Not another case of "the Mondays".

Imagine starting your Monday with confidence knowing all your business systems are up and functional. Mondays are telling because all kinds of gremlins happen over weekends like power and Internet outages. If your Mondays are a crapshoot, then maybe it is time to explore Worry-Free IT by MySherpa.

MySherpa vigilantly monitors local events around the clock, like power outages and Internet connectivity disruptions. If there is a glitch, our Lookout™ monitoring system flags the problem and brings it to our attention. We then troubleshoot, notify our client contact of the issue and resolution path and work with the provider to restore service.

You know Monday mornings are a non-event because MySherpa keeps you informed of outages, the resolution process, and the successful restoration of services over the weekend.

Expect the unexpected.

Another scenario is dreaded Windows Updates occurring in the middle of the workday. One in three new customers voice this complaint, and it is usually one of the first things on the list for us to correct. Unplanned work interruptions top the "IT frustration list." It never fails—an unexpected reboot or unexplained slowdown happen right before an important presentation or a time-crunch situation.

MySherpa clients always know when to expect updates. They are informed and leave their computers on for twilight maintenance, updates, and reboots.
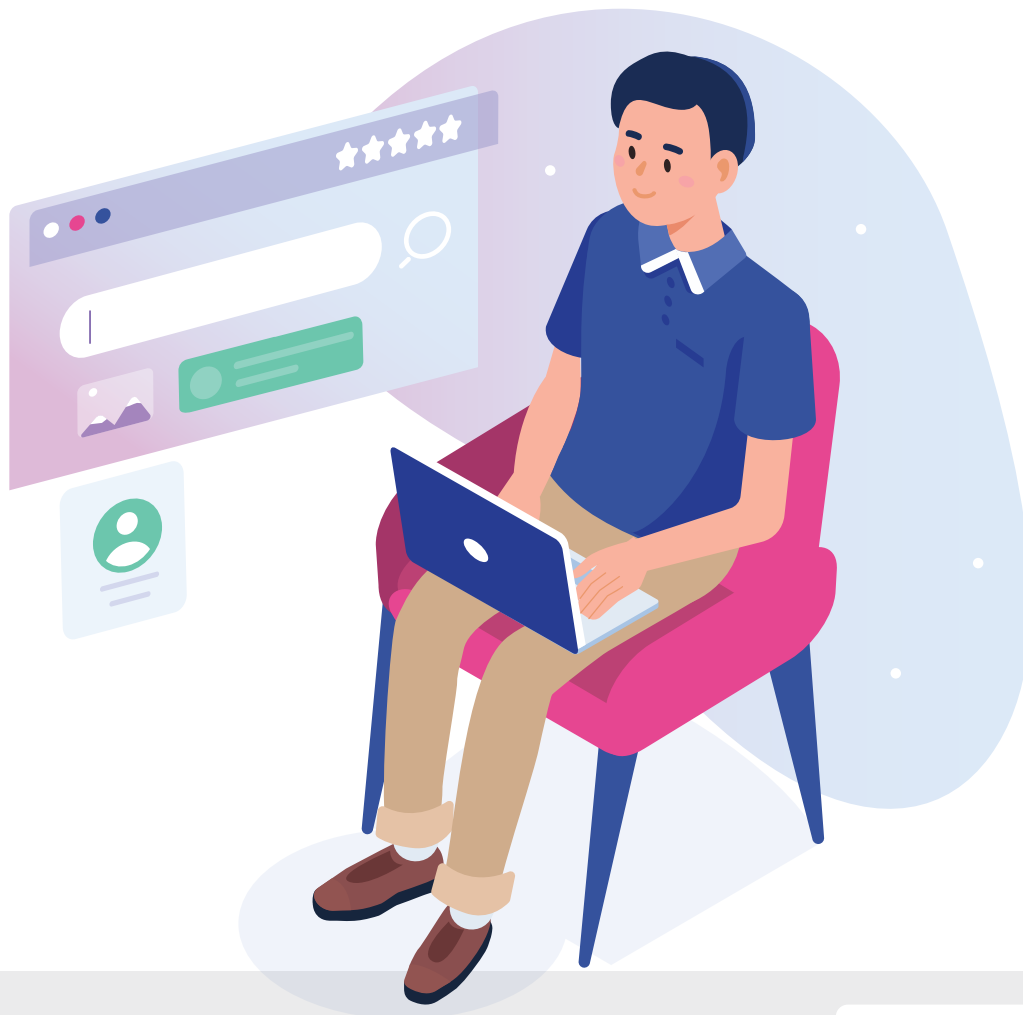
Expect the unexpected.

We hear complaints from prospects regarding the significant amount of their time required to manage third-party services like software vendors, copier companies, fax services, domain Registrar, PCI auditors. Service phone roulette, helpless technical support, missed commitments, and communication breakdown is many managers' bain.

Before becoming a MySherpa client, managers usually wonder how much time an unforeseen technology will cost them. If a conversation starts with, "You'll have to call your XYZ service provider and submit a ticket," then what good is the technology provider? Your IT service provider should be there to prevent technology management from landing back in your lap.

As a MySherpa client, you come to expect us to do the heavy lifting, not you. Like the sturdy Sherpas of Nepal, we are adept at managing all your intersecting technology, not just PCs.

Worry-free is Easy as 1-2-3.

Our customers like the fact we care and have the systems, processes, and staff in place to deliver worry-free service, and receiving this level of service is an easy three-step process:

First, schedule a discovery meeting zoom with Sherpa Greg.
In the meeting, we will discuss what will make your IT worry-free.

SCHEDULE NOW

Second, we will schedule a site assessment which will help us plot a path towards your worry-free goals.

Third, we will review our recommendations and options so you can choose the path best suited.