

## Six Quick Questions to Ask ANY Remodeler

Question

Answers from VanderBeken Remodel

Other remodeler:

\_\_\_\_\_

<p><b>1. Do you specialize in kitchen, bath and home addition remodels? If so, do you have references?</b></p>	<p>Yes we do. VanderBeken Remodel is the premier Snohomish County remodeler. We specialize in custom kitchen, bath, whole home remodels and additions. As a design-build remodeler, we are focused on excellent client care and quality workmanship; key aspects that set us apart from our competition. We would be happy to provide you with references to call or email, just ask us! In fact, some of our past clients would love to show off their project to you in person.</p>	
<p><b>2. How long have you been in the industry? And have you won any awards?</b></p>	<p>VanderBeken Remodel has been helping Snohomish County homeowners reimagine, remodel and relove their homes for the last 15 years. We are a family-owned business with over 30+ years of experience in the construction industry. We have won the 2020 (and 2016) Rex/T-Rex Remodeling Excellence Award, the 2021, 2020 and 2019 BIAW Excellence in Remodeling Award, and the 2018 Chrysalis Award. We are involved members in the Master Builders Association of King &amp; Snohomish County (MBAKS) as well as the National Association of the Remodeling Industry (NARI).</p>	
<p><b>3. Do you work with a time &amp; materials contract, a cost plus contract, or a fixed investment price contract.</b></p>	<p>VanderBeken Remodel uses a fixed investment price contract and provides a detailed Scope of Work based on a Design Agreement. The main benefit to this is that the final price is "fixed" because it has been agreed upon by both parties at the beginning of the process. Translation: <b>no surprise bills during or at the end of the remodel!</b> The only way the fixed price might increase would be due to client requested Change Orders or unforeseen circumstances (i.e. mold, safety issues).</p>	

<p><b>4. Are you licensed, bonded &amp; insured?</b></p>	<p>Yes, we are license, bonded and insured. Our Liability Insurance is through CBIC. We hold \$2,000,000 in general aggregate and \$1,000,000 in personal injury among required areas of insurance. We also have a Bond through Wesco Insurance Co. <i>Please visit Labor &amp; Industries “verify” site to confirm that a professional remodeler you are considering hiring to work in your home has a current license here:</i>  <a href="https://secure.lni.wa.gov/verify/">https://secure.lni.wa.gov/verify/</a></p>	
<p><b>5. Who will be on-site throughout my project and how will you maintain quality control and communication throughout my project?</b></p>	<p>One of our project managers will be on-site and/or communicating weekly with you via BuilderTrend (BT)—<i>our cloud-based client portal</i>—as to what to expect for each phase of your remodel, as well as informing you of which Specialty Trade Partner(s) will be on-site each day. We use BT to communicate, schedule, post progress photos, and document daily logs. In addition, a scheduled in-person weekly meeting between you and the project manager keeps questions answered, concerns addressed, and everything on track.</p>	
<p><b>6. Will you provide an approximate start and finish date, in writing, for my project?</b></p>	<p>Yes! Once the Scope of Work has been hammered out with the details of the project and the fixed investment price agreed upon, a start-to-finish project timeline is established. This is important because a remodel of any size is an extremely emotional experience for you the homeowner, and we have found that knowing how long the remodel process will take will help ease your stress. Something we love to do!  We will stay in direct communication with you about any changes that need to be made to the project timeline.</p>	

*We build beautiful spaces for fantastic people!*



REX/T-REX AWARDS  
REMODELING EXCELLENCE  
2020 AWARD WINNER



**Interested in discussing your project with us?  
Give us a call today at (425) 870-8123.**