SEXUAL HARASSMENT 101:

Presented By:

June Baker Laird, Esq., PICA Defense Counsel McElroy Deutsch Mulvaney & Carpenter LLP Denver, Colorado







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Please review this presentation for applicability to your specific organization. You are encouraged to consult with your personal attorney for legal advice, as specific legal requirements may vary from state to state.





SEXUAL HARASSMENT EXPLAINED

THE CLAIM PROCESS

HOW TO AVOID CLAIMS



What Is SEXUAL HARASSMENT?

- Arises from an employment relationship
- <u>Unwelcome</u> sexual advances, requests for sexual favors, and other verbal or physical <u>conduct of a sexual nature</u> that <u>directly or indirectly affects an individual's employment</u> by embarrassing, humiliating, intimidating or threatening the employee
- Sexual Harassment includes a wide range of conduct:
 - Verbal, Visual, Physical
 - Sexual / Sexist Speech
 - Requests for Dates and Sexual Favors
 - Presentation of Sexual Content Materials
 - Unwanted Physical Touch
 - Exchange of Sexual Favors for Job-Related Incentives





What Law Allows an Employee To Make a Claim for Sexual Harassment?

- **♦** FEDERAL AND STATE LAW ON SEXUAL HARASSMENT
- **♦** FEDERAL LAW
 - → Title VII, Civil Rights Act of 1964



- STATE LAW
 - Every State Has Laws Similar to, or Mirroring Federal Law, on Sexual Harassment
 - Some State Laws are More Protective than Federal Law, While Other States Are Less Protective
- Most Claims Made Are Based on **Both** Federal and State Law



Where Does an Employee Bring a Claim for Sexual Harassment?

Claims Based on <u>FEDERAL Law</u> Are Filed With a FEDERAL AGENCY -- the EQUAL EMPLOYMENT OPPORTUNITY COMMISSION



- → Colorado "Civil Rights Commission"
- ♦ New York State "Division of Human Rights"
- → California "Department of Fair Employment & Housing"
- → Florida "Commission on Human Relations"
- → Texas "Workforce Commission"
- ♦ New Jersey "Division on Civil Rights"





Equal Employment Opportunity Commission 15 Districts ME MN San Francisco Chicago New York WY ^{OH} Philadelphia NE DE MD 00 St. Louis Los Angeles Phoenix Washington, DC Charlotte? MO NM OK Memphis AZ AL NM Dallas Atlanta MS Birmingham Houston HAWAIIAN ISLANDS American Samoa Guam Northern Mariana Islands Wake Island VIRGIN ISLANDS St. Thomas St. Croix PUERTO RICO



What Are the <u>Legal Claims</u> That Employees Can Bring for Sexual Harassment Against Employers?



♦QUID PRO QUO HARASSMENT

♦HOSTILE WORK ENVIRONMENT



The Employee Must FILE His / Her Claim Against the Employer Quickly...

• Within 180 days (6 months) of the unlawful conduct occurred, a "charge" MUST be filed with the EEOC FEDERAL agency

• IF, the State in which the unlawful conduct occurred also prohibits the same conduct, the 180 day deadline to file a "charge" is extended to 300 days (10 months)



QUID PRO QUO

♦ *QUID PRO QUO* is Latin:

"...something for something..."



▲Literally a trade or a deal



QUID PRO QUO Sexual Harassment Defined:

When a <u>manager or other authority</u> <u>figure</u>:

- ...offers or hints that he or she will give the employee something like a raise, promotion, opportunity and/or protection against something like a transfer, change of position or duties, reassignment of supervisor,
- ...in return for the employee satisfying a sexual favor or demand





HOSTILE WORK ENVIRONMENT

Sexual Harassment Defined:

Conduct by an <u>employer</u>, <u>supervisor or co-employee</u> that is <u>unwelcome</u>, <u>severe or pervasive</u>, and creates a <u>hostile</u>, <u>intimidating</u> <u>or offensive</u> work environment

Based on a "reasonable person" standard...







Who Can Be Sexually Harassed?

- Employees
- Sexual Harassment <u>does not happen only to</u>
 <u>Women</u>
- ANYONE...Men, Women and Androgynous individuals can all be the <u>subject or target</u> of Sexual Harassment
- Sexual Harassment does not always occur between individuals of the opposite sex or sexual orientation





Who Can Be the Harasser?

- Men, Women and Androgynous individuals can all be the <u>perpetrator</u> of Sexual Harassment
- Sexual Harassers on QUID PRO QUO claims are individuals with authority over the employee and are not just Men
- Sexual Harassers on HOSTILE ENVIRONMENT claims include authoritative individuals <u>and</u> co-employees





Physical Sexual Harassment

- → "Huggy, Kissy Greetings"
- ◆Invading Personal Space, Crowding
- **▶** Brushing Body Parts Against Body Parts

- **→** Kissing
- **▶**Pinching

▶ Rubbing / Massaging





Verbal Sexual Harassment

- ♦ Whistling, Growls
- → Questions About Another's Sex Life
- ▶ Positive/Negative Body Comments
- ▶Lewd or Sexually Suggestive Jokes or Banter



- ◆Sexually Suggestive / Sexual Identification Terms
- ◆Slang Terms: "Bitch," "Dick," "Gay," "Trans / Tranny"
 - → "He's SUCH a GIRL" or "Is she a woman or a man?"



Visual Sexual Harassment

- ▶ Displaying / Sending by Computer, Email, Text:
 - Nude or Scantily Clad, Sexually Explicit
 - Models on Calendars
 - ▶ Pin-Ups / Centerfolds
 - ▶ Photographs
 - ◆ Drawings
 - **♦** Cartoons
 - ♦ Sex Aids / Toys
 - ◆ Sexually Explicit Magazines
 - **→** Computer Porn







What Are the Ramifications for a Harasser? What Can the Harassed Employee Get?

- ▶ Being investigated / found to be a Sexual Harasser is a serious issue
- ◆A Harasser can be fired and held personally liable, at times criminal charges are brought
- ◆An Employer who allows Sexual Harassment can be held liable







Do Not Allow a Patient or a Vendor to be Sexually Inappropriate With Your Staff

- ◆To protect You and the Practice
 - Specifically and thoroughly DOCUMENT the episode
 - Obtain staff /witness statements
 - ▶ Patient must be immediately discharged with no "second chances," in writing





Do Not Allow a Patient or Vendor to be Sexually Inappropriate With Your Staff (continued...)

- ▶If the behavior involves unwanted physical contact, call the police to the office and report
 - ♦ Criminal charges can result for Assault/Battery against the Patient





What Are the Ramifications for a Harasser? What Can the Harassed Employee Get?

- ◆The Harassed Employee can recover:
 - **♦**Lost Wages
 - → "Front Pay" or Reinstatement
 - **▶**Emotional Distress Damages
 - ▶Punitive Damages
 - ◆Attorneys' Fees

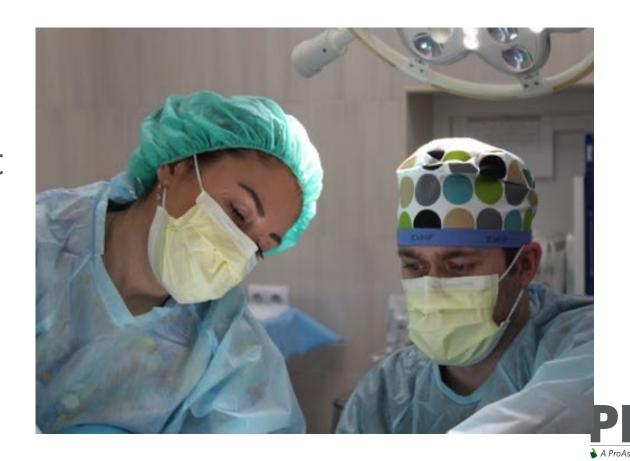






Sexual Harassment of Employees Where You Hold Privileges Can Result in Lost Privileges...at a Minimum

Bad Conduct is Bad Conduct Wherever You Are...





What Can You Do To Avoid Sexual Harassment Liability?

- DO NOT engage in conduct which could be offensive
- DO NOT accept conduct which could be offensive
- Refuse and reject inappropriate conduct from others in all professional settings
- Sexually explicit jokes, or jokes with sexually explicit terms,
 are OFF LIMITS





Every Practice, Every Employer Should Have a SEXUAL HARASSMENT POLICY

Any Employee who believes he/she has been Sexually Harassed by a Supervisor or Co-Worker, or by anyone else associated with or visiting our practice...or is a Witness to such Harassment...SHALL IMMEDIATELY REPORT to ______ or _____

◆ An Employee is never expected to report Sexual Harassment to the same person about whom he/she is complaining

♦ No discipline or retaliation for reporting will occur



Every Practice, Every Employer Should Have a SEXUAL HARASSMENT POLICY (continued...)

- Any report of Sexual Harassment will be *promptly investigated* and if warranted, the Employer will take appropriate, corrective action
- ▲ Investigation of Sexual Harassment does not require a written report
- → To the extent possible, Sexual Harassment investigations will be confidential
- At the completion of the investigation, the results will be communicated to the complaining Employee and the alleged Harassellurance Company

Every Practice, Every Employer Should Have a SEXUAL HARASSMENT POLICY (continued...)

- ◆ Any Employee found to have engaged in Sexual Harassment will face immediate discipline up to and including termination from employment
- Any Sexual Harassment complaint or allegations, found to be frivolous, malicious or based on false information will be considered a serious violation of our practice policies and could also result in disciplinary action, up to and including termination





Don't Be These People...



management.



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Questions?





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Medical Professional Liability Insurance

