



Align. Measure. Perform. (AMP)
Participation Confirmation
Process for MY 2020

Emerson Song, Manager, Data Operations Maggie Cremin, Data Operations Specialist

November 11, 2020

Objective

Know how to complete the Participation Confirmation process

Agenda

- Overview: Participation Confirmation process
- How-to: complete the process for your PO
 - AMP Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care
 - AMP Commercial ACO
- Q&A
- Reminders & resources

Questions? Submit them via the chat function.

Todays webinar will be recorded and posted on iha.org under the "News & Events" section"



The Participant Confirmation process ensures that IHA has all the health plan and provider organization information needed for successful AMP program data collection and reporting.

Participants are asked to:

- 1. Tell IHA about any structural changes to your PO (e.g., name changes, splits, mergers)
- 2. Update your PO profile
- 3. Confirm contracts in place with health plans
- 4. Update contacts to authorize access to your AMP results



This helps IHA ensure...

Complete results for your PO

- Health plans can only report results to IHA for your PO if a contract during the 2020 measurement year has been confirmed.
- Your PO is eligible for incentive payments.

If contracts are missing...

 Your PO may not be included or eligible for incentive payments or awards.

Better data

- If your PO self-reports, NCQAlicensed vendors and auditors will check that your organization only reported results for populations that are covered by confirmed contracts.
- Member reporting is aligned between your PO and your contracted health plans.
- The wrong members could be reported, or members could be missing.

You receive key updates

 PO contacts automatically receive monthly program updates via the AMP Newsletter.

You might miss important updates.



Getting Ready for MY 2020

Oct-Dec 2020

Jan-May 2021

June-Oct 2021

Participation Confirmation

MY 2020 PO and health plan contracts confirmed

Data Collection

PO self-reported audited clinical quality results

Data Reporting

- Results and benchmarks
- Incentive payments
- Public reporting
- Awards



What's New?

Health Plan Participants

Health Plan	Commercial HMO	Medicare Advantage	Medi-Cal Managed Care
Aetna	•		
Anthem	•		
Blue Shield of CA	•	•	
Blue Shield of CA Promise Health Plan			•
Cigna	•		
Health Net	•	•	
Inter Valley Health Plan		•	
Kaiser Permanente	•	•	
LA Care	•		
Oscar Health Plan of CA			
SCAN Health Plan			
Sharp Health Plan	•	•	
Sutter Health Plus	•		
UnitedHealthcare	•	•	
Western Health Advantage	•		





How-To Complete Participation Confirmation: AMP Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care

Checklist: Participation Confirmation Process

Already Complete

- ✓ Pre-survey on PO structural changes
- ✓ Identification of PO lead

Due December 4, 2020

3 steps, completed in AMP Reporting Portal (https://analytics.iha.org)

- Update profile
- Confirm PO-health plan contracts
- Update contacts





STEP 1: Update PO Profile

Basic PO information

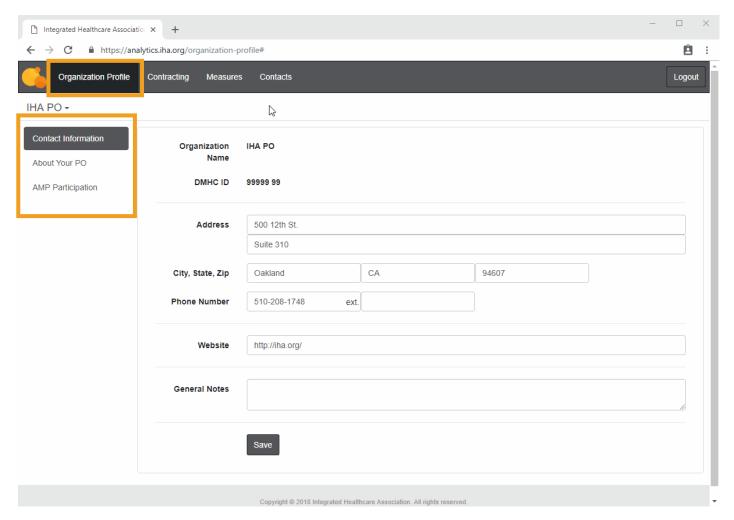
- Contact information:
 - Name
 - Address
 - DMHC ID
- About Your PO:
 - Are you a medical group? IPA? Foundation?
 - Are you part of a larger health system?
 - What lines of business do you serve?

Participation information

- Are you self reporting?
 - Who is your NCQA-licensed auditor?
 - Which NCQA certified reporting vendor company are you using?
- Are you sharing supplemental data with health plans on a regular basis?
- Has your organization (or your EHR vendor) successfully implemented a clinical data exchange interface based on the FHIR standard?



STEP 1: Update PO Profile



How to update PO profile tutorial https://analytics.iha.org

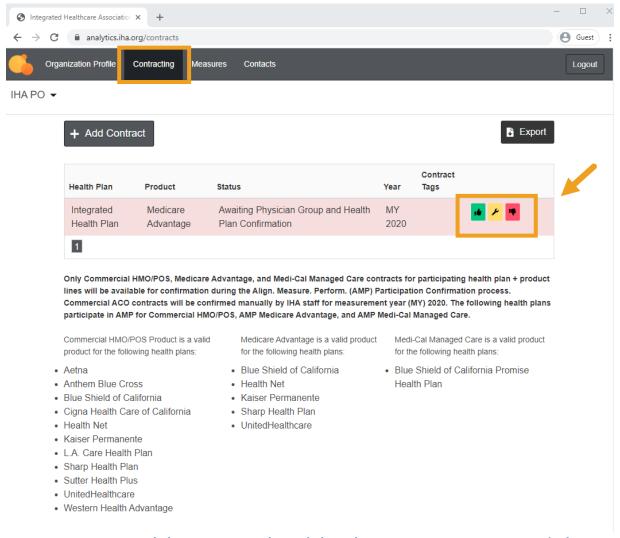


STEP 2: Add/Confirm Health Plan Contracts

List participating health plans and products that your PO contracted with during calendar year 2020

Health Plan	Commercial HMO	Medicare Advantage	Medi-Cal Managed Care
Aetna	•		
Anthem	•		
Blue Shield of CA	•	•	
Blue Shield of CA Promise Health Plan			•
Cigna	•		
Health Net	•	•	
Inter Valley Health Plan		•	
Kaiser Permanente	•	•	
LA Care	•		
Oscar Health Plan of CA			
Sharp Health Plan	•	•	
Sutter Health Plus	•		
UnitedHealthcare	•	•	
Western Health Advantage	•		

STEP 2: Add/Confirm Health Plan Contracts



How to add/remove health plan contracts tutorial

https://analytics.iha.org



STEP 3: Update PO Contacts







Designate a **primary** contact

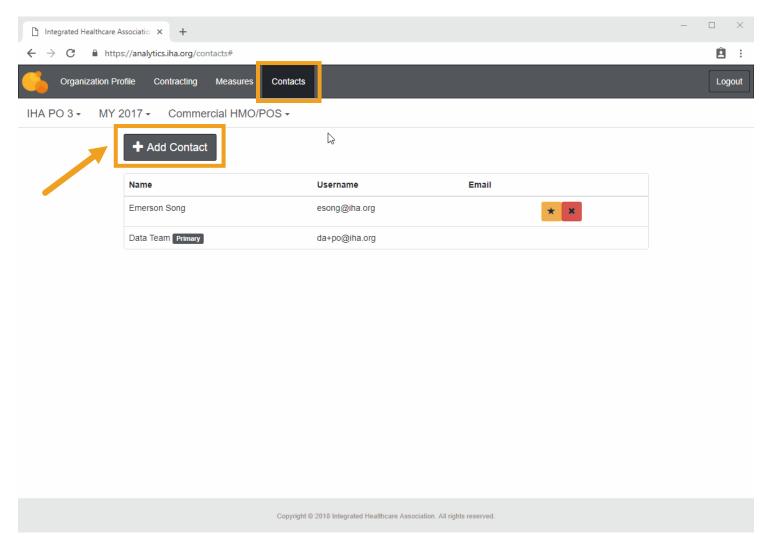
Delete contacts who should no longer have access to your AMP results

Add contacts to grant access to AMP results and receive important AMP Program updates

Updated contacts ensure the right people get timely results and updates directly from the source.



STEP 3: Update PO Contacts



How to update PO contacts tutorial https://analytics.iha.org



STEP 3: Update PO Contacts

Adding a Contact on the AMP Reporting Portal

To receive access to your organization's results:

- Sign up for an account.
- Request to be added as a contact by an existing contact. Need to know who is already a contact at your organization? Email amp@iha.org.
- New users will not have access to any information on the IHA Reporting Portal until they are added as a contact for the relevant organizations.

The existing contact needs to do the following to add you:

- Log in to the <u>AMP Reporting Portal</u>
- Click "Contacts" on the top navigation bar
- Click "Add Contacts"
- Search for New Contact by typing email address (all lowercase) and click "Add"

Please note: Contacts are automatically subscribed to the AMP newsletter, which includes upcoming deadlines, program updates, and other important program information.



Checklist: Participation Confirmation Process

Already Complete

- ✓ Pre-survey on PO structural changes
- ✓ Identification of PO lead

Due December 4, 2020

3 steps, completed in AMP Reporting Portal (https://analytics.iha.org)

- Update profile
- Confirm PO-health plan contracts
- Update contacts







How-To Complete Participation Confirmation: AMP Commercial ACO

ACO Checklist Participation Confirmation Process

Due December 4, 2020

Complete survey for each PO-health plan contract via Google Forms

- Confirm primary contact
- Confirm contracted health plan(s)
- Update self-reporting status
- Confirm participation for MY 2020

(Please note: Organizations receiving MY 2020 AMP Commercial ACO results will be invoiced the \$10,200 program fee in Q4 2020.)



Confirm Health Plan Contracts

List participating health plans and products that your PO contracted with during calendar year 2020

Health Plan	Commercial ACO
Aetna	•
Anthem	•
Blue Shield of CA	•
Health Net	•
Oscar Health Plan of CA	•
UnitedHealthcare	•





Program Reminders & Resources

Program Reminders

Now

- Confirm participation by December 4, 2020
- Review final MY 2019 member-level detail via <u>Member-Level Detail</u> <u>Portal</u>
- Review the <u>COVID-</u> <u>priority measure list</u> for MY 2020

Coming Soon

- Final MY 2020 Program Manual
- Final MY 2020 & 2021
 Measure Sets
- CMS Stars Medicare Advantage Award Winners
- MY 2020 AMP Programs Update Webinar
- Review final MY 2019 results and PO worksheets via <u>AMP</u> Reporting Portal

Ongoing

 Submit encounter data – ensure data is complete and successfully transmitted to health plans



Resources

- Draft MY 2020 AMP Program Manual *
- AMP MY 2020 Measure Set * (updated to reflect changes to MY 2020 accountability measures on 10/1/20)
- NCQA Vendor Certification Requirements
- NCQA-Certified HEDIS Compliance Auditors
- IHA's Response to COVID-19: FAQs

* Final versions will be available December 1, 2020. Look for updated information and links in the December AMP Newsletter





Questions? ampparticipation@iha.org