



Subject: Important information regarding U.S. - Europe travel

Subtitle: Update: travel advisory

Dear Elliott,

Last night President Trump announced that he would suspend most travel from Europe beginning Friday at midnight for 30 days in response to the coronavirus outbreak. We know there is a lot of confusion surrounding this message. Despite how it sounded, this is not a complete European travel ban.

If you are a U.S. citizen or legal resident, and if you've been to the Schengen Area (see below) within the previous 14 days, you must enter the U.S. through an approved airport where there will be enhanced screening procedures. If you are not a U.S. citizen or legal resident, and you have traveled to one of the Schengen Area countries within the 14 day time period, you will NOT be allowed to travel to the U.S.

The Schengen Area includes: Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden and Switzerland. **The United Kingdom and Ireland are not included.**

The "approved" entry points are:

- Atlanta: Hartsfield–Jackson Atlanta International Airport (ATL)
- Dallas-Fort Worth: Dallas Fort Worth International Airport (DFW)
- Detroit: Detroit Metropolitan Airport (DTW)
- Newark, New Jersey: Newark Liberty International Airport (EWR)
- Honolulu: Daniel K. Inouye International Airport (HNL)
- New York City: John F. Kennedy International Airport (JFK)
- Los Angeles: Los Angeles International Airport (LAX)
- Chicago: Chicago O'Hare International Airport (ORD)
- Seattle: Seattle-Tacoma International Airport (SEA)
- San Francisco: San Francisco International Airport (SFO)
- Washington, D.C.: Washington-Dulles International Airport (IAD)

If you are scheduled to return to the U.S. via a gateway not on this list,

please contact us so we can get you rebooked on a different flight.

For full details, here is the [relevant page](#) on the DHS website.

We know duty of care is important to you, and it's important to us, too. As a reminder, you can easily check where your travelers are at any time using our Traveler Locator map located on your Travel Reports dashboard.

These are confusing and stressful times, but at AmTrav we remain committed to helping you in any way we can. If you have any questions or need assistance or clarity, please feel free to reach out to us via phone at 800-795-8371 if you are within the US or 312-629-0590 if you are outside the US, or we are available by chat, text, or email at Support@AmTrav.com. Our team is available 24/7.

Respectfully,

Rebecca Gavin

VP, Travel Services

Direct: 312-525-9803

Email: RebeccaG@AmTrav.com

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