



# Align. Measure. Perform. (AMP) Participation Confirmation Process for MY 2020

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# Objective

- Know how to complete the Participation Confirmation process

# Agenda

- Overview: Participation Confirmation process
- How-to: complete the process for your PO
  - AMP Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care
  - AMP Commercial ACO
- Q&A
- Reminders & resources

Questions? Submit them via the chat function.

Today's webinar will be recorded and posted on [iha.org](https://iha.org) under the "News & Events" section"

The Participant Confirmation process ensures that IHA has all the health plan and provider organization information needed for successful AMP program data collection and reporting.



# Participants are asked to:

1. Tell IHA about any structural changes to your PO (e.g., name changes, splits, mergers)
2. Update your PO profile
3. Confirm contracts in place with health plans
4. Update contacts to authorize access to your AMP results

# This helps IHA ensure...

## Complete results for your PO

- Health plans can **only** report results to IHA for your PO if a contract during the 2020 measurement year has been confirmed.
- Your PO is eligible for incentive payments.

## If contracts are missing...

- Your PO may not be included or eligible for incentive payments or awards.

## Better data

- If your PO self-reports, NCQA-licensed vendors and auditors will check that your organization only reported results for populations that are covered by confirmed contracts.
- Member reporting is aligned between your PO and your contracted health plans.

- The wrong members could be reported, or members could be missing.

## You receive key updates

- PO contacts automatically receive monthly program updates via the AMP Newsletter.

- You might miss important updates.

# Getting Ready for MY 2020

Oct-Dec  
2020

## Participation Confirmation

*MY 2020 PO and health plan contracts confirmed*

Jan-May  
2021

## Data Collection

*PO self-reported audited clinical quality results*

June-Oct  
2021

## Data Reporting

- *Results and benchmarks*
- *Incentive payments*
- *Public reporting*
- *Awards*

# What's New?

## Health Plan Participants

Health Plan	Commercial HMO	Medicare Advantage	Medi-Cal Managed Care
Aetna	•		
Anthem	•		
Blue Shield of CA	•	•	
Blue Shield of CA Promise Health Plan			•
Cigna	•		
Health Net	•	•	
Inter Valley Health Plan		•	
Kaiser Permanente	•	•	
LA Care	•		
Oscar Health Plan of CA			
<del>SCAN Health Plan</del>			
Sharp Health Plan	•	•	
Sutter Health Plus	•		
UnitedHealthcare	•	•	
Western Health Advantage	•		

# How-To Complete Participation Confirmation: AMP Commercial HMO, Medicare Advantage, and Medi-Cal Managed Care



# Checklist: Participation Confirmation Process

## Already Complete

- ✓ Pre-survey on PO structural changes
- ✓ Identification of PO lead

## Due December 4, 2020

3 steps, completed in AMP Reporting Portal (<https://analytics.iha.org>)

- Update profile
- Confirm PO-health plan contracts
- Update contacts



# STEP 1: Update PO Profile

## Basic PO information

- Contact information:
  - Name
  - Address
  - DMHC ID
- About Your PO:
  - Are you a medical group? IPA? Foundation?
  - Are you part of a larger health system?
  - What lines of business do you serve?

## Participation information

- Are you self reporting?
  - Who is your NCQA-licensed auditor?
  - Which NCQA certified reporting vendor company are you using?
- Are you sharing supplemental data with health plans on a regular basis?
- Has your organization (or your EHR vendor) successfully implemented a clinical data exchange interface based on the FHIR standard?

# STEP 1: Update PO Profile

Integrated Healthcare Associatio x +  
https://analytics.iha.org/organization-profile#

Organization Profile Contracting Measures Contacts Logout

IHA PO ▾

- Contact Information
- About Your PO
- AMP Participation

**Organization Name** IHA PO

**DMHC ID** 99999 99

**Address** 500 12th St.  
Suite 310

**City, State, Zip** Oakland CA 94607

**Phone Number** 510-208-1748 ext.

**Website** http://iha.org/

**General Notes**

Save

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[How to update PO profile tutorial  
https://analytics.iha.org](https://analytics.iha.org)

# STEP 2: Add/Confirm Health Plan Contracts

List participating health plans and products that your PO contracted with during calendar year 2020

Health Plan	Commercial HMO	Medicare Advantage	Medi-Cal Managed Care
Aetna	•		
Anthem	•		
Blue Shield of CA	•	•	
Blue Shield of CA Promise Health Plan			•
Cigna	•		
Health Net	•	•	
Inter Valley Health Plan		•	
Kaiser Permanente	•	•	
LA Care	•		
Oscar Health Plan of CA			
Sharp Health Plan	•	•	
Sutter Health Plus	•		
UnitedHealthcare	•	•	
Western Health Advantage	•		

# STEP 2: Add/Confirm Health Plan Contracts

Integrated Healthcare Association x +

analytics.iha.org/contracts

Organization Profile **Contracting** Measures Contacts Logout

IHA PO ▾

+ Add Contract Export

Health Plan	Product	Status	Year	Contract Tags
Integrated Health Plan	Medicare Advantage	Awaiting Physician Group and Health Plan Confirmation	MY 2020	

1

**Only Commercial HMO/POS, Medicare Advantage, and Medi-Cal Managed Care contracts for participating health plan + product lines will be available for confirmation during the Align, Measure, Perform. (AMP) Participation Confirmation process. Commercial ACO contracts will be confirmed manually by IHA staff for measurement year (MY) 2020. The following health plans participate in AMP for Commercial HMO/POS, AMP Medicare Advantage, and AMP Medi-Cal Managed Care.**

Commercial HMO/POS Product is a valid product for the following health plans:

- Aetna
- Anthem Blue Cross
- Blue Shield of California
- Cigna Health Care of California
- Health Net
- Kaiser Permanente
- L.A. Care Health Plan
- Sharp Health Plan
- Sutter Health Plus
- UnitedHealthcare
- Western Health Advantage

Medicare Advantage is a valid product for the following health plans:

- Blue Shield of California
- Health Net
- Kaiser Permanente
- Sharp Health Plan
- UnitedHealthcare

Medi-Cal Managed Care is a valid product for the following health plans:

- Blue Shield of California Promise Health Plan

[How to add/remove health plan contracts tutorial](https://analytics.iha.org)

<https://analytics.iha.org>

# STEP 3: Update PO Contacts

1

Designate a **primary** contact

2

**Delete** contacts who should no longer have access to your AMP results

3

**Add** contacts to grant access to AMP results and receive important AMP Program updates

Updated contacts ensure the **right people get timely results and updates** directly from the source.

# STEP 3: Update PO Contacts

Organization Profile Contracting Measures **Contacts** Logout

IHA PO 3 ▾ MY 2017 ▾ Commercial HMO/POS ▾

**+ Add Contact**

Name	Username	Email
Emerson Song	esong@iha.org	★ ✕
Data Team <b>Primary</b>	da+po@iha.org	

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[How to update PO contacts tutorial](https://analytics.iha.org)  
<https://analytics.iha.org>

# STEP 3: Update PO Contacts

## Adding a Contact on the AMP Reporting Portal

To receive access to your organization's results:

- [Sign up](#) for an account.
- Request to be added as a contact by an existing contact. Need to know who is already a contact at your organization? Email [amp@iha.org](mailto:amp@iha.org).
- New users will not have access to any information on the IHA Reporting Portal until they are added as a contact for the relevant organizations.

The existing contact needs to do the following to add you:

- Log in to the [AMP Reporting Portal](#)
- Click "Contacts" on the top navigation bar
- Click "Add Contacts"
- Search for New Contact by typing email address (all lowercase) and click "Add"

*Please note: Contacts are automatically subscribed to the AMP newsletter, which includes upcoming deadlines, program updates, and other important program information.*



# Checklist: Participation Confirmation Process

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## Due December 4, 2020

3 steps, completed in AMP Reporting Portal (<https://analytics.iha.org>)

- Update profile
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# How-To Complete Participation Confirmation: AMP Commercial ACO

# ACO Checklist Participation Confirmation Process

**Due December 4, 2020**

Complete survey for each PO-health plan contract via Google Forms

- Confirm primary contact
- Confirm contracted health plan(s)
- Update self-reporting status
- Confirm participation for MY 2020

*(Please note: Organizations receiving MY 2020 AMP Commercial ACO results will be invoiced the \$10,200 program fee in Q4 2020.)*

# Confirm Health Plan Contracts

List participating health plans and products that your PO contracted with during calendar year 2020

Health Plan	Commercial ACO
Aetna	•
Anthem	•
Blue Shield of CA	•
Health Net	•
Oscar Health Plan of CA	•
UnitedHealthcare	•

# Program Reminders & Resources

# Program Reminders

## Now

- Confirm participation by December 4, 2020
- Review final MY 2019 member-level detail via [Member-Level Detail Portal](#)
- Review the [COVID-priority measure list](#) for MY 2020

## Coming Soon

- Final MY 2020 Program Manual
- Final MY 2020 & 2021 Measure Sets
- CMS Stars Medicare Advantage Award Winners
- MY 2020 AMP Programs Update Webinar
- Review final MY 2019 results and PO worksheets via [AMP Reporting Portal](#)

## Ongoing

- Submit encounter data – ensure data is complete and successfully transmitted to health plans

# Resources

- [Draft MY 2020 AMP Program Manual](#) \*
- [AMP MY 2020 Measure Set](#) \* (updated to reflect changes to MY 2020 accountability measures on 10/1/20)
- [NCQA Vendor Certification Requirements](#)
- [NCQA-Certified HEDIS Compliance Auditors](#)
- [IHA's Response to COVID-19: FAQs](#)

\* Final versions will be available December 1, 2020. Look for updated information and links in the December AMP Newsletter

Questions?  
[ampparticipation@iha.org](mailto:ampparticipation@iha.org)