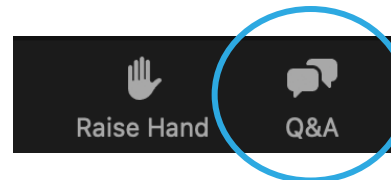**Align. Measure. Perform.**

AMP Program Updates

January 26, 2022

Thien Nguyen, Director, Information Strategy
Edith Fox, Project Manager, Information Strategy

Agenda

- Welcome!

- What's new in 2022

- Spotlight on MY 2021
  - Annual program timeline
  - Measure set
  - Data submission and reporting

- Looking ahead: MY 2022 measure sets

- Q&A

Questions? Submit them via the "Q&A" function!

Today's webinar will be recorded and posted on
https://www.iha.org/news-and-events/

IHA

What's new in 2022?

Thien Nguyen

Director, Information Strategy

Welcome!

Staffing and membership updates

New IHA Staff:

- AMP General Manager - *Dr. Anna Lee Amarnath, MD, MPH*

New AMP Participants:

- Molina Healthcare – *Commercial HMO*
- Western Health Advantage – *Medicare Advantage*

14
Health Plans

200+
Medical Groups, IPAs, ACOs, and FQHCs

3
Purchasers

6
Industry Partners

IHA

What's new in 2022?

Committee decisions made

- MY 2021 measures set refocuses on the broader range of measures used for accountability purposes in the AMP program.

- Renewed focus on screening and prevention

Upcoming committee discussions

- MY 2021 incentive design approach

- Any changes to public reporting or award methodology

Measure domain	MY 2020 "pandemic priority"	MY 2021
Clinical Quality	16	21
Advancing Care Information	2	2
Patient Experience	4	5
Appropriate Resource Use	4	6
Cost	1	1
TOTAL	27	35

IHA

Helping you prepare for future program cycles

- Our AMP Program Manual is now released as two documents:
  - **AMP Program Guide**: programmatic information and resources for the data collection and submission process
  - **AMP Technical Specifications:** technical information for participants to understand how measures are calculated

- We've fully transitioned the timeline of our AMP measure specification releases to align with the NCQA HEDIS timeline!
  - Our AMP Technical Specifications are now available sooner to participants, *6 months earlier than previous years*

- **Looking ahead:** Draft MY 2022 technical specifications are already available! We will release final MY 2022 technical specifications on 6/1/2022.
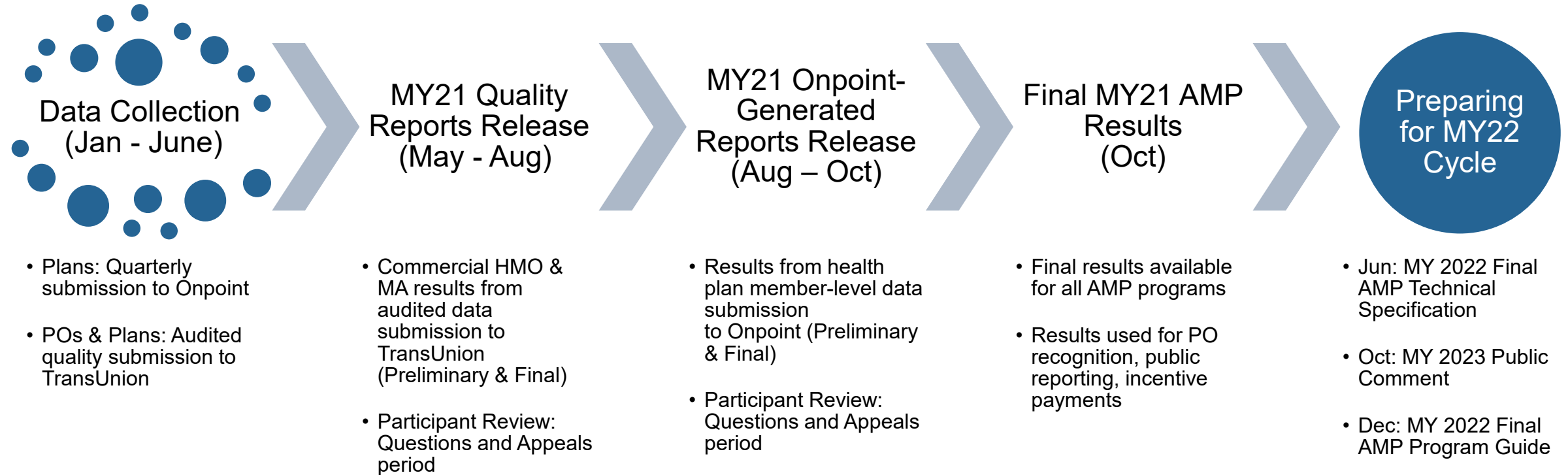
AMP Program Manual

AMP Program Guide

AMP Technical Specifications

IHA
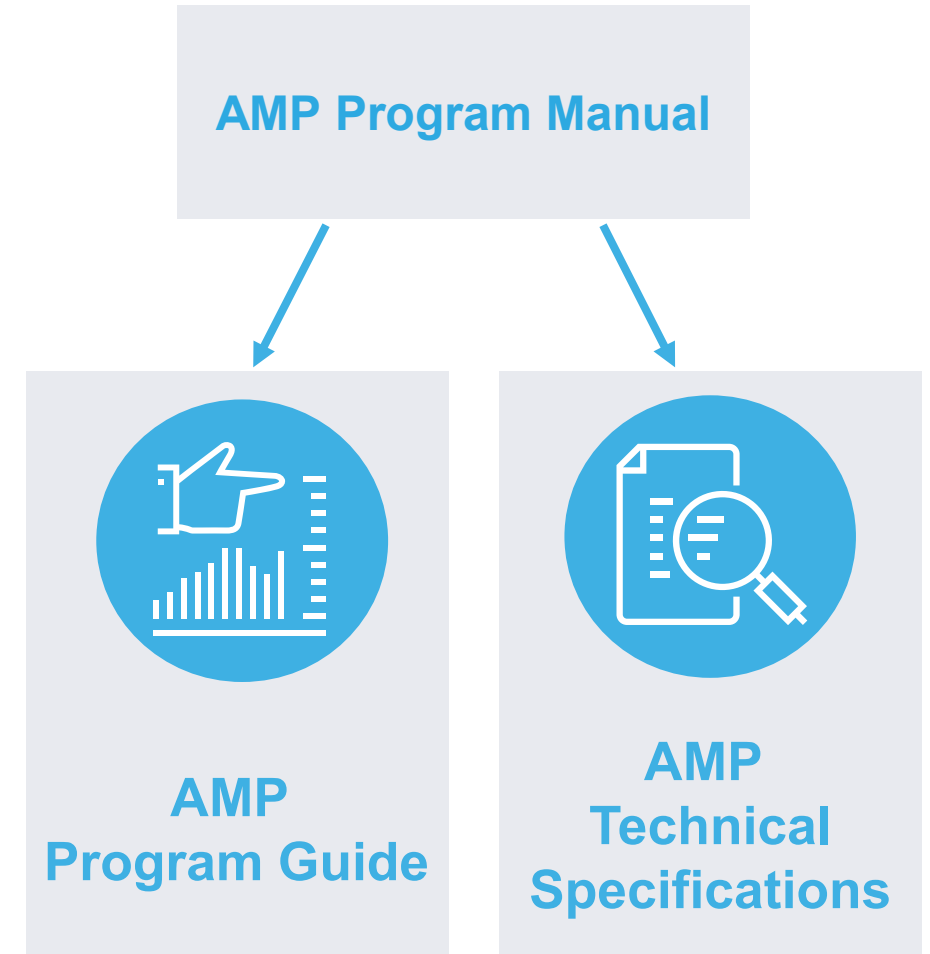
MY 2021 AMP program timeline

Thien Nguyen

Director, Information Strategy

MY 2021 program timeline

Data Collection (Jan - June)

MY21 Quality Reports Release (May - Aug)

MY21 Onpoint-Generated Reports Release (Aug – Oct)

Final MY21 AMP Results (Oct)

Preparing for MY22 Cycle

- Plans: Quarterly submission to Onpoint
- POs & Plans: Audited quality submission to TransUnion

- Commercial HMO & MA results from audited data submission to TransUnion (Preliminary & Final)
- Participant Review: Questions and Appeals period

- Results from health plan member-level data submission to Onpoint (Preliminary & Final)
- Participant Review: Questions and Appeals period

- Final results available for all AMP programs
- Results used for PO recognition, public reporting, incentive payments

- Jun: MY 2022 Final AMP Technical Specification
- Oct: MY 2023 Public Comment
- Dec: MY 2022 Final AMP Program Guide

Detailed program timeline provided in the AMP Program Guide (pg. 15).
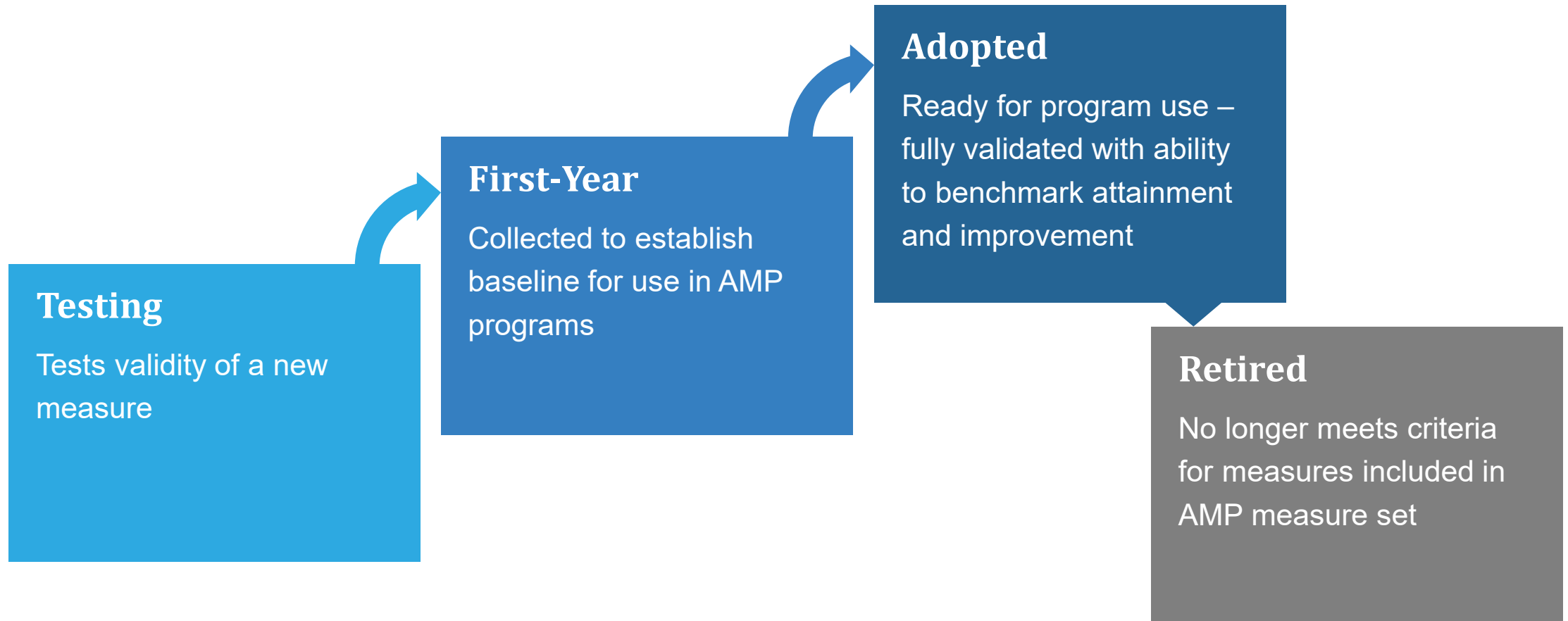
IHA

MY 2021 measurement

Edith Fox

Project Manager, Information Strategy

How IHA maintains the AMP measure set

All IHA stakeholders have the opportunity to influence ongoing development of IHA measure sets through the annual Public Comment Period in October.

Testing

Tests validity of a new measure

First-Year

Collected to establish baseline for use in AMP programs

Adopted

Ready for program use – fully validated with ability to benchmark attainment and improvement

Retired

No longer meets criteria for measures included in AMP measure set

IHA

MY 2021 AMP Measure Set

- **No measures will be tested, moved to first-year, or adopted in AMP for MY 2021.**

- **Renewed focus on full AMP measure set** for public reporting, awards, and incentive design

  - Return of screening and prevention measures to accountability uses

  - IHA will continue to monitor appropriateness of measures used for accountability for MY 2022.

AMP Program	Common measure set	Participant reports & benchmarks	Recognition awards	Public reporting	Incentives	Insights & research
Commercial HMO	X	X	X	X	X	X
Medicare Advantage	X	X	X	X	Optional	X
Commercial ACO	X	X	N/A	N/A	Optional	X
Medi-Cal Managed Care	X	X	N/A	N/A	Optional	X

MY 2021 AMP Measure Set

IHA

MY 2021 AMP Measure Set: "Info only" measures

While no measures were added or retired for MY 2021, the following measures are newly designated as "Info only" and will not be included in MY 2021 accountability uses:

Domain	Measure	AMP Product Line			
		Commercial HMO	Commercial ACO	Medicare Advantage	Medi-Cal Managed Care
Clinical Quality	Prenatal and Postpartum Care (PPC)				Info Only
Data Quality	Encounter Format (ENFMT)	Info Only	Info Only	Info Only	Info Only
	Encounter Timeliness (ENLAG)	Info Only	Info Only	Info Only	Info Only

MY 2021 AMP Measure Set

       IHA

MY 2021 measure specification changes

- The AMP Program aligns with current specifications from the measure steward whenever possible.

- Overall, minimal updates between MY 2020 and MY 2021 specifications.

- A full list of MY 2021 specification changes can be found in **Appendix 1** of the **MY 2021 AMP Technical Specifications**.

       IHA

MY 2021 data submission and reporting

Edith Fox

Project Manager, Information Strategy

MY 2021 health plan participation

REMINDER: POs can voluntarily self-report data for any or all the product lines below – either all measures, or a subset of measures. POs that are self-reporting should include all members for their contract plans listed below.

Health Plan	AMP Product Line			
	Commercial HMO	**Commercial ACO**	**Medicare Advantage**	**Medi-Cal Managed Care**
Aetna	X	X		
Anthem Blue Cross	X	X		
Blue Shield of California & Blue Shield Promise	X	X	X	X
Cigna Health Care of California	X			
Health Net	X	X	X	
Inter Valley Health Plan			X	
Kaiser Permanente	X		X	
LA Care Health Plan	X			
Molina Healthcare	**NEW!**			
Oscar Health Plan		X		
Sharp Health Plan	X		X	
Sutter Health Plus	X			
UnitedHealthcare	X	X	X	
Western Health Advantage	X		**NEW!**	

IHA

Data submission summary for MY 2021 Measure Set

Access detailed measure set and technical specifications on IHA.org

Category	Measures	Where is the data from?	Where is the data submitted?
Quality	Audited Clinical Quality	PO and Health Plan clinical submission	TransUnion
	Claims-Based Clinical Quality	Health Plan claims submission	Onpoint
	Patient Experience *Commercial HMO & Medi-Cal Managed Care*	CG-CAHPS® patient assessment survey	PBGH
	Advancing Care Information *Commercial HMO only*	PO clinical submission, not audited	TransUnion
Resource Use	Appropriate Resource Use	Health Plan claims submission	Onpoint
	Total Cost of Care		
Data Quality	Encounter Data Volume	Health Plan clinical submission, audited	TransUnion
	Encounter Data Format and Timeliness	Health Plan claims submission	Onpoint

IHA

Understanding AMP data: two submission pathways

Audited Quality Data submission (to TransUnion Healthcare)

PO & Plan
- Generate measure results using data file layout provided by IHA

→

Auditor
- Audits measure results
- Validates programming
- Locks file

→

TransUnion
- Validates formats
- Consolidates files

→

IHA
- Reviews and consolidates data
- Creates and distributes reports to HPs and POs

Health Plan Claims and Encounter Data submission (to Onpoint Health Data)

Health Plan
- Eligibility
- Member Identifier
- Claims (Med & Rx)
- Lab results
- Cost

→

Onpoint
- Intakes, validates, and links data
- Generates measure results

→

IHA
- Reviews and consolidates data
- Creates and distributes reports to HPs and POs

IHA

MY 2021 audited submission data file layouts

For health plan and PO data submission to TransUnion Healthcare

To do now:

Review draft data file layouts. Please email any feedback to amp@iha.org by **January 31.**

- AMP Participant Resources webpage under the "Data Collection and Submission Resources" tab

- **In the future:**

    Download final data file layouts once they are available on **February 14**.

Data File Layout	Audited	Commercial HMO	Commercial ACO	Medicare Advantage	Medi-Cal Managed Care
Health Plan Clinical Measures	X	X		X	X
PO Clinical Measures	X	X		X	X
Non-SRPO e-Measures		X			

IHA

e-Measures: A quick primer

What are e-Measures?

e-Measures are electronic clinical quality measures voluntarily reported by provider organizations participating in AMP Commercial HMO only as part of the Advancing Care Information (ACI) measure domain. They are intended to encourage EHR adoption and use.

Why should my organization report e-Measures?

The ACI domain is part of a PO's Quality Composite Score, which is used in the value-based incentive design as an eligibility gate and adjuster. Provider organizations who do not report e-Measures do not earn points that can increase their quality composite score and help them earn incentive payments from health plans.

How does my organization report e-Measures?

POs report e-Measure results to TransUnion Healthcare using a data file layout provided by IHA. For each e-Measure, POs report two rates:

- **Rate 1:** the percent of providers in your PO who can report the e-Measure (i.e., denominator = total physicians in your PO, numerator = total physicians who can report the measure from the EHR).
- **Rate 2:** the aggregated patient numerator and denominator for those providers who can report the e-Measure.

POs are only scored on Rate 1: the percent of providers in the PO who can report the e-Measures.
To receive credit, POs must submit both rates for each e-Measure, with rates >0.

IHA

Data sharing is crucial to complete & accurate results!

- We encourage supplemental data sharing between POs and health plans to help ensure accurate and comprehensive reporting of AMP results.

- POs and health plans are expected to work together to establish processes and requirements for sharing and using supplemental data.
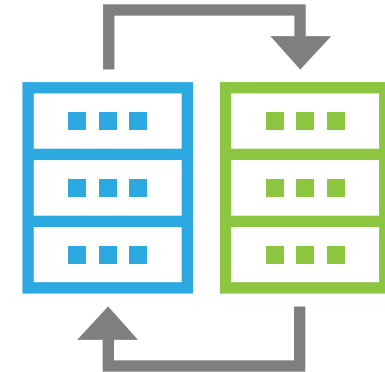
Encounter data is especially important

Encounter data matters. A lot. For all IHA stakeholders:

- Complete encounter data are **strongly tied to risk scores**

- Most **common cause of appeal** of AMP results during annual appeals periods

Encounter Rate by Service Type (ENRST) in AMP:

- **Rates and benchmarking** for all product lines

What POs can do:

- **Monitor** your encounter data submission to plans

- **Mind encounter data deadlines** for AMP reporting

- **Review ENRST results** when available in May

To support encounter data quality improvements, IHA reports additional metrics of encounter data timeliness (ENLAG) and format (ENFMT).

IHA
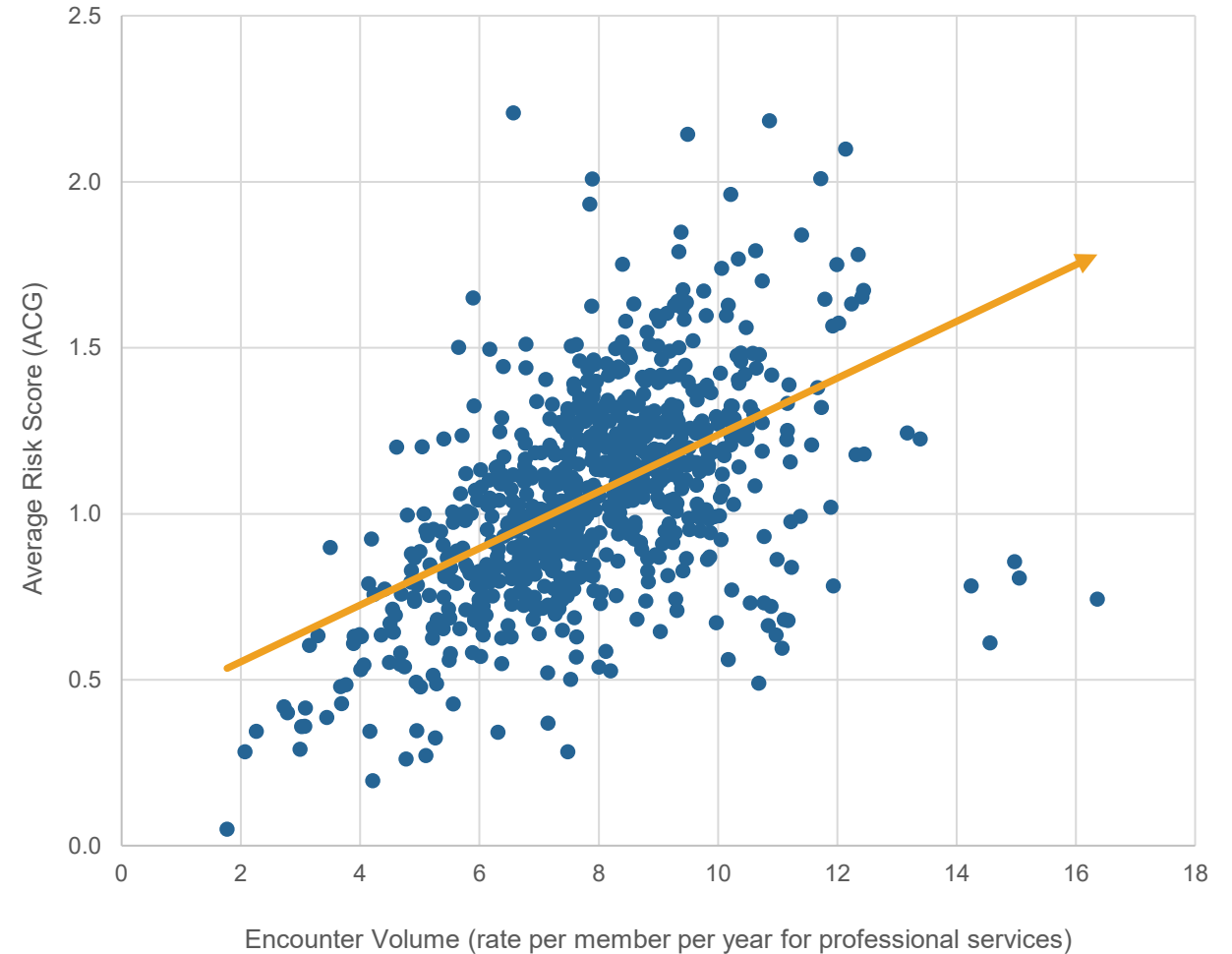
MY 2021 AMP reporting timeline

Quality Data Submission (via TransUnion)	Date
Preliminary Quality Reports *(Commercial HMO & MA)*	May 27
Questions & Appeals Period	May 27 – June 17
Final Quality Reports *(Commercial HMO & MA)*	**August 9**

Health Plan Member-Level Data Submission (via Onpoint)	Date
Preliminary Onpoint-Generated Reports	August 9
Questions & Appeals Period	August 10 – August 30
Final MY 2020 AMP Reports (All AMP Programs)	**October 14**

Detailed reporting timeline provided in the AMP Program Guide (pg. 15).

IHA

Looking ahead: MY 2022 measure sets

Edith Fox

Project Manager, Information Strategy

Integrated Healthcare ASSOCIATION

MY 2022 measure set highlights

	Measure	Commercial HMO	Commercial ACO	Medicare Advantage	Medi-Cal Managed Care
Testing Measures	Kidney Evaluation in Patients with Diabetes (KED)	Testing	Testing	Testing	Testing
	Prenatal Immunization Status (PRS-E)	Testing			Testing
	Child and Adolescent Well-Care Visits (WCV)	Testing	Testing		X
First-Year Measures	Encounter Rate by Service Type (ENRST)	X	X	X	X
	Encounter Format (ENFMT)	X	X	X	X
	Encounter Timeliness (ENLAG)	X	X	X	X
Adopted Measures	Blood Pressure Control for Patients with Diabetes (BPD)	X	X		X
	Eye Exam for Patients with Diabetes (EED)	X	X	X	X
	Hemoglobin A1c Control for Patients With Diabetes: HbA1c control <8.0% (HPD)	X			X
	Hemoglobin A1c Control for Patients With Diabetes: Poor HbA1c control >9.0% (HPD)	X	X	X	X
	Prenatal and Postpartum Care (PPC)				X
Retired Measures	Optimal Diabetes Care: Combination (HbA1c Control, Eye Exam, BP Control, Med Attn. Nephropathy) (CDC)	Retired			Retired
	Comprehensive Diabetes Care: HbA1c Testing (One Test) (CDC)				Retired
	Comprehensive Diabetes Care: Medical Attention for Nephropathy (CDC)	Retired	Retired	Retired	Retired
	Disease Modifying Anti Rheumatic Drug Therapy for Rheumatoid Arthritis (ART)			Retired	

Final MY 2022 Measure Set available on IHA.org.

IHA

Streamlining AMP diabetes care measurement

Previous CDC indicators have been replaced with corresponding new HEDIS diabetes care measures.

These measures are considered measure updates similar to corresponding CDC indicators and are not subject to testing/first-year status.

AMP product lines	Previous CDC indicator	Newly adopted measures
HMO, ACO, MC	Blood Pressure Control <140/90 mm Hg (CDC-CBPD4)	Blood Pressure Control for Patients with Diabetes (BPD)
All lines	Eye Exam (CDC-CDCE)	Eye Exam for Patients With Diabetes (EED)
HMO, MC	HbA1C Control <8% (CDC-HBAC8)	Hemoglobin A1c Control for Patients With Diabetes (HBD)* • Rate 1: HbA1c Control (<8.0%)
All lines	HbA1c Poor Control >9% (CDC-HBACON)	Hemoglobin A1c Control for Patients With Diabetes (HBD)* • Rate 2: HbA1c Poor Control (>9%)

*Includes stratification of results by race/ethnicity.

IHA

New for MY 2022: stratification of select AMP results by race and ethnicity

- The Final AMP MY 2022 Technical Specifications (released June 2022) will include guidance for health plans and self-reporting POs to stratify results by race and ethnicity for the following measures:

  - Colorectal Cancer Screening (COL)

  - Controlling High Blood Pressure (CBP)

  - Hemoglobin A1c Control for Patients with Diabetes (HBD)

  - Prenatal and Postpartum Care (PPC)

  - Child and Adolescent Well-Care Visits (WCV)

- These measures will also be stratified for HEDIS reporting in MY 2022. IHA intends to align with NCQA on stratification of additional measures in future measurement years.

- Stratifications are based on race and ethnicity categories defined by Office of Management and Budget (OMB) standards.

Draft AMP MY 2022 Technical Specifications

IHA

Introducing ECDS measurement

- HEDIS Electronic Clinical Data Systems (ECDS) Reporting Standard allows for structured collection and reporting of clinical data, providing for more seamless inclusion of supplemental (non-administrative) data in quality measurement.

- In MY 2022, AMP will test its first ECDS measure, **Prenatal Immunization Status (PRS-E)**, in the Commercial HMO and Medi-Cal Managed Care product lines.

- Pending successful testing of PRS-E, AMP may introduce more ECDS measures in future measurement years.

- ECDS data sources include but are not limited to:

  - Member eligibility files
  - Electronic Health Records (EHR)
  - Clinical registries
  - Health Information Exchanges (HIE)
  - Administrative claims systems

  - Electronic laboratory reports (ELR)
  - Electronic pharmacy systems
  - Immunization information systems (IIS)
  - Disease/case management registries

IHA

ECDS resources

- IHA and NCQA plan to provide ECDS workshops for AMP participants (with an emphasis on POs), following the release of the MY 2022 Final Technical Specifications, to support PRS-E testing.

- For more information on HEDIS ECDS reporting, these NCQA resources are available now:
  - **HEDIS ECDS Reporting resource page**
  - **ECDS FAQs**
  - **Issue Brief: Leveraging Electronic Clinical Data for HEDIS: Insights & Opportunities**
  - **The Future of HEDIS: Digital Measures and Health Equity webinar**

IHA

AMP reminders and resources

Provider Organizations – data submission checklist

Self-Reporting Provider Organizations

- ☐ **Feb. 14**: Download & program PO clinical measure data file layout

- ☐ **Mar. 21 – Apr. 25**: Send PO clinical measure test file to TransUnion; resend until no errors are found

- ☐ **Apr. 25**: Send passing PO clinical measure file to auditor

- ☐ **May 6**: Send auditor-locked PO clinical measure file to TransUnion for use in AMP reporting

Non-Self Reporting Provider Organizations

- ☐ **Feb. 14**: Download & program Non-SRPO e-Measure data file layout

- ☐ **Mar. 21 – Apr. 25**: send completed Non-SRPO e-Measure test file to TransUnion; resend until no errors are found

- ☐ **May 6**: send passing Non-SRPO e-Measure test file to TransUnion

Detailed data collection timeline provided in AMP Program Guide (pages 12-13)

IHA

Health Plans – data submission checklist

Quality Data Submission to TransUnion

☐ **Feb. 14**: Download & program HP clinical measure data file layout

☐ **Mar. 21 – Apr. 25**: Send HP clinical measure test file to TransUnion; resend until no errors are found

☐ **Apr. 25**: Send passing HP clinical measure file to auditor

☐ **May 6**: Send auditor-locked HP clinical measure file to TransUnion for use in AMP reporting

Member-Level Data Submission to Onpoint

☐ **Jan. 31:** Submit Q4 2021 files – Eligibility, Medical Claims, Pharmacy Claims, Cost (capitation only), and Lab Results

☐ **Feb. – Mar:** Attend 2022 Data Intake Kick-offs with your CSM

☐ **Apr. 30:** Submit Q1 2022 files – Eligibility, Medical Claims, Pharmacy Claims, Cost (capitation fields only), and Lab Results

☐ **Apr. 29:** Submit 2021 annual file – Member Identifier

☐ **May 13:** Submit 2021 annual file – Cost (all fields)

☐ **Jun. 28 – Jul. 15:** 2021 Enhanced Validation Report (EVR) II review and sign-off

Detailed data collection timeline provided in AMP Program Guide (pages 12-14).

IHA

Key IHA.org pages for AMP program

- Align. Measure. Perform.
  Page with information on AMP, details on the value of the program, and links to additional program pages (measure set, incentive design, public reporting, awards, and participating organizations)

- AMP Participant Resources
  Page where AMP participants can get what they need in one place, including the program guide, measure set, data collection & submission resources, and public comment information
  - MY 2021 Final AMP Program Guide
  - MY 2021 Final AMP Technical Specifications
  - AMP Measure Sets
  - Data File Layouts (Audited Quality) available under "Data submission resources for TransUnion" section.
  - NCQA Vendor Certification Requirements
  - NCQA-Certified HEDIS Compliance Auditors

- Additional pages
  - Incentive Design
  - IHA Portals
  - AMP Newsletters

- AMP Fact Sheets: AMP Product Lines and Incentive Design

IHA

What happens next?

Takeaways – what to do right now in AMP

- Prepare for your MY 2021 submission
  - Submit encounters to ensure your population's risk is most accurately assessed
  - Share supplemental data with health plans where possible
  - Identify process for collecting and submitting e-Measures
  - Follow **data submission checklists** from previous section

- Continue to deliver great care in 2022!

- Stay connected to AMP with the AMP Newsletter

IHA

Upcoming events

AMP Events

- **Feb. 24**: Plan Technical Data Intake Meeting

- **Mar. 1-31**: Plan-Specific Kick-Off Meetings with Gabby Torres (AMP CSM)

- **Mar. 31**: Plan Quarterly Meeting

External Conferences

- **February 7-9**: [Virtual Insure the Uninsured Project (ITUP) Conference](#)

- **February 24-25**: [Virtual California Primary Care Association (CPCA) Quality & Technology Conference](#)

- **March 14-28**: [Healthcare Information and Management Systems Society (HIMSS) Global Health Conference](#) in Orlando, FL

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Thank you!

Further questions about MY 2021?
Email amp@iha.org so we can assist!