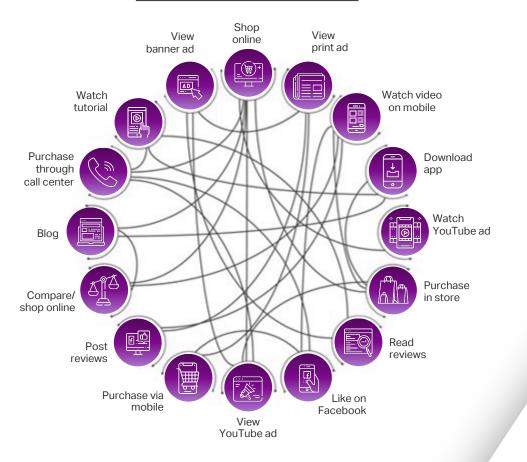
The future for consumer brands

Traditional customer lifecycle

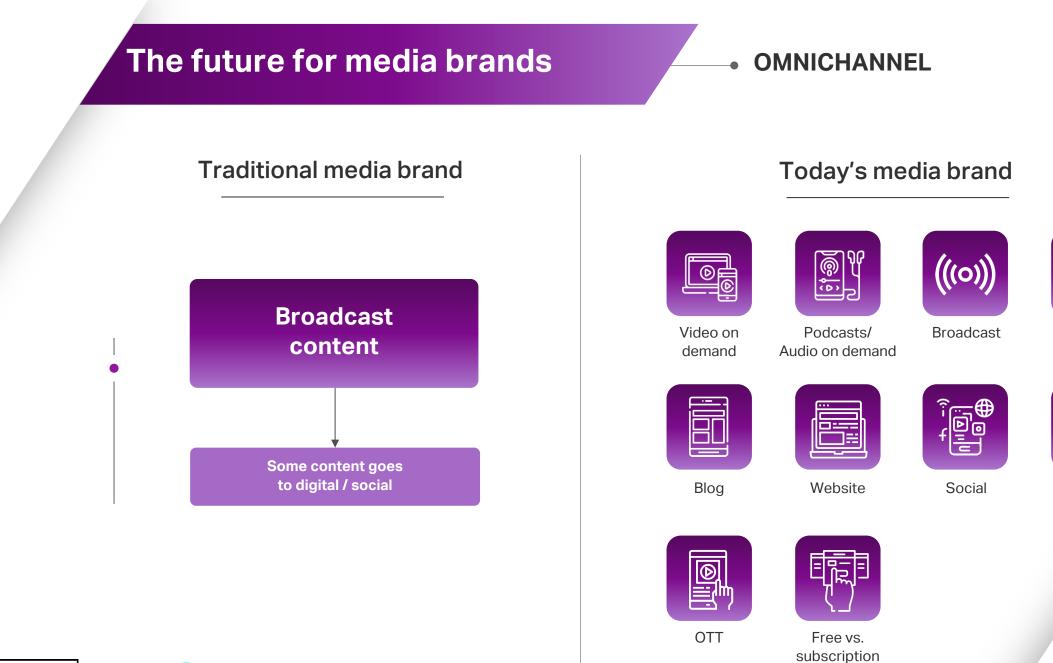
Digital customer lifecycle

OMNICHANNEL









Smart

speakers

Mobile app

2

CRS²²