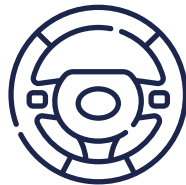


Guidance for Food Service Delivery Personnel



Delivery of food items to houses – for businesses and delivery driver safety.

- All delivery vehicles should be cleaned and properly sanitised daily
- Delivery drivers should be provided with hand sanitiser containing at least 60% alcohol (*for use between the individual deliveries*)
- Avoid physical handover of the food between drivers and customers
- Arrange a set drop off point in advance i.e. the doorstep, patio chair
- Payment with credit/debit card (*avoid handling cash where possible*)
- Where cash is used, the driver and one designated household member assigned to collect the food must maintain a six-foot distance between them (*this is especially important where a customer is either in quarantine or ill*)
- Ensure there a drop off system is in place to facilitate unique circumstances i.e. where customers do not answer the door or if food will be left or returned (*setting up an approximate time of delivery and exchanging contact details can help minimise this issue*)