Easy Systems

Invoice processing time UTZ Certified cut in half

WISHES
- Faster processing of invoices
- No more lost invoices
- More insight into the invoice flow
- Online processing of declarations

RESULTS
- Invoice processing time cut in half
- Faster availability of management information
- Gains in terms of precious management time and accountant fees

FACTS & FIGURES
- Accountview
- 8000 invoices per year
- 35 users

CHOSEN SOLUTION
- Invoice Invoice incl. the mobile app
- Easy Expense
- OCR software

UTZ Certified

Invoice approval after orders are already placed, authorised signatories abroad, and many e-mails to track invoices. It was taking up more and more time in the financial administration of the rapidly growing UTZ Certified. Until the software solution from Easy Systems for automatic invoice processing and expense management was implemented. The processing time of invoices has been cut in half and efficiency has skyrocketed.

WORLD OF DIFFERENCE

Easy Systems has really made a world of difference for us', Ron van Leeuwen says enthusiastically. Van Leeuwen has the final responsibility for Finance, HR, and IT at UTZ Certified. 'We have grown from 35 to a hundred employees in a short period. The number of invoices to be processed has also increased significantly. Initially, no more than five people were authorised to sign; now, there are three times as many. Moreover, they are often abroad due to the nature of our organisation, which doesn't make things any easier.'

THE END OF INEFFICIENCY

All these international activities provide an ever growing flood of invoices and expense reports from various countries. 'It was not uncommon that invoices were left unprocessed because those authorised to sign them were abroad and difficult to reach, also due to time zones. Or even that invoices needed to be approved retrospectively as a result. This not only resulted in delays, but sometimes in unpleasant surprises, mainly at the end of a financial year, when invoices would emerge. Moreover, our finance department was

increasingly occupied with tracking down and communicating about invoices and expense reports instead of processing them. Countless e-mails, lots of management time, incomplete and late management information, increasing work pressure... a change was necessary. And I knew there was another way: with one of my previous employers, I had already had good experiences with the software from Easy Systems that was being developed to solve problems like this at the time. Therefore, I contacted Easy Systems again, and I have not regretted it. Their solution has truly broken the negative efficiency spiral.'

CONTRIBUTING TO THE THOUGHT PROCESS

How did Easy Systems manage that? 'Mainly by listening well to us as a customer and being on top of things. A successful software implementation stands or falls with good people. Smart software alone is not enough. The consultants from Easy Systems were always accessible and responded to questions quickly. They thought with us in case of problems and did not try to push us into a standard box. Very committed and knowledgeable with clear agreements. It also says a lot that there is almost no employee turnover at Easy Systems. Both their software and their organisation are reliable. You can notice that they are working with this product for over ten years.'

WELL-OILED MACHINE

Van Leeuwen is ook zeer te spreken over de snelheid Van Leeuwen is also very pleased about the speed with which Easy Systems works. 'We were already working with Easy Invoice (invoice processing with online authorisation management) within three months. The implementation only took Easy Systems thirteen days. We spent the remaining time on test work and training colleagues to optimally use the new application. After that, two more months of 'aftercare' for optimisation and solving a number of practical problems followed. The project ran like a well-oiled machine. That is why we immediately followed it up with the implementation of Easy Expense (automated expense management). That process even took a month less

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Ron van Leeuwen - Finance Director

overall. The result is that the financial administration is no longer drowning in receipts from all sorts of distant places, but that the credit card expenses are all handled online. For all those concerned, that saves a lot of time, and we as management have insight into the costs much faster. Now, our people abroad can declare when and where they want via their laptop and work through their list of invoices to be authorised. There is no more reason for late approval of invoices. They can also easily add a comment for a budget holder or a question for the financial administration via the system. What is also very convenient is that the underlying invoices are digitally transparent because they have been scanned. This saves our financial administration a lot of ad hoc questions. Easy Systems has made it possible for our financial team of three people to accommodate the growth with the same number of people.'

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> **Ron van Leeuwen** - Finance Director

BENEFITS

Thanks to Easy Systems' software solutions, the business operations of UTZ Certified have not only become much more efficient, the processing time of invoices has also been more than halved. 'That is a significant benefit, in addition to the faster availability of management information. Moreover, it saves us a lot of precious management time and accountant costs. This is because our accountant can simply look at Easy Invoice. A pleasant side effect is that it also saves a lot of archive space. Perhaps that is why we are also going to start with Easy Contract (online contract management). Our goal is to achieve efficiency and transparency in chains; with Easy Systems, we have certainly achieved that for our own organisation chain. For us, Easy Systems is not a luxury, but a must.'

The garantees of Easy Systems

✓ An interface for every financial system

✓ Fixed price implementation

✓ Completion possible in just 5 days

✓ Permanent time and cost savings

Our solutions

- E-invoicing
- Scanning & Recognition
- Invoice Processing
- Purchase Management
- Contract Managament
- Expense Management
- Both cloud & on-premise applications