# Detecting and Understanding Unusual Network Activity in a Plant Environment

# The Story of PlantCo

Sam Van Ryder, Dragos





# What You'll Learn

- Who is Dragos?
- Case Study: PlantCo
- How to Get Started

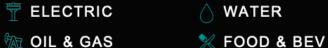




# **BUILT BY PRACTITIONERS**FOR PRACTITIONERS



Dragos has the largest team of ICS security specialists in the industry which allows us to make the best technology.



Including 7 of the 10 largest U.S. electric utilities and 5 of the 10 largest oil and gas companies





- ✓ COMPREHENSIVE TECHNOLOGY
- ✓ UNIQUE THREAT INTELLIGENCE
- ✓ EXPERT-GUIDED SERVICES



### THE DRAGOS PLATFORM

ICS/OT cybersecurity technology for comprehensive asset visibility, threat detection, and response



# WORLDVIEW THREAT INTELLIGENCE

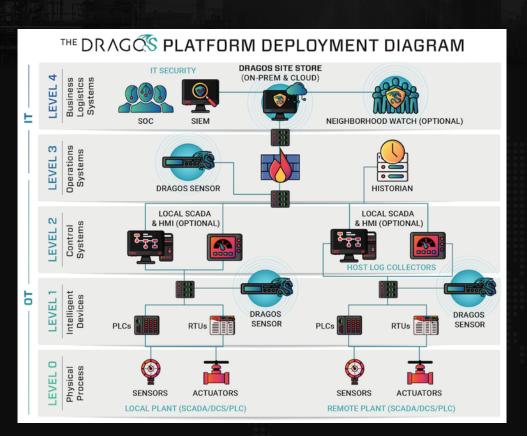
In-depth situational awareness of the threat landscape via actionable insights and intelligence reports



### ICS/OT SECURITY SERVICES

Expert guidance to combat and respond to adversaries via incident response, proactive services, and training

## DEPLOYMENT STRATEGY



### **Traffic Collection**

Dragos Sensors are primarily deployed via network Span or Tap.

## Logs and/or PCAPs

Utilize existing infrastructure; systems, devices, and tools.

## **API Integrations**

Extend visibility and/or enrich data collected



# COMMON CHALLENGES ASSET VISIBILITY



### WHAT WE HEAR:

- o I need to know what's on my network?
- o Do I have misconfigurations and security gaps?
- o Are there rogue devices?
- When did changes take place?
- What is happening inside the control protocols?

#### HOW THE DRAGOS PLATFORM HELPS:

- Network visibility and asset identification
- Deep packet inspection covering a variety of protocols and vendors (e.g., EthernetIP/CIP, DNP3, OPC, ModbusTCP, BACNet, Honeywell, Yokogawa, Rockwell, GE, SEL, etc.)
- Timeline analysis



# COMMON CHALLENGES THREAT DETECTION



#### WHAT WE HEAR:

- o Am I under attack?
- o How do I focus on the right things and not noise?
- What is the context of this event? (Why do I care?)
- o What do I do about it?

#### HOW THE DRAGOS PLATFORM HELPS:

- Threat analytics mapped to MITRE ICS ATT&CK
- Pre-configured searches (data queries)
- Expert guided Playbooks





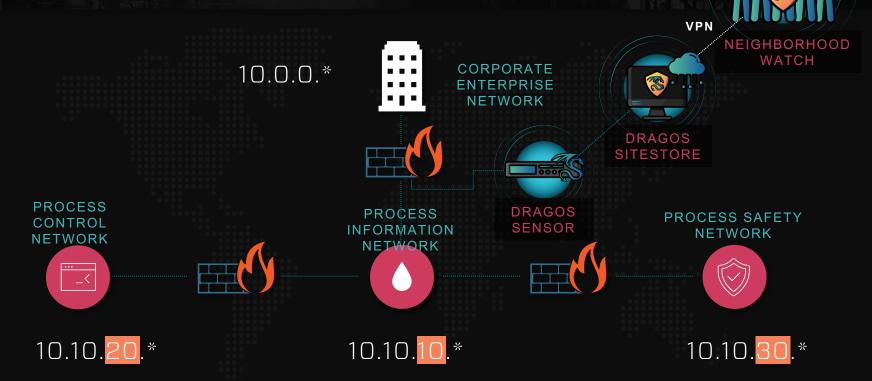
# PlantCo Refinery

- 60,000 BPD Operating Capacity
- Complex Processing (DCU, FCCU, HCU)
- Sweet & Sour Crude Capable
- Produces finished fuel products



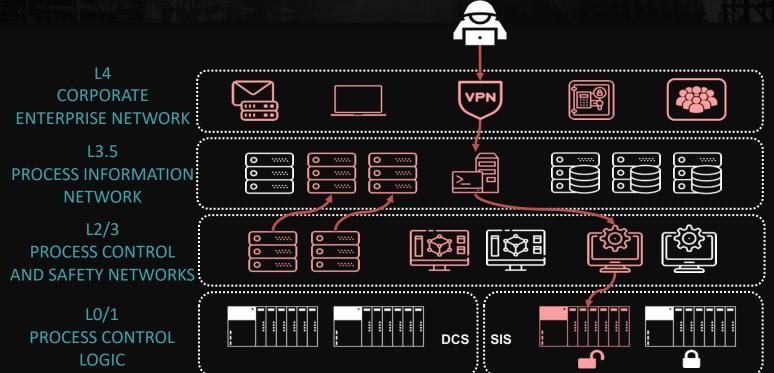


# PlantCo Refinery DISTILLATION PROCESS CONTROL





# ATTACK SCENARIO PlantCo Refinery





# THREAT PROLIFERATION

## KNOWN ACTIVITY GROUPS TARGETING ONG

## Six activity groups targeting ONG:

- > XENOTIME
- > CHRYSENE
- ➤ MAGNALLIUM
- > HEXANE
- **▶** PARISITE\*
- > WASSONITE

\*New in 2019















| INITIAL ACCESS                          | EXECUTION                     | PERSSTENCE                | EVASION                          | DISCOVERY                          | LATERAL MOVEMENT                   | COLLECTION                         | COMMAND & CONTROL                        | INHIBIT RESPONSE FUNCTION        | IMPAIR PROCESS<br>CONTROL | IMPACT                           |
|---|-------------------------------|---------------------------|----------------------------------|------------------------------------|------------------------------------|------------------------------------|--|----------------------------------|---------------------------|----------------------------------|
| Data Historian<br>Compromise            | Change Program<br>State       | Hooking                   | Exploitation for Evasion         | Control Device Identification      | Default<br>Credentials             | Automated<br>Collection            | Commonly Used<br>Port                    | Activate Firmware<br>Update Mode | Brute Force<br>I/O        | Damage to<br>Property            |
| Drive-by<br>Compromise                  | Command-Line<br>Interface     | Module<br>Firmware        | Indicator Removal on Host        | I/O Module<br>Discovery            | Exploitation of<br>Remote Services | Data from Information Repositories | Connection<br>Proxy                      | Alarm<br>Suppression             | Change<br>Program State   | Denial of<br>Control             |
| Engineering Work-<br>station Compromise | Execution through API         | Program<br>Download       | Masquerading                     | Network Conn-<br>ectionEnumeration | External Remote<br>Services        | Detect Operating<br>Mode           | Standard Applica-<br>tion Layer Protocol | Block Command<br>Message         | Masquerading              | Denial of<br>View                |
| Exploit Public-Facing<br>Application    | Graphical User<br>Interface   | Project File<br>Infection | Rogue Master<br>Device           | Network Service<br>Scanning        | Program<br>Organization Units      | Detect Program<br>State            |  | Block Reporting<br>Message       | Modify<br>Control Logic   | Loss of<br>Availability          |
| External Remote<br>Services             | Man in the<br>Middle          | System<br>Firmware        | Rootkit                          | Network<br>Sniffing                | Remote File<br>Copy                | I/O<br>Image                       |  | Block<br>Serial COM              | Modify<br>Parameter       | Loss of<br>Control               |
| Internet Accessible<br>Device           | Program<br>Organization Units | Valid<br>Accounts         | Spoof Reporting<br>Message       | Remote System<br>Discovery         | Valid<br>Accounts                  | Location<br>Identification         |  | Data<br>Destruction              | Module<br>Firmware        | Loss of Productivity and Revenue |
| Replication Through Removable Media     | Project File<br>Infection     |                           | Utilize/Change<br>Operating Mode | Serial Connection<br>Enumeration   |                                    | Monitor Process<br>State           |  | Denial of<br>Service             | Program<br>Download       | Loss of<br>Safety                |
| Spearphishing<br>Attachment             | Scripting                     |                           |                                  |                                    |                                    | Point & Tag<br>Identification      |  | Device Restart/<br>Shutdown      | Rogue Master<br>Device    | Loss of<br>View                  |
| Supply Chain<br>Compromise              | User<br>Execution             |                           |                                  |                                    |                                    | Program<br>Upload                  |  | Manipulate I/O Image             | Service<br>Stop           | Manipulation of Control          |
| Wireless<br>Compromise                  |                               |                           |                                  |                                    |                                    | Role<br>Identification             |  | Modify Alarm<br>Settings         |                           | Manipulation of View             |
| TRISIS                                  |                               |                           |                                  |                                    |                                    | Screen<br>Capture                  |  | Modify Control<br>Logic          |                           | Theft of Operational Information |
| 1111010                                 |                               |                           |                                  |                                    |                                    |                                    |  | Program<br>Download              |                           |                                  |
| SCENARIO                                |                               |                           |                                  |                                    |                                    |                                    |  |                                  |                           |                                  |
|   |                               |                           |                                  |                                    |                                    |                                    |  | Rootkit                          |                           |                                  |
|   |                               |                           |                                  |                                    |                                    |                                    |  | System<br>Firmware               |                           |                                  |
|   |                               |                           |                                  |                                    |                                    |                                    |  | Utilize/Change<br>Operating Mode |                           |                                  |
|   |                               |                           |                                  |                                    |                                    |                                    |  | - Parading Mode                  |                           |                                  |



# NEIGHBORHOOD WATCH OUR TEAM IS YOUR TEAM







Platform

EXPERTICS SECURITY ANALYSTS VISIBILITY + DETECTION + RESPONSE

### Regular Asset Reporting

Receive curated reports of what exists in your environment so you can understand at a glance

### Proactive Threat Hunting

Continuous threat hunting based on Dragos threat intelligence and Dragos adversary hunting expertise

### Critical Incident Support

Rapid support for severe threats with in-depth context and best-practice defensive recommendations

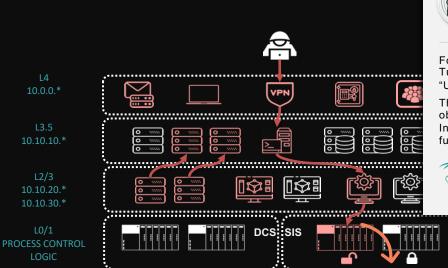


# NEIGHBORHOOD WATCH DRAGOS'S TEAM IS YOUR TEAM





# NEIGHBORHOOD WATCH DRAGOS'S TEAM IS YOUR TEAM





#### **NEIGHBORHOOD WATCH**

Immediate Action Required - Potentially Malicious Behavior To: PlantCo Refinery

Following the earlier RFI regarding a Severity 4 Detection: "SSH Reverse Tunneling", the Neighborhood Watch team was alerted on a Severity 4 Detection: "UDP Broadcast Packet over Port 52 on 09/22/21 @ 07:02 UTC.

The Neighborhood Watch team recommends immediate action based on the observed behavior. The team has forwarded all related information to our Incident Response team in preparation and will wait for the decision to escalate further.

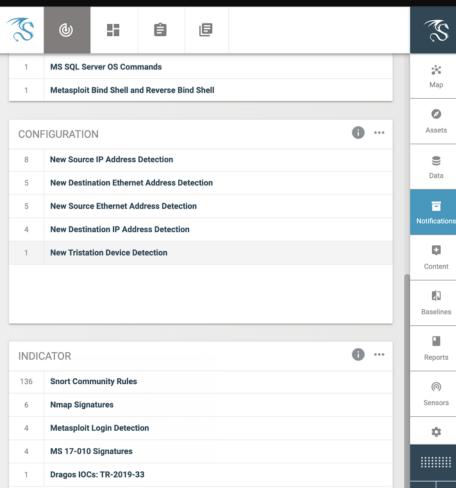
🌇 Thank you, Dragos Neighborhood Watch

CONTROL DEVICE **IDENTIFICATION** DETECTED



10.10.10.\*

10.10.20.\* 10.10.30.\*



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Data

=

### Detected 43 NewTristationCommunication between 2020-09-30T04:11:49.000Z and 2020-09-30T04:14:33.000Z

MARK AS READ

#### **DETECTION INFORMATION**

#### WHAT HAPPENED:

Sample NewTristationCommunication values include: src\_asset\_id: 1199, 1396, 1198, 1196, 1197; dst\_asset\_id: 1243, 1259, 1199, 1226, 1208, 1214, 1262, 1287, 1200, 19; tcm\_type: COMMAND REPLY; tristation\_dir: 1, 0; tristation\_cid: 00; tristation\_cmd: GetModuleVersions, UploadProgram, UploadFunction, HaltProgram, GetCPStatusResponse, GetSymbolTable, RunProgram, MPDiagnosticRequest, CancelDownloadChange; tristation\_key\_status: , PROGRAM; tristation\_run\_status: , HALT; tristation\_cpstatus\_version: , 0x00030004; tristation\_cpstatus\_downloadtime: , Jan 14, 2019 19:21:43.000000000 , Jan 14, 2019 19:21:31.000000000 , Jan 14, 2019 19:21:55.000000000 , Jan 14, 2019 19:22:32.000000000 , Jan 14, 2019 19:22:20.000000000 ; uuid: 733921cd-9b1a-4b07-bd18-f93dbb0ed171, 2cfccd9c-61ce-4c17-bde3-993422081f55, 6a087b73-9b7a-4b30-bb31-2321702721a9. d6258212-d867-4bad-8512-08f808269448. 4de3931a-682e-482f-83d2-b99499e4bb2c. 761bfd2b-6873-4b77-afabdcb43bdabc07, 2d86c882-7c05-4f82-b175-0031fba6a665, 962f421b-fc20-4688-b08a-4be7c7d03a68, 85e6f8ff-be95-4ec7-84a7c65454ee52b0, 5470505a-22da-476c-9cf5-f8b47f8811e8;

#### OCCURRED AT:

09/30/20, 04:14 AM UTC

#### SOURCE:

733921cd-9b1a-4b07-bd18-f93dbb0ed171, 2cfccd9c-61ce-4c17-bde3-993422081f55, 6a087b73-9b7a-4b30-bb31-2321702721a9, d6258212-d867-4bad-8512-08f808269448. 4de3931a-682e-482f-83d2-b99499e4bb2c, 761bfd2b-6873-4b77-afab-dcb43bdabc07, 2d86c882-7c05-4f82-b175-0031fba6a665, 962f421b-fc20-4688-b08a-4be7c7d03a68, 85e6f8ff-be95-4ec7-84a7-c65454ee52b0, 5470505a-22da-476c-9cf5-f8b47f8811e8

#### DETECTED BY:

New Tristation Device Detection

#### **DETECTION QUAD:**

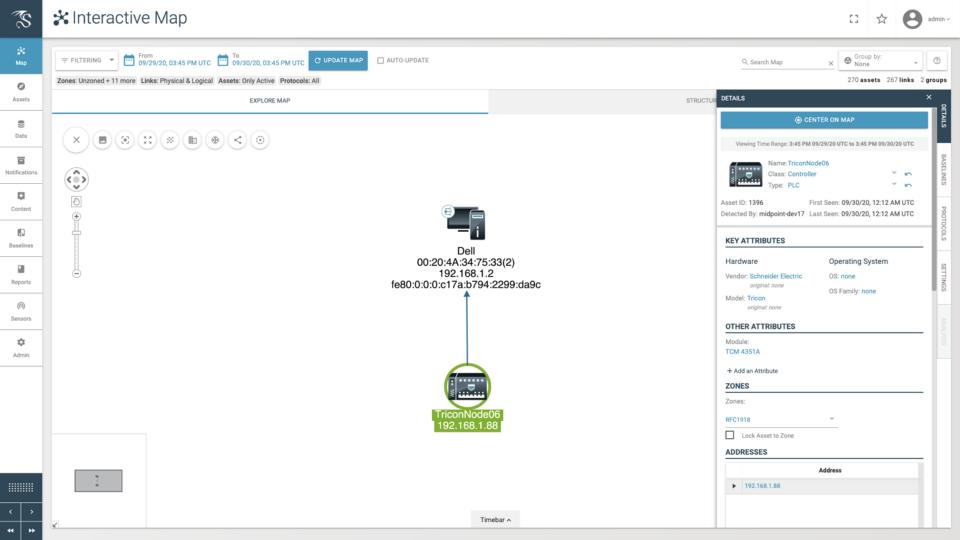
Configuration

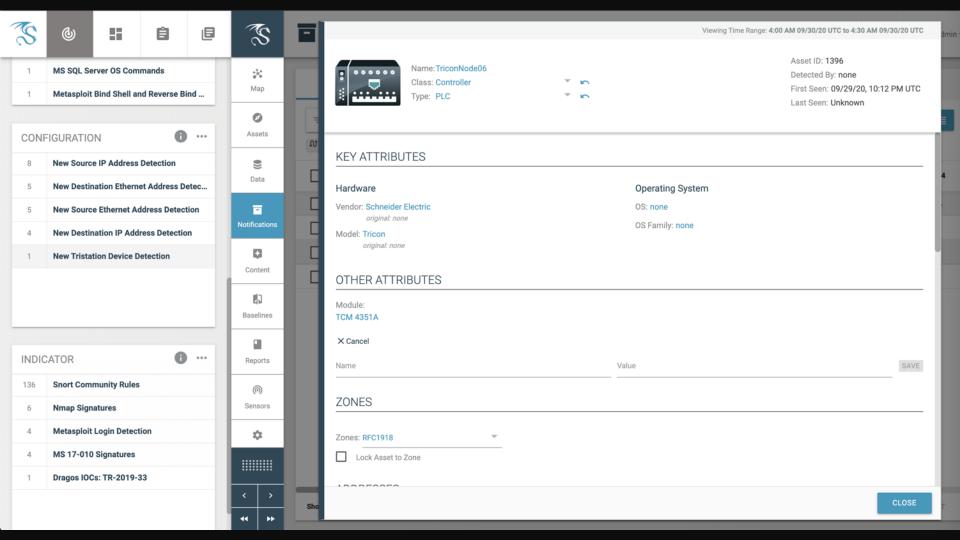
#### ZONES:

RFC1918

CLOSE

NEXT >



















BACK TO PLAYBOOKS

### ☆ New Tristation Communication

Dragos TOC

New Tristation Communication

TRISTATION is a communication protocol that is leveraged for communications with Schneider Electric (SE) Safety Integrated Systems (SIS) controllers. The communications mostly originate between Engineering Workstations running the TRISTATION software and SE Tricon controllers, or between Tricon controllers for redundancy and data replication. Communication flows are generally static, in that associated hosts do not change frequently. Any new communications observed leveraging the protocol should be investigated for validity and authenticity.

ADD TO CASE

**✓** EDIT

EXPORT



### **Check for Tristation Broadcast**

Prior to the initiation of the program upload, the malicious program triggers a broadcast to poll for controller information. This command is used to enumerate devices that the payload will be able to impact after the code is injected. An abnormal spike in broadcast connections, broadcasts outside of the cyclical pattern, or broadcasts outside of normal maintenance windows should be analyzed for historical variability.

### Tristation

Shows unique Tristation communications in the environment

## Analyze for Controller Keystates

Controllers are required to be in specific keystates in order to receive commands or programs. "Program" states allow controller reconfiguration while "Run" states execute the uploaded code. Changing of keystates prior to the upload can be an indication of threat behavior but can also correlate to maintenance activities. Record the keystate changes to confirm the logs present in the Tristation EWS software with operators.



## QFD Details

▶ September 30th 2020, 04:14:33.000 1196

▶ September 30th 2020, 04:14:33.000 1196







| 0.0 |  |
|-----|--|
|     |  |
| Map |  |

0 Assets



| • |  |
|---|--|
| 4 |  |

| Data         |   |   |                                   |      |      | REPLY              |    |                         |   |         |      |            |
|--------------|---|---|-----------------------------------|------|------|--------------------|----|-------------------------|---|---------|------|------------|
|              |   | • | September 30th 2020, 04:14:33.000 | 1196 | 1200 | COMMAND<br>REPLY   | 00 | HaltProgram             | 0 |         |      |            |
| otifications | S | • | September 30th 2020, 04:14:33.000 | 1196 | 1200 | COMMAND<br>REPLY   | 00 | MPDiagnosticRequest     | 0 |         |      |            |
| Content      |   | • | September 30th 2020, 04:14:33.000 | 1196 | 1200 | CONNECT<br>REQUEST |    |                         |   |         |      |            |
| <b>4</b> 3   |   | • | September 30th 2020, 04:14:33.000 | 1197 | 1196 | COMMAND<br>REPLY   | 00 | GetCPStatusRespons<br>e | 1 | PROGRAM | HALT | 0x00030004 |
| Baselines    | + | • | September 30th 2020, 04:14:33.000 | 1197 | 1196 | COMMAND<br>REPLY   | 00 | GetCPStatusRespons<br>e | 1 | PROGRAM | HALT | 0x00030004 |
| Reports      |   | • | September 30th 2020, 04:14:33.000 | 1198 | 1196 | COMMAND<br>REPLY   | 00 | GetCPStatusRespons<br>e | 1 | PROGRAM | HALT | 0x00030004 |
| © Sensors    |   | • | September 30th 2020, 04:14:33.000 | 1198 | 1196 | COMMAND<br>REPLY   | 00 | GetCPStatusRespons<br>e | 1 | PROGRAM | HALT | 0x00030004 |
| <b>\$</b>    |   | • | September 30th 2020, 04:14:33.000 | 1198 | 1196 | CONNECT<br>REPLY   |    |                         |   |         |      |            |
|              | Ш | • | September 30th 2020, 04:14:33.000 | 1199 | 1196 | COMMAND<br>REPLY   | 00 | GetCPStatusRespons<br>e | 1 | PROGRAM | HALT | 0x00030004 |
| < >          |   | • | September 30th 2020, 04:11:49.000 | 1196 | 1207 | CONNECT<br>REQUEST |    |                         |   |         |      |            |
| (4 )         |   |   |                                   |      |      |                    |    |                         |   |         |      |            |
|              |   |   |                                   |      |      |                    |    |                         |   |         |      |            |

MPDiagnosticRequest 0

0

UploadFunction

REPLY

REPLY

COMMAND

COMMAND

00

00

1199

1199







# DRAGOS KNOWLEDGE PACKS

Keeping you one step ahead of adversaries

Monthly updates of industrial adversarial information and device data, plus the latest expert prescriptive guidance to investigate and respond to threats



SIGNATURE & DEVICE CHARACTERIZATIONS

ICS/OT PROTOCOL
DISSECTORS

INDICATORS OF COMPROMISE

THREAT ANALYTICS

INVESTIGATION PLAYBOOKS





CUSTOMERS

DRAGOS PLATFORM



# **Getting Started**

- Where do I start?
- What is my timeline?



# Where Do I Start?

- Understand your business
- Start with a vision
  - Mission Statement
  - Follow through with the strategy

# Strategy Roadmap follows Vision



# ICS Security Roadmap - Year 1

PRACTICAL STEPS TO EFFECTIVE ICS SECURITY







# Thank you!

More amazing content and

resources:

https://www.dragos.com/resources/

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