



Personal Emergency Response Service

Help at the press of a button



www.rosie.help

ROSIE™
by Vitalcare

A medical alarm with fall detection and GPS locator

What is Rosie?

Rosie is a personal 24/7 emergency service, suitable for the elderly, those with medical conditions or disabilities, or anyone who might require emergency assistance.

Rosie provides you and your family peace of mind, knowing that help is just a button press away.

How does it work?

When a Rosie button is pressed, you are immediately connected to the Vitalcare emergency network. A Rosie assistant will speak to you and provide immediate connection to emergency services if required.

What if it's not an emergency?

Not every call is an emergency, so Rosie provides a range of services that cover both emergency response and general support. We can connect you to a family member, arrange a doctor or nurse visit — 24 hours, 7 days a week.

What if I require additional support?

We understand that your needs are completely unique, so we designed different levels of care to suit you. Rosie can provide additional support, such as a daily welfare check and mediation reminders.

Do I need special equipment?

Rosie can be operated with a number of convenient devices supplied by Vitalcare.



Mobile Pendant



Call Point

Key safe

A key safe is also required so emergency services can access your home in the event of an emergency.

This key safe can be provided as part of your Rosie service.



Features

- Guaranteed fast response every time
- Easy to use personal mobile alarm
- Two-way voice communication
- Automatic fall detector
- Waterproof
- Rechargeable device with long battery life
- GPS location monitoring
- Shock protected
- Works Australia-wide
- All calls monitored & answered in Australia
- 24 hour assistance by trained professionals in Australia
- 12-month warranty

No lock in contracts



Help at the press of a button

Call when help is needed
24/7 emergency calls monitored by Australian operators



24/7 monitoring there to help

We're always here — calls are answered quickly within Australia



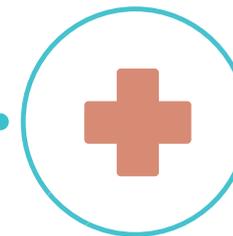
We locate you anywhere

Pendants contain a GPS tracker that pinpoints your location



Determine your support needs

Tell us what's wrong and we'll send the right help



We connect emergency services

We send the ambulance, police or fire service if they are required

Who can benefit from Rosie Personal Alarms?



Aged Care

A way to maintain independence

Disability Care
The confidence to enjoy an active life



Chronic Illness Care

Immediate help in a medical emergency

Where does Rosie work?

Rosie devices work in the home, or when you are out and about, providing independence and peace of mind for you and your family — knowing help is only a button press away.

What does Rosie cost?

Rosie Care costs around \$1 a day in addition to the cost of a Rosie pendant and key safe.

Importantly, there is no lock in contract or minimum service term.

How do I connect to Rosie?

Contact Vitalcare on **1300 669 888**, or complete the Signup form on the Rosie web site www.rosie.help.

Health Care Professionals

Vitalcare work with doctors, occupational therapists, village operators and other healthcare professionals in providing services to their patients and clients.

For a confidential consultation and referrals, please contact Vitalcare on **1300 669 888**, or visit our web site www.rosie.help.

The Vitalcare Difference

Vitalcare is a family business and our philosophy is to treat our customers like family members. We are committed to treat every call with the utmost care and compassion.

About Vitalcare

Vitalcare is one of the oldest and most trusted names in nurse call technology. The company has been designing, manufacturing and installing nurse call and critical messaging systems across Australia for over 30 years through a national network of company owned branches and authorised distributors.

Today Vitalcare has a proud heritage of over 1,000 installations and 50,000 beds nationally in retirement villages, hospitals and aged care facilities.

Vitalcare is proudly Australian owned and operated and all calls are answered in Australia.



Registered NDIS Provider



“Knowing Rosie is there 24/7 to help Dad if he needs it gives the whole family peace of mind” (Family Member)



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