claims.

“Steve and the entire RT ECP Claims staff are a major differentiator, allowing us to offer clients unparalleled claims resources to maximize the insureds’ benefits under these complex programs.”

**Jeff Slivka, President,
RT Environmental & Construction Professional**

CONTACT

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To report a claim, email northeastclaims@rtspecialty.com. Or contact your local RT Specialty broker or underwriter.
rtspecialty.com